



Sharon Adams
Government Relations Analyst
State Government Affairs

22001 Loudoun County Parkway
Ashburn, VA 20147
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571-776-4574

March 26, 2021

FILED

MAR 29 2021

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100
Jefferson City, MO 65101

Missouri Public
Service Commission

Re: *Missouri 2020 Annual Reports of*
MCI Communications Services, Inc. d/b/a Verizon Business Services

To Whom It May Concern:

Please find attached the Missouri 2020 Annual Reports on behalf of MCI Communications Services, Inc. We are providing a set of notarized confidential reports in which revenue numbers are marked as confidential, and a set of notarized public reports in which the confidential information has been redacted. Also, attached is the required notarized affidavit regarding confidentiality and accuracy of the information presented in the annual reports.

Please feel free to contact me should you have any questions.

Sincerely,

Sharon Adams
Government Relations Analyst

Enclosures



MISSOURI 2020 ANNUAL REPORTS


AFFIDAVIT

I, Sharon Adams, the Regulatory Compliance Analyst for the company listed below, hereby request that revenue amounts, and access line counts contained in the confidential versions of Missouri 2020 annual reports submitted to MO PSC, be held under seal and treated as confidential. Verizon considers such information as confidential and proprietary business information and does not make it readily available to the public. The information contained in the said annual reports is true and accurate to the best of my knowledge, information and belief and the reports are a correct statement of the business and affairs of:

**MCI Communications Services, Inc. d/b/a Verizon Business Services
VoIP Annual Report**

Name: Sharon Adams

Title: Government Relations Analyst
Verizon

Signature:  _____

State: **Virginia**

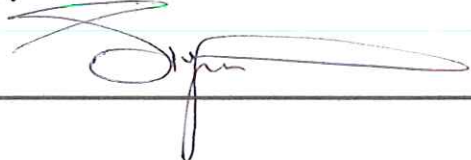
County: **Fairfax**

Subscribed and sworn to before me on this 26 day of March, 2021.

My Commission expires:

08/31/2024 _____

Signature Notary Public:

 _____





MISSOURI 2020 ANNUAL REPORTS

AFFIDAVIT

I, Sharon Adams, the Regulatory Compliance Analyst for the company listed below, hereby request that revenue amounts, and access line counts contained in the confidential versions of Missouri 2020 annual reports submitted to MO PSC, be held under seal and treated as confidential. Verizon considers such information as confidential and proprietary business information and does not make it readily available to the public. The information contained in the said annual reports is true and accurate to the best of my knowledge, information and belief and the reports are a correct statement of the business and affairs of:

**MCI Communications Services, Inc. d/b/a Verizon Business Services
IXC Annual Report**

Name: Sharon Adams

Title: Government Relations Analyst
Verizon

Signature: _____

State: Virginia

County: Fairfax

Subscribed and sworn to before me on this 26 day of March, 2021.

My Commission expires: 08/31/2024

Signature Notary Public:



MCI Communications Services, Inc. d/b/a Verizon Business Services

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS COMPANY OR IVoIP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of
January 1 - December 31, 2020

FILED

MAR 29 2021

Missouri Public
Service Commission

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

Please select how the company is certificated and/or registered with the Commission (check all that apply):

- Incumbent Local Telecommunications Company (ILEC)
- Competitive Local Exchange Telecommunications Company (CLEC)
- Interexchange or Local Non-Switched Telecommunications Company (IXC)
- Interconnected Voice over Internet Protocol Service Provider (VoIP)

If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- The various annual reports filed in EFIS are identical.
- The various annual reports filed in EFIS are different.
- Not applicable (Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)

Please choose one of the following filing options to indicate the security level of the filing:

- Public submission** (NOT Confidential)
- Non-Public submission** (Confidential) (See instructions for special requirements.)
For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

Public

For use when filing under seal.

Annual Report of MCI Communications Services, Inc. d/b/a Verizon Business Services
for the calendar year of January 1 - December 31, 2020

1. State in full the company's information below:

<u>22001 Loudoun County Parkway</u> Company Street Address	<u>571-776-4574</u> Telephone Number	
<u>Company Mailing Address (if different from street address)</u>		
<u>Ashburn</u> City	<u>VA</u> State	<u>20147</u> Zip

2. The company's contact information in EFIS has been reviewed (and updated as applicable).

Yes No

3. Annual Report Contact Information:

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

<u>Sharon Adams</u> Name		
<u>22001 Loudoun County Parkway</u> Street Address		
<u>Mailing Address</u>		
<u>Ashburn</u> City	<u>VA</u> State	<u>20147</u> Zip
<u>571-776-4574</u> Telephone Number		
<u>sharon.e.adams@verizon.com</u> Email Address		

4. Identify the company's top three principal or general officers at the end of the year.

<u>Title</u>	<u>Name</u>
<u>President and CEO</u>	<u>Jennifer Chronis</u>
<u>SVP and CFO</u>	<u>John Townsend</u>
<u>SVP, GC and Secretary</u>	<u>John Frantz</u>

5. Please provide the following revenue information:

Row	RETAIL END USER REVENUES	**	MO Intrastate (Column A)	**	**	Total Company (Column B)	**
1.	Local Service (Basic local telecommunications service, IVoIP service and features associated with these services)					REDACTED	
2.	Interexchange Service (Message toll services, 800 services, interexchange operator services).		REDACTED				
3.	Non-Switched Services (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7).						
4.	Bundled Voice Service (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.)						
5.	Retail Uncollectibles. (Amount is typically a negative number.)						
6.	RETAIL END-USER TOTAL (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)		REDACTED				
WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND REVENUES							
7.	Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider. This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.		REDACTED				
8.	Miscellaneous Carrier's Carrier Revenue (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).						
9.	Wholesale Uncollectibles. (Amount is typically a negative number.)						
10.	Federal USF Revenue (List federal USF revenue in Column B; however, any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)		N/A				
11.	State USF Revenue						
12.	TOTAL REVENUES (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.		REDACTED				

Revenue reporting clarifications:

Total Company Revenue (Column B) = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

IVoIP revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

Retail non-switched private line service revenue: All of a customer's non-switched private line service revenue can be reported in Column B if 10% of more of the customer's private line network traffic is considered interstate traffic.

Public
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Relay Missouri Assessment¹

		Annual Totals	
7.	Revenue Collected From Relay Missouri Surcharge		
	Amount Retained for Billing and Collecting the Surcharge		
	Relay Missouri Revenue Remitted to Relay Missouri Fund		

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

9. If your firm did not impose the Relay Missouri Surcharge, please explain:

Relay assessments of VoIP customers are assessed by the Company's CLEC affiliate (MCI metro Access Transmission Services Corp.) and are included in the report filed by that company. There is not distinction between traditional voice and VoIP customers for purposes of this surcharge. Therefore, the Company is unable to report them separately.

¹ ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXCs are not expected to complete this page.

Public

For use when filing under seal.

VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the company. The Oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Virginia }
County Of Loudoun } ss:

Sharon Adams makes oath and says that
Name of Affiant (Company Official/Representative)

s/he is Government Relations Analyst
Official Title of the Affiant (Company Official/Representative)

of MCI Communications Services, Inc. d/b/a Verizon Business Services
Exact Legal Title or Name of the Respondent (Certificated Company Name)

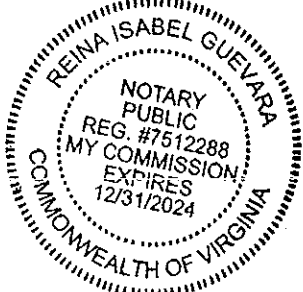
and is located at 22001 Loudoun County Parkway Ashburn, VA 20147
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1, 2020, to and including December 31, 2020
Month/Day Year Month/Day Year

[Signature]
Signature of Affiant (Company Official/Representative)
(If electronic signatures are used, you must use "s/" before the name.)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,
this Wednesday 24th day of March, 2021
My Commission expires 12/31/2024



[Signature]
Signature of Notary Public
(If electronic signatures are used, you must use "s/" before the name.)

#7512288
Notary Commission Number