Exhibit No:

Issues: Calling Party Number ("CPN")

Witness: Jason E. Constable Type of Exhibit: Direct Testimony

Sponsoring Party: Southwestern Bell Telephone, L.P.,

d/b/a AT&T Missouri

Case No: TE-2006-0053

SOUTHWESTERN BELL TELEPHONE , L.P., D/B/A AT&T MISSOURI

CASE NO. TE-2006-0053

DIRECT TESTIMONY

OF

JASON E. CONSTABLE

Dallas, Texas

March 24, 2006

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of the Request of Southwestern Bell Telephone, L.P., d/b/a SBC Missouri, for A Waiver of Certain Requirements of 4 CSR 29.040(4). Case No. TE-2006-0053				
AFFIDAVIT OF JASON CONSTABLE				
STATE OF TEXAS) SS				
COUNTY OF Mallas)				
I, Jason Constable of lawful age, being duly sworn, depose and state:				
1. My name is Jason Constable. I am presently Area Manager-Switching/Emerging Technology for AT&T Operations, Inc.				
2. Attached hereto and made a part hereof for all purposes is my Direct Testimony.				
3. I hereby swear and affirm that my answers contained in the attached testimony to the questions therein propounded are true and correct to the best of my knowledge and belief. Jason Constable				
Subscribed and sworn to before me this day of March, 2006, Notary Public				
My Commission Expires: October 5, 2008 MARY L. REED MY COMMISSION EXPIRES October 5, 2008				

TABLE OF CONTENTS

		PAGE
I.	INTRODUCTION	1
II.	PURPOSE AND MAIN POINTS OF TESTIMONY	1
III.	RULE 29.040(4) DOES NOT REQUIRE CPN TO BE INCLUDED IN CATEGORY 11 BILLING RECORDS	4
IV.	THE COMMISSION SHOULD FIND THAT RULE 29.040(4) DOES NOT REQUIRE BILLING RECORDS (i.e., CATEGORY 11) FOR WIRELESS-ORIGINATED CALLS TO CONTAIN CPN	6
V.	AT&T MISSOURI DOES NOT STRIP CPN	13
VI.	SUMMARY	16

23

1		I. <u>INTRODUCTION AND BACKGROUND</u>
2	Q.	PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.
3	A.	My name is Jason E. Constable. My business address is Three SBC Plaza, 308 South
4		Akard, Room 720, Dallas, Texas 75202.
5		
6	Q.	BY WHOM ARE YOU EMPLOYED AND IN WHAT POSITION?
7	A.	I am employed by AT&T Operations, Inc. as an Area Manager-Switching/Emerging
8		Technologies.
9		
10	Q.	HAVE YOU PREPARED AN EXHIBIT THAT PROVIDES INFORMATION
11		REGARDING YOUR EMPLOYMENT, EDUCATIONAL BACKGROUND AND
12		APPEARANCES BEFORE THE COMMISSION?
13	A.	Yes. That information is attached as Constable-Schedule 1.
14		
15		II. PURPOSE OF TESTIMONY
16	Q.	WHAT IS THE PURPOSE OF YOUR TESTIMONY?
17	A.	My testimony explains, primarily from a network perspective, why Rule 4 CSR 240-
18		29.040(4) of the Commission's Enhanced Records Exchange rules does not, and should
19		not, require the tandem carrier (e.g., AT&T Missouri) to include Calling Party Number
20		("CPN") as part of the Category 11-01-XX ("Category 11") billing records it provides for
21		wireless-originated calls that transit the tandem provider's network and terminate to other

LECs. Imposing a requirement to include CPN in this specific type of billing record

would be inconsistent with industry guidelines and costly for AT&T Missouri to

implement because of the inherent limitations of the switching equipment AT&T Missouri uses in its network. Imposing such a requirement is also unnecessary because (1) CPN is not a reliable indicator for billing wireless traffic, and (2) AT&T Missouri makes the CPN it receives available for downstream carriers' use on a real-time basis through the signaling AT&T Missouri delivers to them with each call.

A.

Q. HOW DOES YOUR TESTIMONY RELATE TO MR. READ'S TESTIMONY?

Mr. Read is AT&T Missouri's intercarrier billing record and data processing witness. His testimony will explain that Rule 29.040(4) should not include a requirement to include CPN in Category 11-01-XX records for wireless-originated calls because such a requirement would be inconsistent with industry standards for intercarrier billing records. Specifically, he will describe the industry standard methods AT&T Missouri uses to create the call detail records (e.g., Category 11 records) that the industry uses to bill each other. He explains that when call detail records are exchanged between carriers, the finished records are to conform to an industry standard format known as Exchange Message Interface ("EMI"). As he indicates, these EMI, or call detail records, are created primarily from Automatic Message Accounting ("AMA") data recorded by a carrier's switches and that they also contain other information that is derived from tables in the billing systems. Mr. Read's testimony also describes how the AMA recordings are transformed into EMI records.

As AT&T Missouri's network witness, my testimony describes how AT&T Missouri's switches generate AMA records, which are electronic recordings created by the switch by capturing certain information from the call signaling stream as well as information stored within the switch's own computer memory. I also explain what data the switches can place into those AMA records, the specific limitations of AT&T Missouri's Lucent 5ESSTM switches, and the industry standards for generating AMA records for wireless-originated traffic.

Q. WHAT ARE THE MAIN POINTS OF YOUR TESTIMONY?

- 10 A. The main points that I make in my testimony are:
 - Nothing in the Commission's Rule 29.040(4) requires tandem carriers to include CPN as part of the Category 11-01-XX record for wireless-originated calls. AT&T Missouri strongly opposes such a requirement because it:

o Is contrary to industry practices;

o Is beyond the current technical capability of AT&T Missouri's network;

O Would require AT&T Missouri to pay Lucent Technologies approximately \$1 million or more to develop that technical capability for AT&T Missouri's Lucent switches, and would require very substantial and burdensome changes to AT&T Missouri's internal information processing systems used to generate intercompany billing records; and

o Would produce little, if any, benefit for AT&T Missouri or the carriers that terminate the wireless traffic.

• The only requirements in the Enhanced Record Exchange rules that have any relation to CPN are Rules 29.040(1) and (2), which require "originating caller identification" to be delivered with a call. AT&T Missouri does in fact deliver the originating caller identification (in this case the wireless caller's CPN) when AT&T Missouri receives that information in the SS7 signal and passes that information to the

1 terminating carrier over SS7 signaling. However, this is significantly 2 different than requiring CPN to be included in the Category 11-01-XX 3 billing record when the call transits AT&T Missouri's tandem switch. 4 Notably, with one minor exception, AT&T Missouri supported Rules 5 29.040(1) and (2) because: 6 7 AT&T Missouri follows industry practices, and federal rules which 8 require CPN to be signaled with a call when technically feasible; 9 and 10 Signaling CPN enables valuable customer services (like Caller ID) 11 0 12 to function and makes CPN available to carriers on the call path 13 that wish to have it. 14 15 16 17 III. RULE 29.040(4) DOES NOT REQUIRE CPN TO BE INCLUDED IN 18 CATEGORY 11 BILLING RECORDS 19 20 WHAT IS CPN? Q. 21 A. "CPN" stands for "Calling Party Number." The FCC has defined CPN as "the subscriber 22 line number or the directory number contained in the calling party number parameter of 23 the call set-up message associated with an interstate call on a Signaling System 7 [SS7] network." CPN is valuable for providing Caller ID services as well as assisting in lawful 24 25 intercepts and 911 services. 26 27 Q. DOES RULE 29.040(4) REQUIRE CARRIERS TO INCLUDE CPN IN WIRELESS-ORIGINATED BILLING RECORDS? 28 29 No. Nothing in the rule imposes such an obligation. It merely states that "originating A. 30 tandem carriers shall, for each compensable call, create and make the following available

¹ 47 C.F.R. Section 64.1600(c).

1 upon request by a terminating carrier, at no charge to the terminating carrier: (A) A 2 category 11-01-XX record." (emphasis added) 3 WHAT HAS THE COMMISSION SAID ABOUT THIS RULE? 4 Q. 5 A. In its Order of Rulemaking adopting Rule 29.040(4), the Commission added language 6 stating that "transiting carriers shall include CPN as part of the Category 11-01-XX records created for wireless-originated traffic occurring over the LEC-to-LEC network."² 7 8 But in a brief filed with the Cole County Circuit Court, the Commission appears to have 9 corrected itself stating: "the Commission concedes that the single sentence of which SBC 10 Missouri complains is an incorrect statement of what Rule 4 CSR 240-29.040(4) requires. 11 This is so because the Commission now believes that neither a "category 11-01-XX" 12 record" nor a "Missouri-specific category 11-01-XX record" must include the CPN for wireless-originated calls."³ 13 14 WHAT HAS THE COMMISSION'S STAFF SAID ABOUT THIS RULE? 15 Q. 16 A. Staff is in agreement with AT&T Missouri on this issue and has offered the following 17 assessment: "SBC is correct. Nothing in the rules specifically requires that CPN be placed in the billing record of wireless originated calls. Rather, 4 CSR 240-29.040(4)(A) 18 merely requires that a "category 11-01-XX billing record" be created."⁴ 19 20

² Order of Rulemaking, Mo. Reg. Vol. 30, No. 12 (June 15, 2005) at p. 1389.

21

Q.

DOES AT&T MISSOURI COMPLY WITH THAT REQUIREMENT?

³ MoPSC Brief, Cole County Case No. 05AC-CC00732, filed December 9, 2005, page 6.

A. Yes. As AT&T Missouri witness Mr. Read explains in more detail, AT&T Missouri provides an industry standard Category 11-01-XX billing record for wireless-originated calls that transit its network and terminate in another carrier's exchange. As discussed by Mr. Read, such records are provided to the terminating carrier in the standard EMI format and contain the information the terminating carrier needs to identify the carrier responsible for payment.

7 8

9

IV. <u>INDUSTRY STANDARDS DO NOT REQUIRE BILLING RECORDS FOR WIRELESS-ORIGINATED CALLS TO CONTAIN CPN</u>

10 11 12

- Q. DOES AT&T MISSOURI OPPOSE A FINDING BY THE COMMISSION THAT
- 13 RULE 29.040(4) REQUIRES TANDEM CARRIERS TO PROVIDE THE CPN IN
- 14 CATEGORY 11 BILLING RECORDS ON WIRELESS-ORIGINATED
- 15 **TRAFFIC?**
- 16 A. Yes. AT&T Missouri strongly opposes such a requirement.

17

18 Q. WHAT IS THE BASIS FOR AT&T MISSOURI'S OPPOSITION?

A. Aside from the fact that Rule 29.040(4) never contained this requirement in the first place, AT&T Missouri opposes such a finding because it: is contrary to industry practices; is beyond the technical capability of AT&T Missouri's network; would require AT&T Missouri to pay Lucent Technologies \$1 million or more to develop that technical capability for AT&T Missouri's Lucent switches and would require very substantial and

⁴ William Voight's Memorandum in response to Commission's Order in the Matter of Missouri Public Service Commission Official Case File, Case No. TE-2006-0053, August 11, 2005, Page 5.

burdensome changes to AT&T Missouri's internal information processing systems used to generate intercompany billing records; and would produce little, if any, benefit.

A.

4 Q. WHY WOULD REQUIRING CPN TO BE INCLUDED IN CATEGORY 11-01-XX

BILLING RECORDS FOR WIRELESS-ORIGINATED CALLS BE

INCONSISTENT WITH INDUSTRY PRACTICES?

Two industry standards apply here and such a requirement would be inconsistent with both of them. The first comes from the Ordering and Billing Forum ("OBF") as it pertains to the content of Category 11-01-XX Exchange Message Interface ("EMI") intercompany billing records. Mr. Read addresses this standard in his testimony and explains that it does not require CPN to be included in the Category 11-01-XX billing record for wireless-originated calls. The other standard comes from Telcordia Technologies, which defines the data content of AMA records that are created by AT&T Missouri's (and other carriers) switches. Those standards also do not require the inclusion of CPN in the AMA recordings for wireless-originated calls.

A.

Q. PLEASE DESCRIBE TELCORDIA TECHNOLOGIES AND WHAT IT DOES?

Telcordia Technologies, which was formerly known as Bell Communications Research, or "Bellcore," was created during the divestiture of the Bell system in 1984 to provide a center for technological expertise and innovation. Much of the U.S. telecommunications network depends on software invented, developed, implemented or maintained by it. Telcordia holds over 800 telecom patents and is responsible for the development of technologies that enabled telecommunications breakthroughs such as ADSL, ATM,

Direct Testimony Jason E. Constable Case No. TE-2006-0053

Frame Relay, SONET, AIN ISDN, and end-user services such as three-way calling, call

waiting and Caller ID.

One of the standards Telcordia developed and maintains is the Generic Requirements ("GR") for telecommunications equipment, systems, and services that implement the Telecommunications Act of 1996 ("the Act") directives relative to the development of industry-wide generic requirements relating to telecommunications equipment. Consistent with these goals, Telcordia invites members of the industry to participate in the development process of such GR documents. Of particular interest here is GR-1504 (Generic Requirements for Wireless Service Provider (WSP) Automatic Message Accounting (AMA)) which provides the generic requirements for interconnection with WSPs consistent with changes in technology. This document provides generic requirements for the generation of switch AMA records resulting from both switched Multi frequency (MF) and Signaling System 7 (SS7) interconnection between the WSP and the local exchange network.

A.

Q. WHAT ARE AMA RECORDS?

Automatic Message Accounting (AMA) is the network functionality that measures, collects, formats and outputs subscriber network-usage data to billing and other operations systems. More simply stated, it is the process by which the switching system generates call detail information, which can then be extracted and processed as a primary input into EMI billing records which carriers use to bill other carriers for their use of

network services and capabilities.⁵ AMA records are generated by AT&T Missouri's tandems and end office switches. Once generated by the network, the AMA records are fed into, and processed by, AT&T Missouri's downstream billing systems as discussed by Mr. Read in more detail.

A.

Q. DOES THE TELCORDIA DOCUMENT PRESCRIBE DIFFERENT STANDARDS FOR DIFFERENT TYPES OF CALLS (E.G., IXC-ORIGINATED CALLS AS

OPPOSED TO WIRELESS-ORIGINATED CALLS)?

Yes. For each use of a LEC service that is billable or is of a type for which data is required for one of the ancillary AMA data usage functions (e.g., terminating wireless, terminating IXC, local interconnection, directory assistance, coin, etc.), the standards prescribe what AMA data should be generated by the switch. In addition to standard data items such as the identification of the user, call input (i.e., dialed digits), and time and duration of usage, the AMA records for specific network service usage should contain data specific to that usage. For example, on calls terminating to the LEC network from an IXC, the standard calls for the IXC's Carrier Identification Code (CIC) to be included in the AMA recording. But such information (i.e., the CIC code) would neither be available nor useful for a local call terminating from another LEC, which highlights why different standards exist for different types of traffic. Telcordia, in conjunction with industry participation, provides the requirements for what types of information should be provided in the AMA records generated by the switch for the various uses of a LEC's network.

.

⁵ Carriers also create AMA records to provide input information for billing their own end users.

1 Q. HOW ARE THE STANDARDS USED BY THE INDUSTRY?

- 2 A. The switch vendors who design and build the end office and tandem switching equipment
- 3 used by AT&T Missouri and many other carriers refer to Telcordia's requirements to
- 4 determine the proper standards of how their switching equipment should function.

5

7

6 Q. DO THE TELCORDIA STANDARDS REQUIRE CPN TO BE INCLUDED IN

AMA RECORDINGS FOR WIRELESS-ORIGINATED CALLS?

- 8 A. No. Specifically, Telcordia GR-1504 (Generic Requirements for Wireless Service
- 9 Provider (WSP) Automatic Message Accounting (AMA)) states that in place of CPN for
- wireless-originated calls, "the Originating Number fields (Tables 13 and 14) in Structure
- 11 Code 0625 shall contain the per-trunk-group billing number of the WSP." Therefore,
- the AMA recording generated by AT&T Missouri's switch populates the billing number
- of the WSP's trunk group in place of CPN for wireless-originated calls. Mr. Read
- discusses the billing number of the trunk group in more detail as well as how it is much
- more useful in billing intercarrier compensation on wireless traffic than CPN.

16

17

18

Q. ARE THESE TECHNICAL STANDARDS REFLECTED IN THE EQUIPMENT

AT&T MISSOURI USES TO PROVIDE SERVICE?

- 19 A. Yes. The three Lucent 5ESSTM tandem switches used by AT&T Missouri (and many
- other carriers), were originally designed in accordance with industry standards to not
- capture and populate CPN in wireless-originated AMA records. Two of these tandems

⁶ Telcordia GR-1504 (Generic Requirements for Wireless Service Provider (WSP) Automatic Message Accounting (AMA), R3-85, Page 3-22. A copy of this standard is attached to my testimony as Constable-Schedule 2.

are located in St. Louis with the third located in Moberly. These three 5ESSTM tandems handle about half of the traffic AT&T Missouri receives from wireless carriers in the state. AT&T Missouri also has six Northern Telecom DMS-100/200TM tandem switches located in Kansas City, Sikeston, Chilicothe, Kirksville, Springfield and St. Joseph that handle the other half of the traffic AT&T Missouri receives from interconnected wireless carriers. The DMS-100/200TM tandems do contain a software feature that would allow AT&T Missouri to capture CPN in the AMA recordings they make for wireless-originated calls. However, this feature has never been activated or fully tested. Thorough testing would be required to ensure that the feature functions appropriately in capturing the CPN information and does not interfere with other data processing functions or adversely impact other AMA recordings. In addition, as Mr. Read explains, AT&T Missouri does not have processing in place that is capable of creating an EMI Category 11-01-XX billing record that includes CPN on wireless-originated calls even if its switches could capture and generate CPN in the AMA recordings on such calls.

-

⁷ These figures do not include tandems which only provide a specific purpose such as tandeming 8xx traffic or Operator Services/ Directory Assistance calls.

2

3

4

5

6

7

8

9

10

11

12

13

14

HAS AT&T MISSOURI IDENTIFIED THE APPROXIMATE COSTS OF Q.

CAPTURING CPN IN ITS AMA SWITCH RECORDS FOR WIRELESS-

ORIGINATED TRAFFIC?

A. Yes. As previously mentioned, AT&T Missouri's Lucent tandems do not populate CPN in the AMA switch records for the terminating type 2 wireless calls. As a result, the Lucent 5ESSTM tandems do not have such an ability in place and Lucent would be required to develop this functionality as a new capability in its 5ESSTM switches. If this was an industry practice or requirement, Lucent would have already made this capability available, as it would have been a standard requirement. Instead, Lucent responded that such a function would require **new** development for which it estimated that the costs could range from \$900K - \$1.3M. A copy of Lucent's feature development estimate is attached to my testimony as Constable-Schedule 3 (HC). This doesn't include the additional costs that AT&T Missouri would incur to load and test the new software package, or the costs AT&T Missouri would incur in its processing systems.

15

16

17

18

21

Q. DID LUCENT ALSO PROVIDE AN ESTIMATED TIMEFRAME FOR WHEN

THE CPN CAPABILITY MIGHT BE AVAILABLE?

A. Yes. Lucent estimated the availability to run approximately 6-12 months from a signed 19 agreement. This of course, does not include the time and cost required by AT&T 20 Missouri to load and test the new software packages. It must also be recognized that the costs and availability that I state in my testimony are based on Lucent's September 2005 22 response which was a high-level response only and contained no firm commitments.

1 2 3		V. AT&T MISSOURI DOES NOT "STRIP" OR REMOVE THE CPN FROM CALL SIGNALING
4	Q.	ARE THERE OTHER REQUIREMENTS IN THE ENHANCED RECORD
5		EXCHANGE RULE THAT PERTAIN TO CPN?
6	A.	Yes. Rules 29.040(1) and (2) require the "originating caller identification" to be
7		delivered with a call.
8		
9	Q.	IS THIS REQUIREMENT THE SAME AS A REQUIREMENT TO INCLUDE
10		CPN IN A CATEGORY 11-01-XX BILLING RECORD FOR WIRELESS-
11		ORIGINATED CALLS?
12	A.	No. The Rule's requirement is to deliver originating caller identification with a call,
13		which AT&T Missouri certainly complies with. AT&T Missouri's network is configured
14		to pass the CPN it receives from the wireless carrier's network in the SS7 signaling
15		stream. Thus, AT&T Missouri signals the CPN in the SS7call signaling stream, when
16		AT&T Missouri receives CPN and where it is technically feasible for it to do so (e.g.,
17		where the terminating LEC uses SS7 trunks). However, delivering CPN in the call
18		signaling stream, and including CPN in the EMI records are two completely different
19		functions, which are performed by entirely different telephone company equipment and
20		systems, and are governed by two completely different sets of industry practices.
21	Q.	DOES AT&T MISSOURI MAKE CPN AVAILABLE TO TERMINATING
22		CARRIERS?

1 A. Yes. AT&T Missouri delivers CPN over its SS7 signaling network on nearly all calls
2 that cross its network and terminate to other carriers.⁸ Therefore, if those carriers have a
3 business need to receive CPN and the ability to capture and record CPN in *their* AMA
4 recordings, they could do so.

5

- 6 Q. DOES AT&T MISSOURI SUPPORT THE REQUIREMENT IN RULES 29.040(1)
 7 AND (2) TO DELIVER CPN WITH A CALL?
- A. With one minor exception, AT&T Missouri supported Rules 29.040(1) and (2) because industry standards require CPN to be signaled with a call when technically feasible; and signaling CPN enables valuable customer services (like Caller ID) to function and makes CPN available to carriers on the call path that wish to have it. AT&T Missouri follows industry practices, and federal rules in signaling CPN to terminating carriers.⁹

13

- 14 Q. WHAT OBJECTION DID AT&T MISSOURI HAVE TO PROPOSED RULES
 15 29.040(1) AND (2)?
- 16 A. These rules requires transit carriers to "deliver originating caller identification" without
 17 exception, to downstream carriers. As it stands, such a provision imposes a requirement
 18 that is not always technically feasible. A transit carrier cannot deliver such information
 19 to downstream carriers if it does not receive the information from the originating carrier
 20 (or from the carrier presenting the traffic to it). AT&T Missouri therefore recommended

⁸ AT&T Missouri cannot signal CPN in the relatively rare instances when it does not receive it, nor can AT&T Missouri pass CPN onto terminating carriers who utilize non-SS7 trunks (e.g., Multifrequency or MF trunks.

⁹ Section 64.1600 of the FCC's rules require the signaling of CPN for certain traffic.

- a slight modification to add the following clarifying sentence: "It is recognized that transiting carriers can only deliver caller identification to the extent it receives this information with the call." This suggestion, however, was not adopted.
- 4

- 5 Q. DOES AT&T MISSOURI EXPECT THAT SIGNIFICANT CHANGES IN THE
- 7 BETWEEN NOW AND WHEN AT&T MISSOURI COULD FEASIBLY

INDUSTRY RELATED TO INTERCARRIER COMPENSATION MAY OCCUR

- 8 POPULATE CPN IN THE WIRELESS AMA RECORDS IF REQUIRED TO DO
- 9 **SO?**
- 10 A. Yes. It is well known in the industry that the FCC is currently examining various broad 11 and potential changes to the existing intercarrier compensation regime (e.g., FCC Docket 12 01-92). It is entirely possible that such reform could include a plan to evolve to a specific 13 compensation rates for certain calls, or conceivably eliminate intercarrier compensation 14 for certain traffic over time. Such changes in the federal rules could render meaningless 15 the time and costs that AT&T Missouri would have to undertake to include CPN in the 16 Category 11 records for wireless originated traffic. Of course, such an action is already 17 meaningless today, as CPN is an unreliable factor in determining the proper rate to bill the wireless service provider as well as in determining which wireless service provider 18 19 should be billed. Mr. Read further discusses the shortcomings of using CPN in this 20 regard in his testimony.

12

VI. <u>SUMMARY</u>

2 Q. PLEASE SUMMARIZE YOUR TESTIMONY.

3 A. Nothing in the Commission's rule 29.040(4) requires tandem carriers to include CPN as 4 part of the Category 11-01-XX record for wireless-originated calls. 5 requirement to include CPN in this specific type of billing record would be inconsistent 6 with industry guidelines and costly for AT&T Missouri to implement because of the inherent limitations of the switching equipment AT&T Missouri uses in its network. 7 8 Imposing such a requirement is also unnecessary because (1) CPN is not a reliable 9 indicator for billing wireless traffic, and (2) AT&T Missouri makes the CPN it receives 10 available for downstream carrier' use on a real-time basis through the signaling AT&T 11 Missouri delivers to them with each call.

13 Q. DOES THIS CONCLUDE YOUR DIRECT TESTIMONY?

14 A. Yes, it does.

SUMMARY OF EDUCATION AND WORK EXPERIENCE

Q. WHAT IS YOUR EDUCATIONAL BACKGROUND?

A. I received an Associate Degree in the Arts from Tulsa Community College, and a Bachelors Degree in Elementary Education, with Magna Cum Laude honors, from Langston University.

Q. PLEASE OUTLINE YOUR WORK EXPERIENCE.

- A. I have performed a variety of telecommunications network-related jobs, including working for eight years in AT&T's Network Operations Department. I started as a Tier 1 hardware maintenance technician for various end office switches for nine months until I was promoted into management. I then spent two years simultaneously managing two crews responsible for resolving troubles associated with AT&T's Signaling System 7 (SS7), Local Number Portability (LNP) and Advanced Intelligent Network (AIN) networks; and a team of switch software technicians who proactively sought and corrected switch translations errors associated with routing and billing. I have also worked two years as a system administrator and Tier 2 support for AT&T Missouri's call related databases, including AIN, Line Information Database (LIDB), and 800. In each of these positions, I have received numerous training courses from Telcordia and various telecommunications equipment vendors including:
 - TCP/IP Architecture from IBM
 - ISCP Operations
 - 5ESS Switching Translations Routing and Charging

- Access Signaling System 7
- AIN Network Operations and Maintenance
- LNP Local Number Portability Operations
- Ericsson AXE Basic Methods of Operation
- DMS-100 Operations and Maintenance
- Principles of Digital Transmission
- Network Fundamentals

Prior to my service with AT&T I also built, programmed, and repaired small PBX systems for the Xeta Corporation, as well as taught AC, DC, and Solid State electronics at a vocational institute.

Q. PLEASE EXPLAIN YOUR CURRENT JOB DUTIES AND RESPONSIBILITIES.

A. I am responsible for advising and supporting the SBC network organization on regulatory issues, including developing network policies, negotiating interconnection agreements, providing network support for teams implementing regulatory mandates, and testifying in regulatory proceedings. I also assist in developing corporate planning associated with switching, SS7, call-related databases, 911, OS/DA, and new technologies, including Internet Protocol ("IP")-based technologies and services.

Q. HAVE YOU PREVIOUSLY PARTICIPATED IN OTHER REGULATORY PROCEEDINGS?

- A. Yes, I have participated in numerous dockets including:
 - The Texas T2A successor, ICA Arbitration, Docket D28821

- SBC Indiana MCI / ICA Arbitration, Docket 04-0469
- SBC California / AT&T ICA Arbitration, Dockets U 1001 C, U 5002 C, U 5462
 C, U 5389 C, & U 5454 C
- SBC Indiana / AT&T ICA Arbitration, Docket 40571-INT04
- SBC Connecticut / Level 3 ICA Arbitration, Docket ADJ:VYM
- SBC Wisconsin / AT&T ICA Arbitration, Docket 05-MA-136
- The Oklahoma O2A successor, ICA Arbitration, Docket PUD200400492
- The Kansas K2A successor, ICA Arbitration, Dockets 05-BTKT-365-ARB, 05-AT&T-366-ARB, 05-TPCT-269-ARB, 05-NVTT-370-ARB
- SBC Kansas / TelCove ICA Arbitration, Docket 05-ABIT-507-ARB
- The Missouri M2A successor, ICA Arbitration, Docket TO-2005-0336
- SBC California / MCI ICA Arbitration, Docket U 1001 C
- SBC Wisconsin / MCI ICA Arbitration, Docket 05-MA-138
- The Arkansas A2A successor, ICA Arbitration, Docket 05-081-U
- SBC Indiana / MCI ICA Arbitration, Docket 42893-INT-01
- SBC Arkansas / Xspedius ICA Dispute, Docket 04-169-C