

Big River Telephone Company, LLC

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

TELECOMMUNICATIONS COMPANY OR IVoIP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of
January 1 - December 31, 2011

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- ☐ Incumbent Local Telecommunications Company (not competitively classified ILEC)
- ☐ Incumbent Local Exchange Telecommunications Company (competitively classified ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☒ Interexchange Telecommunications Company (IXC)
- ☐ Local Non-switched Telecommunications Provider (classified in EFIS as IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company then keep in mind that you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) based on each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- ☐ The various annual reports filed in EFIS are **identical**.
- ☐ The various annual reports filed in EFIS are **different**.
- ☒ Not applicable *(Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)*

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public submission** (NOT Proprietary or Highly Confidential)
- ☐ **Non-Public submission** (Highly Confidential or Proprietary)
(See instructions for special requirements.)

Please review the instructions document before proceeding by using the link below:
[Instructions - Annual Report Telco and IVoIP](#)

Annual Report of Big River Telephone Company, LLC
for the calendar year of January 1 - December 31, 2011

1. State in full the company's information below:

<u>24 South Minnesota</u>			<u>573/651-3373</u>
Company Street Address			Telephone Number
<u>PO Box 1608</u>			<u>573/651-3605</u>
Company Mailing Address			Fax Number
<u>Cape Girardeau</u>	<u>MO</u>	<u>63702-1608</u>	<u>jjennings@bigrivertelephone.com</u>
City	State	Zip	E-Mail Address

2. This company is currently a (check appropriate box):

☐ Corporation ☐ Sole Proprietorship ☐ LP
☐ Partnership ☒ LLC ☐ Other - Explain

Explain

3. Annual Report Contact Information:

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

<u>John F. Jennings</u>			<u>573/651-3373</u>
Name			Telephone Number
<u>24 South Minnesota</u>			<u>573/651-3605</u>
Street Address			Fax Number
<u>PO Box 1608</u>			<u>jjennings@bigrivertelephone.com</u>
Mailing Address			E-mail Address
<u>Cape Girardeau</u>	<u>MO</u>	<u>63702-1608</u>	
City	State	Zip	

4. Identify the principal or general officers of the company at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

Title of General Officer	Name of Person Holding Office
<u>Chief Executive Officer</u>	<u>Gerard J. Howe</u>
<u>President</u>	<u>Kevin B. Cantwell</u>
<u>Vice President</u>	<u>Kevin Keaveny</u>
<u>Chief Financial Officer</u>	<u>John F. Jennings</u>

5. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year. Do not include internal company reorganizations or personnel issues.

N/A

6. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues	MO Jurisdictional (Column A)	Total Company ¹ (Column B)
I. RETAIL			
1.	Local Service Revenues include tariffed revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for IVolP service.	REDACTED	REDACTED
2.	Interexchange Revenues include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVolP services.	REDACTED	REDACTED
3.	Non-Switched Telecommunications Service Revenues include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).	REDACTED	REDACTED
4.	Bundled or Packaged Revenues include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.	REDACTED	REDACTED
5.	Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.)	REDACTED	REDACTED
6.	RETAIL TOTAL (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount.)		
II. OTHER			
7.	Wholesale Revenues include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.	REDACTED	REDACTED
8.	Miscellaneous Revenues² associated with non-retail services , such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. (NOTE FOR ILEC ONLY : refer to FCC account #s: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.)	REDACTED	REDACTED
9.	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)	REDACTED	REDACTED
10.	High-Cost Federal USF Revenues include all revenues received as support from the Universal Service Fund for the High-Cost program.	N/A	REDACTED
11.	Other Federal USF Revenues include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	N/A	REDACTED
12.	State USF Revenues include all revenues received as support from the Universal Service Fund.	REDACTED	REDACTED
13.	TOTAL REVENUES (This amount should equal the total of Rows 6 - 12 above.) Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastate Operating Revenue on the Statement of Revenue .		

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

¹ List total regulated revenue and IVolP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed at the top of this page.

Do not include revenues for any company NOT listed at the top of the page.

² If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.

Public

For use when filing under seal.

7. **Line Quantities for Local Voice Service & IVoIP Service¹**

Exchange ²	Retail						Wholesale to Non-Registered Nomadic IVoIP Providers ³	
	**	Residential	**	**	Business	**	**	**
ADVANCE	**	REDACTED	**	**	REDACTED	**	**	REDACTED
ALTEBGFRHN	**	REDACTED	**	**	REDACTED	**	**	REDACTED
ANTONIA	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BELL CITY	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BENTON	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BISMARCK	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BLOOMFIELD	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BLOOMSDALE	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BONNETERRE	**	REDACTED	**	**	REDACTED	**	**	REDACTED
BOWLNGGREN	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CAMDENTON	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CAMPBELL	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CAPEGIRARD	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CARDWELL	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CARUTHRSVL	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CEDAR HILL	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CENTRALIA	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CHAFFEE	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CHARLESTON	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CHESTERFLD	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CLARKSVL	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CLEVER	**	REDACTED	**	**	REDACTED	**	**	REDACTED
CREVECOEUR	**	REDACTED	**	**	REDACTED	**	**	REDACTED
DARDENNE	**	REDACTED	**	**	REDACTED	**	**	REDACTED
DE SOTO	**	REDACTED	**	**	REDACTED	**	**	REDACTED
DEERING	**	REDACTED	**	**	REDACTED	**	**	REDACTED
DELTA	**	REDACTED	**	**	REDACTED	**	**	REDACTED
DEXTER	**	REDACTED	**	**	REDACTED	**	**	REDACTED
Totals:	**		**	**		**	**	

¹ See instructions for additional clarification about filling out this page.

² **Exchange** refers to areas as listed in ILEC tariffs. (*Exchanges are not always the same as rate centers, wire centers and central offices.*)

³ **Wholesale to Non-registered Nomadic IVoIP Providers** refers to arrangements where your company is providing wholesale services for a nomadic IVoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)

Public

For use when filing under seal.

7. **Line Quantities for Local Voice Service & IVoIP Service¹**

Exchange ²	Retail						Wholesale to Non-Registered Nomadic IVoIP Providers ³	
	**	Residential	**	**	Business	**	**	**
E PRAIRIE	**	REDACTED	**	**	REDACTED	**	**	**
ELDON	**	REDACTED	**	**	REDACTED	**	**	**
ESSEX	**	REDACTED	**	**	REDACTED	**	**	**
EUREKA	**	REDACTED	**	**	REDACTED	**	**	**
FARMINGTON	**	REDACTED	**	**	REDACTED	**	**	**
FENTON	**	REDACTED	**	**	REDACTED	**	**	**
FISK	**	REDACTED	**	**	REDACTED	**	**	**
FLAT RIVER	**	REDACTED	**	**	REDACTED	**	**	**
FREDERCKTN	**	REDACTED	**	**	REDACTED	**	**	**
FSSCRSTLCY	**	REDACTED	**	**	REDACTED	**	**	**
FULTON	**	REDACTED	**	**	REDACTED	**	**	**
GIDEON	**	REDACTED	**	**	REDACTED	**	**	**
GLASGOW	**	REDACTED	**	**	REDACTED	**	**	**
GRAVOIS ML	**	REDACTED	**	**	REDACTED	**	**	**
GRAYSUMMIT	**	REDACTED	**	**	REDACTED	**	**	**
HANNIBAL	**	REDACTED	**	**	REDACTED	**	**	**
HARVESTER	**	REDACTED	**	**	REDACTED	**	**	**
HAYTI	**	REDACTED	**	**	REDACTED	**	**	**
HERCUMPLY	**	REDACTED	**	**	REDACTED	**	**	**
HIGH RIDGE	**	REDACTED	**	**	REDACTED	**	**	**
HILLSBORO	**	REDACTED	**	**	REDACTED	**	**	**
HOLCOMB	**	REDACTED	**	**	REDACTED	**	**	**
HOUSTON	**	REDACTED	**	**	REDACTED	**	**	**
IMPERIAL	**	REDACTED	**	**	REDACTED	**	**	**
IRONTON	**	REDACTED	**	**	REDACTED	**	**	**
JACKSON	**	REDACTED	**	**	REDACTED	**	**	**
JOPLIN	**	REDACTED	**	**	REDACTED	**	**	**
KENNETT	**	REDACTED	**	**	REDACTED	**	**	**
Totals:	**		**	**		**	**	**

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Exchange ²	Retail						Wholesale to Non-Registered Nomadic IVoIP Providers ³	
	**	Residential	**	**	Business	**	**	**
KIRKWOOD	**	REDACTED	**	**	REDACTED	**	**	**
LADUE	**	REDACTED	**	**	REDACTED	**	**	**
LEADWOOD	**	REDACTED	**	**	REDACTED	**	**	**
LICKING	**	REDACTED	**	**	REDACTED	**	**	**
LILBOURN	**	REDACTED	**	**	REDACTED	**	**	**
LKOZKOSBCH	**	REDACTED	**	**	REDACTED	**	**	**
LOUISIANA	**	REDACTED	**	**	REDACTED	**	**	**
MALDEN	**	REDACTED	**	**	REDACTED	**	**	**
MANCHESTER	**	REDACTED	**	**	REDACTED	**	**	**
MARBLEHILL	**	REDACTED	**	**	REDACTED	**	**	**
MARSHALL	**	REDACTED	**	**	REDACTED	**	**	**
MARSTON	**	REDACTED	**	**	REDACTED	**	**	**
MAXVILLE	**	REDACTED	**	**	REDACTED	**	**	**
MEHLVILLE	**	REDACTED	**	**	REDACTED	**	**	**
MEXICO	**	REDACTED	**	**	REDACTED	**	**	**
MOBERLY	**	REDACTED	**	**	REDACTED	**	**	**
MONTGORYCY	**	REDACTED	**	**	REDACTED	**	**	**
MOREHOUSE	**	REDACTED	**	**	REDACTED	**	**	**
MOUNTANGRV	**	REDACTED	**	**	REDACTED	**	**	**
NEW MADRID	**	REDACTED	**	**	REDACTED	**	**	**
NEW MELLE	**	REDACTED	**	**	REDACTED	**	**	**
NIXA	**	REDACTED	**	**	REDACTED	**	**	**
OAK RIDGE	**	REDACTED	**	**	REDACTED	**	**	**
OAKVILLE	**	REDACTED	**	**	REDACTED	**	**	**
OFALLON	**	REDACTED	**	**	REDACTED	**	**	**
OLDAPPLETN	**	REDACTED	**	**	REDACTED	**	**	**
ORAN	**	REDACTED	**	**	REDACTED	**	**	**
PACIFIC	**	REDACTED	**	**	REDACTED	**	**	**
Totals:	**		**	**		**	**	**

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Exchange ²	Retail						Wholesale to Non-Registered Nomadic IVoIP Providers ³	
	**	Residential	**	**	Business	**	**	**
PALMYRA	**	REDACTED	**	**	REDACTED	**	**	**
PARIS	**	REDACTED	**	**	REDACTED	**	**	**
PATTON	**	REDACTED	**	**	REDACTED	**	**	**
PERRYVILLE	**	REDACTED	**	**	REDACTED	**	**	**
POCAHONTAS	**	REDACTED	**	**	REDACTED	**	**	**
POND	**	REDACTED	**	**	REDACTED	**	**	**
POPLAR BLF	**	REDACTED	**	**	REDACTED	**	**	**
PORTAGEVL	**	REDACTED	**	**	REDACTED	**	**	**
PUXICO	**	REDACTED	**	**	REDACTED	**	**	**
QULIN	**	REDACTED	**	**	REDACTED	**	**	**
RAYMONDVL	**	REDACTED	**	**	REDACTED	**	**	**
REPUBLIC	**	REDACTED	**	**	REDACTED	**	**	**
RICHWOODS	**	REDACTED	**	**	REDACTED	**	**	**
RISCO	**	REDACTED	**	**	REDACTED	**	**	**
SAPPINGTON	**	REDACTED	**	**	REDACTED	**	**	**
SCOTT CITY	**	REDACTED	**	**	REDACTED	**	**	**
SENATH	**	REDACTED	**	**	REDACTED	**	**	**
SIKESTON	**	REDACTED	**	**	REDACTED	**	**	**
SPRINGFLD	**	REDACTED	**	**	REDACTED	**	**	**
ST CHARLES	**	REDACTED	**	**	REDACTED	**	**	**
ST CLAIR	**	REDACTED	**	**	REDACTED	**	**	**
ST LOUIS	**	REDACTED	**	**	REDACTED	**	**	**
ST MARYS	**	REDACTED	**	**	REDACTED	**	**	**
STEGNVIEVE	**	REDACTED	**	**	REDACTED	**	**	**
UNION	**	REDACTED	**	**	REDACTED	**	**	**
VALLEYPARK	**	REDACTED	**	**	REDACTED	**	**	**
VIENNA	**	REDACTED	**	**	REDACTED	**	**	**
WARE	**	REDACTED	**	**	REDACTED	**	**	**
Totals:	**		**	**		**	**	**

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7. **Line Quantities for Local Voice Service & IVoIP Service¹**

Exchange ²	Retail						Wholesale to Non-Registered Nomadic IVoIP Providers ³	
	**	Residential	**	**	Business	**	**	**
WASHINGTON	**	REDACTED	**	**	REDACTED	**	**	**
WELLSVILLE	**	REDACTED	**	**	REDACTED	**	**	**
WILLOW SPG	**	REDACTED	**	**	REDACTED	**	**	**
WYATT	**	REDACTED	**	**	REDACTED	**	**	**
Totals:	**		**	**		**	**	**

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² **Exchange** refers to areas as listed in ILEC tariffs. (*Exchanges are not always the same as rate centers, wire centers and central offices.*)
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for the calendar year of January 1 - December 31, 2011

Relay Missouri Annual Billing, Collections and Retention8. Any ILEC, CLEC or VoIP provider must submit information in the table below.¹

(The table should be completely filled-in. The only exception is if a company is reporting "0" line quantities on page 4 whereby insert \$0 in the total row for each of the three columns.)

Month	Relay Missouri Revenue Collected (collected or received, according to your record-keeping methods)		Relay Missouri Retention Amount (of the amount collected)		Relay Missouri Revenue Remitted to Commission (of the amount collected)	
	**	**	**	**	**	**
January	**	REDACTED	**	**	REDACTED	**
February	**	REDACTED	**	**	REDACTED	**
March	**	REDACTED	**	**	REDACTED	**
April	**	REDACTED	**	**	REDACTED	**
May	**	REDACTED	**	**	REDACTED	**
June	**	REDACTED	**	**	REDACTED	**
July	**	REDACTED	**	**	REDACTED	**
August	**	REDACTED	**	**	REDACTED	**
September	**	REDACTED	**	**	REDACTED	**
October	**	REDACTED	**	**	REDACTED	**
November	**	REDACTED	**	**	REDACTED	**
December	**	REDACTED	**	**	REDACTED	**
Total	**		**	**		**

9. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

REDACTED

10. If your firm did not impose the Relay Missouri Surcharge, please explain:

N/A

¹ Companies classified in the MoPSC's EFIS system solely as IXC's are not expected to complete this page.

Annual Report of Big River Telephone Company, LLC

for the calendar year of January 1 - December 31, 2011

VERIFICATION

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Missouri }
County Of Cape Girardeau } ss:

John F. Jennings makes oath and says that
Name of Affiant (Company Official/Representative)
s/he is Chief Financial Officer
Official Title of the Affiant (Company Official/Representative)
of Big River Telephone Company, LLC
Exact Legal Title or Name of the Respondent (Certificated Company Name)
and is located at 24 South Minnesota, Cape Girardeau, MO 63703 573/651-3373,
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1, 2011, to and including December 31, 2011
Month/Day Year Month/Day Year

[Signature]
Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

this 12th day of April, 2012

My Commission expires

5/31/2014

ANDREW THOMAS SCHWANTNER
Notary Public - Notary Seal
STATE OF MISSOURI
Jefferson County

Andrew Thomas Schwantner
Signature of Notary Public

Commission Expires May 31, 2014
My commission expires May 31, 2014

When filing this form electronically, electronic signatures are acceptable. See the instructions for details.