County of Cole) ss.
State of Missouri)

AFFIDAVIT

COMES NOW Gay Fred and, being of lawful age, upon her oath declares:

- I am employed as Manager of the Consumer Complaint Department,

 Missouri Public Service Commission.
- 2. In the course of my employment last week, I became aware of the complaint of a customer of "KCP&L" who stated that he was advised, by a utility employee, that there would be no line extension charges under the tariff of Kansas City Power & Light Company with respect to a house the customer planned to build.
- 3. Thereafter, when construction of his house reached the point that it was appropriate to begin electric service, the customer discovered that he was actually served by KCP&L Greater Missouri Operations Company and that charges of as much as \$11,000 would apply to the line extension under that company's tariff.
- 4. Because the customer received erroneous advice initially, he had not arranged for construction financing sufficient to cover the unexpected line extension charges.

Further the Affiant sayeth not.

GAY FRED

SUBSCRIBED AND SWORN before me, a Notary Public in and for the County of Cole, State of Missouri, at my office in Jefferson City, Missouri, on this 16th day of October, 2009.

NOTARY PUBLIC

My commission expires:

CASSIE M. MELLOWAY
My Commission Expires
October 30, 2011

Cole County Commission #07337959