

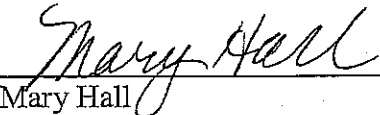
**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the matter of)	
)	
USW Local 11-6,)	GC-2006-0390
)	
Complainant)	
)	
and)	
)	
Laclede Gas Company,)	
)	
Respondent)	

AFFIDAVIT OF MARY HALL

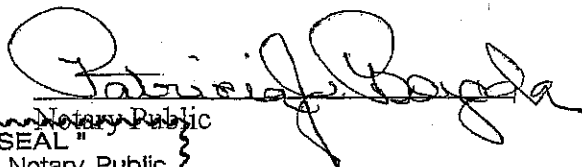
STATE OF MISSOURI)
) ss
COUNTY OF ST. LOUIS)

Mary Hall, of lawful age, on her oath states: that she has participated in the preparation of the following Direct Testimony in question and answer form, consisting of 4 pages of Direct Testimony to be presented in the above case, that the answers in the following Direct Testimony were given by her; that she has knowledge of the matters set forth in such answers; and that such matters are true to the best of her knowledge and belief.

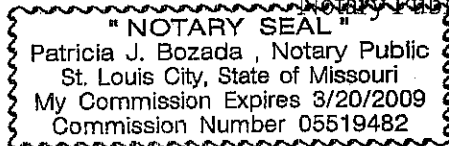


Mary Hall

Subscribed and sworn to before me this 17th day of Oct., 2006.



Notary Public



My commission expires _____

DIRECT TESTIMONY
OF
MARY HALL
SUBMITTED ON BEHALF OF USW 11-6
LACLEDE GAS COMPANY
CASE NO. GC-2006-0390

1 **Q.** Please state your name and address.

2 **A.** My name is Mary Hall and my address is ***

3 **Q.** What is your experience with AMR devices?

4 **A.** In June of 2005, installers arrived at my residence. The installers did not come to
5 my door, but I was alerted to their presence because my dogs noticed them. I
6 asked them what they were doing and they said they were going to install a new
7 meter. I told them I had not had any problems with the meter. However, they
8 said that everyone was getting a new meter, so I let them commence with the
9 installation. The installers consisted of a team of four or five men wearing
10 plainclothes. I personally observed them install the device. The installers seemed
11 very disorganized. After watching Leisa Zigman's report on AMR devices in the
12 summer of 2006, I learned that what the installers had actually done was install an
13 AMR device.

14 **Q.** Did the installation of the AMR device affect your gas service?

15 **A.** The gas bills were not remarkable until December of 2005. For this month, I was
16 billed \$231.59. A true and accurate copy of the December 2005 bill is attached

1 and incorporated here as Exhibit 1. This was the highest gas bill I had ever
2 received. The bill was especially excessive given that I live alone and keep my
3 thermostat at 62.

4 **Q. What did you do with this information?**

5 A. I called Laclede and complained about the bill. The customer service
6 representative said that the \$231.59 bill was in line with my previous usage and
7 that she would send me a printout of my previous gas bills. After the printout did
8 not arrive for several weeks, I called Laclede and spoke with another
9 representative. He informed me not to pay the bill, and he enrolled me in the
10 Budget Billing program. In that program, Laclede estimates your gas usage and
11 divides it by twelve. He told me to pay \$130 and the remainder will be budgeted
12 over the next months in three month cycles.

13 **Q. Did you speak with anyone else about your billing issue?**

14 A. In January or February of 2006, I contacted the Missouri Public Service
15 Commission about my billing problem. I found their address online. I received a
16 response on April 13, 2006. A true and accurate copy of the PSC letter is attached
17 and incorporated here as Exhibit 2. The response said that they had contacted
18 Laclede, which informed them that nothing was wrong with my billing. Because
19 the PSC only seemed to ask Laclede if my billing was correct, which I had
20 already done numerous times, I did not find their response to be satisfactory.

21 **Q. Did enrolling in the Budget Billing Program resolve your billing complaints?**

22 A. No. For the next three months, I was billed \$105.50 as the representative had
23 explained. True and accurate copies of the January, February, and March 2006

1 bills are attached and incorporated here as Exhibits 3, 4, and 5, respectively.
2 However, after this period the bills remained much higher than in years past. I
3 received \$80.00 bills for April, May, June, and July of 2006. True and accurate
4 copies of the April, May, June, and July 2006 bills are attached and incorporated
5 here as Exhibits 6, 7, 8, and 9 respectively. I found that these \$80.00 bills were
6 excessive for the summer months. My usage for these summer months was
7 significantly less in 2005. A true and accurate copy of the Laclede Gas Company
8 Statement of Bills & Payments from December of 2004 to January of 2006 is
9 attached and incorporated here as Exhibit 10.

10 **Q. Did you continue with the Budget Billing program?**

11 A. No. In August of 2006, I cancelled my enrollment in Budget Billing and
12 requested that Laclede recalibrate my meter. I was dissatisfied with the high
13 summer bills and the fact that the Budget Billing bills did not show the actual gas
14 usage. While I was given a \$50 credit upon cancelling Budget Billing, I was
15 informed that Laclede does not recalibrate meters. Instead, they offered to send a
16 meter reader out to confirm my bill.

17 **Q. Why did you request that your meter be recalibrated?**

18 A. I had spoken with Leisa Zigman of Channel 5 News. I saw her report in June or
19 July and eventually called her about my billing issue. She suggested that I have
20 my meter recalibrated.

21 **Q. Was your meter manually read as scheduled?**

22 A. Yes. A Laclede employee named Kevin Stuart arrived and read my meter.

23 **Q. Has your billing issue been resolved?**

1 A. No.

2 **Q. Are you an employee or member of USW Local 11-6, or to your knowledge**
3 **are you related by blood or marriage to any USW Local 11-6 officer or**
4 **business representative?**

5 A. No.

6 **Q. Does this conclude your direct testimony?**

7 A. Yes.

Laclede Gas Company DRAWER 2 ST. LOUIS, MO 63171

SERVICE AT: **ACCT. NO. 53927000280000231596** DEPOSIT **0.00** RATE **RG**

AVERAGE GAS COST PER THERM **1.4169** DEGREE DAYS **1973**

PRESENT READING	PREVIOUS READING	USAGE (GOF)	BTU FACTOR	THERMS
3333	3182	151	1.036	156.4

ESTIMATED CURRENT CHARGES **AMOUNT 231.59**

AMOUNT DUE \$231.59

PAYMENT DUE BY **01-18-06** DELINQUENT AFTER **01-27-06**

RETURN THIS STUB TO: LACLEDE GAS COMPANY, DRAWER 2, ST. LOUIS, MO 63171

AMOUNT DUE \$231.59 **AMOUNT PAID** _____

PAYMENT DUE BY **01-16-05**
DELINQUENT AFTER **01-27-05**
Dollar Help - Check One!

☐ \$1
 ☐ \$2
 ☐ \$5

ST. LOUIS MISSOURI

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735

PRESORTED

BILL DETAIL

	AMOUNT
PRIOR GAS BALANCE	78.37
PAYMENT THANK YOU	78.37
CHARGE FOR GAS SVC 11-30-05 TO 01-03-06	217.69
CRESTWOOD TAX	13.90
ACCOUNT BALANCE	231.59

WE APPRECIATE YOUR 2005 PROMPT PAYMENT RECORD

HELP SOMEONE IN NEED. GIVE TO DOLLAR HELP. CHECK A RED BOX TO ADD A DONATION TO EACH MONTH'S GAS BILL.

53927000280000231596

MARY HALL

11-05 **12-05**

\$27.74 **\$78.17**

13526

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EXHIBIT

1

NP



Commissioners

JEFF DAVIS
Chairman

CONNIE MURRAY

STEVE GAW

ROBERT M. CLAYTON III

LINWARD "LIN" APPLING

Missouri Public Service Commission

POST OFFICE BOX 360
JEFFERSON CITY MISSOURI 65102
573-751-3234
573-751-1847 (Fax Number)
<http://www.psc.mo.gov>

WESS A. HENDERSON
Executive Director

DANA K. JOYCE
Director, Administration and
Regulatory Policy

ROBERT SCHALLENBERG
Director, Utility Services

WARREN WOOD
Director, Utility Operations

COLLEEN M. DALE
Secretary/Chief Regulatory Law Judge

KEVIN A. THOMPSON
General Counsel

April 13, 2006

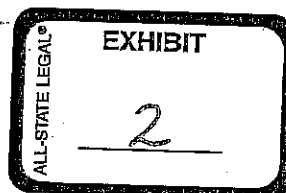
Ms. Mary Hall

Dear Ms. Hall:

This letter is in response to the informal complaint you filed with the Missouri Public Service Commission (Commission) regarding account number 539270-002-8 with Laclede Gas Company (Laclede). I contacted Laclede regarding this account and received the following information.

According to Laclede's records, the bill in question was based on an estimated meter reading for service from November 30, 2005 to January 3, 2006, for 151 CCFs, \$231.59. On January 9, 2006, you contacted Laclede regarding the bill and the account was set up on the Cold Weather Rule (CWR) Plan with an initial payment of \$130.00. The budget has been calculated at \$105.50 per month. On January 13, 2006, Laclede obtained a special meter reading of x3369. On February 6, 2006, Laclede issued a bill for service from January 3, 2006 to February 1, 2006, 98 CCFs, \$147.31. On February 25, 2006, Laclede obtained a special meter reading of x3523. On March 8, 2006, Laclede issued a bill for service from February 1, 2006 to March 3, 2006, 108 CCFs, \$157.93.

According to the historical usage at this location, it appears that the average usage is in-line; however, the increase in the cost appears to be due to the high cost of wholesale natural gas prices. The Missouri Public Service Commission does not have jurisdiction over the producers of natural gas nor the interstate pipeline companies that transport the gas to the Local Distribution Companies (LDC), such as Laclede. Congress deregulated natural gas over a decade ago. Now prices are determined in an open, competition-based market.



NP

Ms. Mary Hall
April 13, 2006
Page 2 of 2

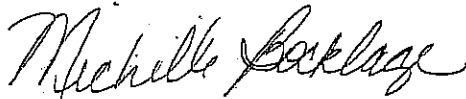
The wholesale cost of purchasing the natural gas from a supplier or marketer is unregulated and is passed on to the customer at the same price the LDC pays for the commodity. Natural gas is a traded commodity like gold or silver. Therefore, the price is determined by market conditions such as supply and demand.

Why are natural gas prices so high and volatile?

- Tight balance between supply and demand,
- Abnormally hot weather and increased natural gas usage for electric generation for air conditioning load,
- Impacts of increased summer demand on national storage levels,
- High dependence on domestic natural gas supplies that are proving difficult to increase and very limited ability to import natural gas from overseas,
- Higher crude oil prices,
- Geopolitical tension, and
- Recent hurricanes in oil producing regions, and closure of some refineries.

I hope you find the aforementioned information helpful. Based on the information received and reviewed regarding this account, it does not appear that Laclede has billed you incorrectly. Thank you for contacting our office regarding this matter. If we can assist you further in any way, please do not hesitate to contact us again.

Sincerely,



Michelle Bocklage
Consumer Services Specialist

Enclosure: Bill Comparison

Name: Mary Hall
Address:

Revenue Month
Bill Amount
of Days
CCf
Read Type
Heating Degree Days
Average Usage
Cost per Therm

Dec-04	Dec-05
\$ 159.88	\$ 231.59
34	34
133	151
Reading	Estimate
906	1071
0.1468	0.1410
\$ 0.81991	\$ 1.14169

Revenue Month
Bill Amount
of Days
CCf
Read Type
Heating Degree Days
Average Usage
Cost per Therm

Jan-05	Jan-06
\$ 167.69	\$ 147.31
29	29
152	98
Reading	0 = Extended Rdg
951	658
0.1598	0.1489
\$ 0.76272	\$ 0.98454

Revenue Month
Bill Amount
of Days
CCf
Read Type
Heating Degree Days
Average Usage
Cost per Therm

Feb-05	Feb-06
\$ 128.56	\$ 157.93
30	30
118	98
Reading	0 = Extended Rdg
744	855
0.1586	0.1146
\$ 0.67972	\$ 0.97860

NP

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171

XX

MARY HALL

SERVICE AT					BILL DETAIL		AMOUNT
ACCT NO. 559270-002-8 DEPOSIT 0.00 RATE RG					PRIOR GAS BALANCE		231.59
AVERAGE GAS COST PER THERM 98454 DEGREE DAYS 658					PAYMENT THANK YOU		130.00
					CHARGE FOR GAS SVC 01-03-06 TO 02-01-06		138.47
					CRESTWOOD TAX		8.84
					ACCOUNT BALANCE		248.90
PRESENT READING	PREVIOUS READING	USAGE (COF)	BTU FACTOR	THERMS			
3431	3333	98	01.030	100.9	MINIMUM PAYMENT DUE		
					BY DELINQUENCY DATE \$105.50		
					\$60.00 OFF THE PURCHASE OF A NEW GAS WATER HEATER		
					SAME DAY OR NEXT DAY SERVICE AVAILABLE		
ESTIMATED BASED ON SPECIAL READ					AMOUNT		
CWR PLAN CREDIT					130.00		
CWR PLAN AMT					235.50		
AMOUNT DUE					\$105.50		
PAYMENT DUE BY 02-16-06 DELINQUENT AFTER 02-27-06							
YOUR GAS BILL NOW REFLECTS A LEVEL PAYMENT PLAN UNDER THE COLD WEATHER RULE							
YOUR RESPONSIBILITIES UNDER THIS PLAN ARE AS FOLLOWS:							
- MAKE THE REQUIRED MINIMUM GAS PAYMENT DUE AS INDICATED ON YOUR MONTHLY BILL							
- PROVIDE INCOME INFORMATION IF REQUESTED							
THE MONTHLY PLAN AMOUNT IS BASED ON AN ESTIMATE OF YOUR AVERAGE MONTHLY BILL							
FOR THE NEXT 12 MONTHS PLUS AN AMOUNT THAT WILL REPAY ANY BALANCE YOU OWE							
YOUR MONTHLY AMOUNT MAY CHANGE. WE WILL PERIODICALLY REVIEW YOUR ACCOUNT AND							
ADJUST YOUR MONTHLY PLAN AMOUNT IF YOU USE MORE OR LESS GAS THAN WE							
ORIGINALLY ESTIMATED							
IF YOU CANNOT PAY THE MINIMUM GAS PAYMENT DUE, WE MAY BE ABLE TO AGREE ON A							
LOWER PAYMENT. THIS WOULD EXTEND YOUR TIME TO PAY OFF THE AMOUNT YOU OWE TO							
A REASONABLE PERIOD OF TIME THAT IS LONGER THAN 12 MONTHS.							
YOU CAN CANCEL YOUR LEVEL PAYMENT PLAN. IF YOU DO, WE WILL BILL YOU FOR THE							
FULL AMOUNT YOU OWE.							



NP

Laclede Gas CompanyDRAWER 2
ST. LOUIS, MO 63177

PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 725

SERVICE AT:

ACCT NO. 539270-0302-18 DEPOSIT 0.00 RATE RG

AVERAGE GAS COST PER THERM 9.7860 DEGREE DAYS 85

PRESENT READING	PREVIOUS READING	USAGE (COF)	BTU FACTOR	THERMS
5539	5451	108	1.034	111.7

EST'D BASED ON SPECIAL READ AMOUNT

CWR PLAN AMT 105.50

AMOUNT DUE \$105.50

PAYMENT DUE BY 03-20-06 DELINQUENT AFTER 03-29-06

BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	248.90
PAYMENT THANK YOU	105.50
CHARGE FOR GAS SVC 02-01-06 TO 03-03-06	148.45
CRESTWOOD TAX	9.48
ACCOUNT BALANCE	301.33

MINIMUM PAYMENT DUE
BY DELINQUENCY DATE 105.50BEAT HIGH POSTAGE COSTS! PAY ONLINE FOR FREE!
SEE THE BACK OF THIS BILL FOR MORE INFORMATION.

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EXHIBIT

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NP

Laclede Gas Company

DRAWER 2
ST. LOUIS, MO 63171



PRESORTED

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 785

SERVICE AT:
ACCT NO. 539271 1010250 DEPOSIT 0.00 RATE RRG

AVERAGE GAS COST PER THERM \$3.8564 DEGREE DAYS 544

PRESENT READING	PREVIOUS READING	USAGE (GGE)	BTU FACTOR	THERMS
3616	3539	77	1.029	79.2

ESTIMATED AMOUNT

CWR PLAN AMT 105.50

AMOUNT DUE \$105.50

PAYMENT DUE BY 04-19-06 DELINQUENT AFTER 04-27-06

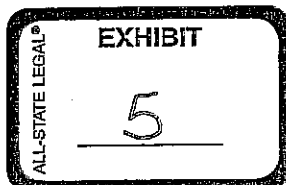
BILL DETAIL	AMOUNT
PRIOR GAS BALANCE	301.33
PAYMENT THANK YOU	105.50
CHARGE FOR GAS SVC 05-05-06 TO 04-03-06	109.52
CRESTWOOD TAX	6.99
ACCOUNT BALANCE	312.34

*MINIMUM PAYMENT DUE

BY DELINQUENCY DATE 105.50

PRE-SEASON GRILL SALE! CALL OR VISIT

WWW.LACLEDEAPPLIANCES.COM FOR MORE INFORMATION



NP



Laclede Gas Company					DRAWER 2 ST. LOUIS, MO 63177	
SERVICE AT:					DEPOSIT 0.00 RATE RG	
ACCT NO. 539270-0002-8					AVERAGE GAS COST PER THERM 82.108 DEGREE-DAYS 114	
PRESENT READING	PREVIOUS READING	USAGE (GCF)	BTU FACTOR	THERMS	BILL DETAIL	
3634	3616	18	1.025	18.5	PRIOR GAS BALANCE 312.34	
					PAYMENT THANK YOU 105.50	
					CHARGE FOR GAS SVC 04-03-06 TO 05-03-06 34.91	
					CRESTWOOD TAX 2.23	
					ACCOUNT BALANCE 243.98	
ESTIMATED					AMOUNT	
CWR PLAN AMT					80.00	
AMOUNT DUE					80.00	
PAYMENT DUE BY 05-18-06					DELINQUENT AFTER 05-30-06	

ST. LOUIS MISSOURI

FIRST-CLASS MAIL
U.S. POSTAGE PAID
POST CARD RATE
PERMIT NO. 735


PRESORTED

DUE TO PERIODIC REVIEW, YOUR PLAN AMOUNT
HAS BEEN CHANGED TO 80.00

*MINIMUM PAYMENT DUE
BY DELINQUENCY DATE 80.00

NP

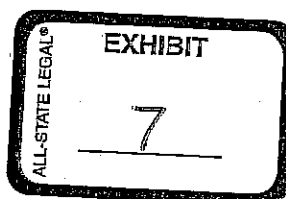
Laclede Gas Company					DRAWER 2 ST. LOUIS, MO. 63177	
SERVICE AT: ST. LOUIS, MO.						
ACCOUNT NO. 539270-0012-98 METER NO. 02943 DEGREE DAYS 94						
AVERAGE GAS COST PER THERM \$0.00 RATE 4R G						
PRESENT READING	PREVIOUS READING	USAGE IN CUBIC FEET	BTU FACTOR	THERMS		
3649	3654	05	1.021	15.3		
ESTIMATED					AMOUNT	
DWR PLAN AMT					\$0.00	
AMOUNT DUE					\$80.00	
PAYMENT DUE BY 06-19-06 DELINQUENT AFTER 06-28-06						

		FIRST-CLASS MAIL U.S. POSTAGE PAID POST CARD RATE PERMIT NO. 735
PRESORTED		


BILL DETAIL		AMOUNT
PRIOR GAS BALANCE		243.98
PAYMENT THANK YOU		80.00
CHARGE FOR GAS SVC 05-03-06 TO 06-02-06		30.72
CRESTWOOD TAX		1.96
ACCOUNT BALANCE		196.66

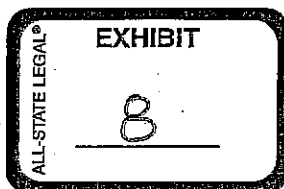
MINIMUM PAYMENT DUE	BY DELINQUENCY DATE
	06.00

BEAT HIGH POSTAGE COSTS! PAY ONLINE FOR FREE!
SEE THE BACK OF THIS BILL FOR MORE INFORMATION.




N.P

Laclede Gas Company					DRAWER 2 ST. LOUIS, MO 63171				FIRST-CLASS MAIL U.S. POSTAGE PAID POST CARD RATE PERMIT NO. 735	
SERVICE AT:					DEPOSIT:		RATE:		PRESORTED XXXXXXXXXXXXXXXX	
ACCT NO. 535271					DEGREE DAYS: 752		BILL DETAIL			
AVERAGE GAS COST PER THERM:					BTU FACTOR:		AMOUNT			
PRESENT READING	PREVIOUS READING	USAGE (CUB)	BTU FACTOR	THERMS						
3609	5539	70	1.027	71.9						
ESTD BASED ON SPECIAL READ					AMOUNT					
CWR PLAN AMT					80.00					
AMOUNT DUE					\$80.00					
PAYMENT DUE BY 08-07-06					DELINQUENT AFTER 08-16-06					
PRIOR GAS BALANCE					196.66					
PAYMENT THANK YOU					80.00					
BILL ADJUSTMENT					186.33					
CHARGE FOR GAS SVC 03-03-06 TO 07-03-06					137.03					
(INCLUDES A MONTHLY ISRS CHARGE OF \$.22)										
CRESTWOOD TAX					8.75					
ACCOUNT BALANCE					76.11					
MINIMUM PAYMENT DUE					BY DELINQUENCY DATE					
80.00					80.00					
CORRECTED BILL										



NP

Laclede Gas Company					DRAWER 2 ST. LOUIS, MO. 63171				FIRST-CLASS MAIL U.S. POSTAGE PAID POST CARD RATE PERMIT NO. 735	
SERVICE AT: 44					DEPOSIT: 44		RATE: RG		PRESORTED XXXXXXXXXXXXXXXXXX	
ACCT. NO. 539271-0002-6					AVERAGE GAS COST PER THERM: 0.02903		DEGREE DAYS			
PRESENT READING	PREVIOUS READING	USAGE (CCF)	BTU FACTOR	THERMS	BILL DETAIL			AMOUNT		
3612	3609	3	1.023	3.1	PRIOR GAS BALANCE			76.11		
					CHARGE FOR GAS SVC 07-03-06 TO 08-03-06			16.02		
					(INCLUDES A MONTHLY ISRS CHARGE OF \$.22)					
					CRESTWOOD TAX			1.02		
					ACCOUNT BALANCE			93.15		
EST'D BASED ON SPECIAL READ					AMOUNT					
CWR PLAN ARREARS					80.00					
CWR PLAN AMT					80.00					
					AMOUNT DUE			\$160.00		
PAYMENT DUE BY 08-17-06					DELINQUENT AFTER 08-29-06					
					MINIMUM PAYMENT DUE BY DELINQUENCY DATE 160.00					
					QUALITY GRILLS FROM LACLEDE! MENTION THIS MESSAGE FOR \$40 OFF THE REGULAR PRICE, CALL APPLIANCE SALES					

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 EXHIBIT
 9

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LACLEDE GAS COMPANY
STATEMENT OF BILLS & PAYMENTS
JANUARY 10, 2006

PAGE 0001

SERVICE ADDRESS: ~~***~~
ACCT. NO: 539270-002

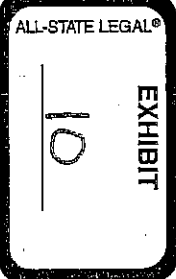
HALL, MARY

DATE	TRANSACTION	SERVICE DATES FROM - TO	METER READING	THERMS	BILLS/ PAYMENTS	BALANCE
BALANCE AS OF 12-02-04	Bill					0.00
12-02-04	PAYMENT-GAS SERVICE	10/28-11/30	2599R	45.1	59.56	59.56
12-09-04	Bill				59.56	0.00
01-05-05	PAYMENT-GAS SERVICE	11/30-01/03	2732R	137.1	159.88	159.88
01-11-05	Bill				159.88	0.00
02-03-05	PAYMENT-GAS SERVICE	01/03-02/01	2884R	156.9	167.69	167.69
02-10-05	Bill				167.69	0.00
03-07-05	PAYMENT-GAS SERVICE	02/01-03/03	3002R	121.8	128.56	128.56
03-21-05	Bill				128.56	0.00
04-06-05	PAYMENT-GAS SERVICE	03/03-04/04	3083R	83.4	96.80	96.80
04-11-05	Bill				96.80	0.00
05-05-05	PAYMENT-GAS SERVICE	04/04-05/03	3109R	26.7	40.99	40.99
05-26-05	Bill				40.99	0.00
06-06-05	PAYMENT-GAS SERVICE	05/03-06/02	3112R	3.1	16.52	16.52
06-21-05	Bill				16.52	0.00
07-06-05	PAYMENT-GAS SERVICE	06/02-07/01	3113R	1.0	14.43	14.43
07-11-05	Bill				14.43	0.00
08-04-05	PAYMENT-GAS SERVICE	07/01-08/02	3114R	1.0	14.60	14.60
08-16-05	Bill				14.60	0.00
09-01-05	PAYMENT-GAS SERVICE	08/02-08/30	3117E	3.1	16.72	16.72
09-08-05	Bill				16.72	0.00
10-03-05	PAYMENT-GAS SERVICE	08/30-09/29	3117R	0.0	13.59	13.59
10-17-05	Bill				13.59	0.00
11-01-05	PAYMENT-GAS SERVICE	09/29-10/28	3131R	14.3	27.74	27.74
11-04-05	Bill				27.74	0.00
12-02-05	PAYMENT-GAS SERVICE	10/28-11/30	3182R	52.5	78.17	78.17
12-20-05	Bill				78.17	0.00
01-06-06	PAYMENT-GAS SERVICE	11/30-01/03	3333E	156.4	231.59	231.59
TOTAL ACCOUNT BALANCE			\$231.59			

THE ABOVE ACCOUNT BALANCE DOES NOT REFLECT
ANY BUDGET OR PAYMENT ARRANGEMENTS YOU MAY
HAVE MADE. REFER TO YOUR LAST BILL FOR
INFORMATION ON YOUR AMOUNT DUE.

EXPLANATION OF METER READING CODES
R - REGULAR READING
S - CUSTOMER READING
E - ESTIMATE

621-6960



Pay \$130 by 1.27
\$105 for 3 mos usage
can be - C

thurs 3
3 3
4 7
9 9
NP

7/30 pd
1-20-06