

FILED

AUG 8 2011

Gold Line Telemangement, Inc.

Missouri Public
Service Commission**Company Name**

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

**TELECOMMUNICATIONS COMPANY OR IVOLP PROVIDER
ANNUAL REPORT
TO THE
MISSOURI PUBLIC SERVICE COMMISSION**

For the Calendar Year of
January 1 - December 31, 2010

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- Incumbent Local Telecommunications Company (not competitively classified ILEC)
- Incumbent Local Exchange Telecommunications Company (competitively classified ILEC)
- Competitive Local Exchange Telecommunications Company (CLEC)
- Interexchange Telecommunications Company (IXC)
- Local Non-switched Telecommunications Provider (classified in EFIS as IXC)
- Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company then keep in mind that you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) based on each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- The various annual reports filed in EFIS are **identical**.
- The various annual reports filed in EFIS are **different**.
- Not applicable (*Company only has one certificate or registration; therefore only one annual report was filed in EFIS.*)

Please choose one of the following filing options to indicate the security level of the filing:

- Public submission** (NOT Proprietary or Highly Confidential)
- Non-Public submission** (Highly Confidential or Proprietary)
(See instructions for special requirements.)

Please review the instructions document before proceeding by using the link below:
[Instructions - 2010 Annual Report Telco and IVoIP](#)

Public

For use when filing under seal.

Annual Report of **Gold Line Telemanagement, Inc.**

for the calendar year of January 1 - December 31, 2010

6. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:	MO Jurisdictional (Column A)	Total Company ¹ (Column B)
I. RETAIL			
1.	Local Service Revenues include tariffed revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for IVoIP service.		
2.	Interexchange Revenues include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVoIP services.	\$ 1,528.00	\$7,306,622.00
3.	Non-Switched Telecommunications Service Revenues include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).		
4.	Bundled or Packaged Revenues include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.		
5.	Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.)		
6.	RETAIL TOTAL (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount)	\$ 1,528.00	\$7,306,622.00
II. OTHER			
7.	Wholesale Revenues include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.		
8.	Miscellaneous Revenues associated with non-retail services, such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. NOTE FOR ILEC ONLY: refer to FCC account #: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.)		
9.	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)		
10.	High-Cost Federal USF Revenues include all revenues received as support from the Universal Service Fund for the High-Cost program.	N/A	
11.	Other Federal USF Revenues include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	N/A	
12.	State USF Revenues include all revenues received as support from the Universal Service Fund.		
13.	TOTAL REVENUES (This amount should equal the total of Rows 6 - 12 above.) Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastat Operating Revenue on the Statement of Revenue .	\$ 1,528.00	\$7,306,622.00

¹ "Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

² "Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

¹ List total regulated revenue and IVoIP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed at the top of this page. (This form may be submitted by an affiliate, but a separate form must be completed by each certificated or registered entity. Do not include revenues for any company NOT listed at the top of the page.

² If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.

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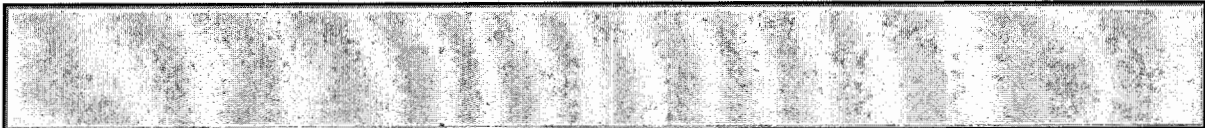
Low Income and Disabled Universal Service Fund Subscriber Quantities

7. Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

- Yes
 No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July	0	0
August	0	0
September	0	0
October	0	0
November	0	0
December	0	0
TOTAL:	0	0



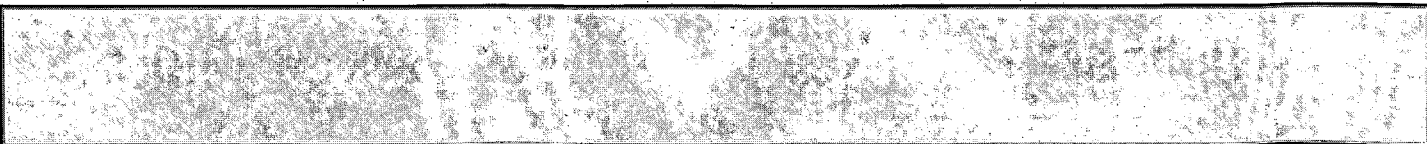
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8. **Line Quantities for Local Voice Service & IVoIP Service¹**

Exchange ²	Retail										Wholesale to Non-Registered Nomadic IVoIP Providers ⁵				
	Residential					Business									
	**	Facility-based ³	**	**	Resale/UNE ⁴	**	**	Facility-based ³	**	**		Resale/UNE ⁴	**	**	
NA															
Totals:															

¹ See instructions for additional clarification about filling out this page.
² **Exchange** refers to areas as listed in ILEC tariffs. (*Exchanges are not always the same as rate centers, wire centers and central offices.*)
³ **Facility-based** refers to lines served whereby your company or an affiliate owns the switch and/or local loop.
⁴ **Resale/UNE** refers to lines served whereby your company leases all switch and loop facilities from a non-affiliated carrier either through an agreement or a discounted tariffed rate.
⁵ **Wholesale to Non-registered Nomadic IVoIP Providers** refers to arrangements where your company is providing wholesale services for a nomadic IVoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)



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Relay Missouri Annual Billing, Collections and Retention

9. Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

Yes No

If yes, complete the following:

Month	Relay Missouri Revenue Collected (collected or received, according to your record-keeping methods)		Relay Missouri Retention Amount (of the amount collected)		Relay Missouri Revenue Remitted to Commission (of the amount collected)	
	**	**	**	**	**	**
January						
February						
March						
April						
May						
June						
July						
August						
September						
October						
November						
December						
Total						

10. Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.

\$ 0.00

11. If your firm did not impose the Relay Missouri Surcharge, please explain:

Pre-paid Wholesale Provider



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Annual Customer Proprietary Network Information (CPNI) Compliance Certificate

(A copy of a company's FCC CPNI filing will suffice for the required descriptions for all items, unless H.2 is chosen, then an additional description must be attached.)

12. The company affirms having established operating procedures that are adequate to ensure compliance with the Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).

Indicate which of the following apply with Y (Yes) or N (No).

A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. Attached is a brief description of the company's system.

B. The company has implemented personnel training as to when personnel are or are not authorized to use CPNI including an express disciplinary process. Attached is a brief description of the company's training and disciplinary process.

C. The company maintains records for at least one year of sales and marketing campaigns of its own, its agents, affiliates, joint venture partners and any independent contractors, that use its customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign. Attached is a brief description of the company's record maintenance system.

D. The company has a supervisory review process for outbound marketing situations. Attached is a brief description of the company's review process.

E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly. Attached is a brief description of the company's procedures.

F. **Actions Taken** - Select one of the options below:

1. The company has not taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.

2. The company has taken actions against an individual or entity that unlawfully obtains, uses, discloses or sells CPNI, a description of which is attached.

G. **Complaints Received** - Select one of the options below:

1. The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

2. The company has received customer complaints in the past year concerning the unauthorized release of CPNI, a summary of which is attached.

H. **Sharing CPNI Information** - Select one of the options from below:

1. The company does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)

2. The company obtains OPT-IN approval from customers before disclosing a customer's CPNI to its joint venture partners or independent contractors (except for billing and collection services). The company enters into confidentiality agreements that comply with 4 CSR 240-33.160(3)(A)3 if the company shares CPNI with agents, affiliates, joint venture partners, or independent contractors. Attached is a description of how the agreements comply with MoPSC rules for sharing information with such entities.

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Annual Report of Gold Line Telemangement, Inc.

for the calendar year of January 1 - December 31, 2010

VERIFICATION

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Ontario }

County Of Canada }

ss:

Shala Yazdani makes oath and says that
Name of Affiant (Company Official/Representative)

s/he is CFO
Official Title of the Affiant (Company Official/Representative)

of Gold Line Telemangement, Inc.
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 180 West Beaver Creek Rd Richmond Hill ON CN L4B 14B
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct, and 3) read the CPNI Certification, chosen the applicable alternatives and attached all required documentation, which is a true and correct description of the company's CPNI safeguards.

from January 1, 2010, to and including December 31, 2010
Month/Day Year Month/Day Year

Shala Yazdani
Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

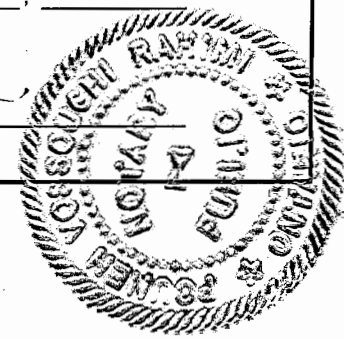
this 31st day of May, 2011

DOJINELLY RAHIMI
Barrister & Solicitor

A Notary Public and Commissioner of Oaths
in and for the Province of Ontario, Canada

No Expiry

[Signature]
Signature of Notary Public



ou le verso du reçu apposé de client.

FLEXIFORT – NON PRÉPAYÉ

Comment utiliser l'emballage Flexifort

1. Assurez-vous que l'étiquette-adresse et l'étiquette avec code à barres sont apposées à l'endroit indiqué.
2. Remplissez le manifeste. (le cas échéant).
3. Prenez des dispositions pour le ramassage ou déposez à un comptoir postal ou dans une installation désignée de Postes Canada.

Voici ce que vous offre le service prioritaire demain matin*

- ▶ Service de livraison à chaque point de remise au Canada.
- ▶ Livraison à temps garantie – livraison dans la matinée du jour ouvrable suivant entre la plupart des grandes villes du Canada. Certaines conditions s'appliquent*.

da Post facility.

major Canadian centres. Some conditions apply.

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st and/or

ent.

ou consultez le Guide.



XPRESSPOST - USA É.-U.

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CANADA POST
POSTES CANADA
Postage Paid / Port payé
4343778

Sender Expéditeur Telephone No. N° de téléphone
905-709-3570

GROUP OF GOLD LINE
180 WEST BEAVER CREEK ROAD
RICHMOND HILL ON L4B1B4

Addressee Destinataire Telephone No. N° de téléphone
000000000

MISSOURI PUBLIC SERVICE COMMISSION
C/O ANNUAL REPORT DIVISION
200 MADISON STREET
P.O. BOX 360
JEFFERSON CITY MO 65102-0360

Date 2011 08 03
Insured Value
Valeur assurée
Gross Weight
Poids brut 0.020 kg
Volumetric Weight
Poids volumétrique
Postage Rate
Tarif d'affranchissement

CANADA

UNITED STATES

In case of non-delivery, return at sender's expense.
En cas de livraison manquée, retourner aux frais de l'expéditeur.

Quantity and Description of Contents Quantité et description du contenu	HS Tariff Tarif SH	Origin Origine	kg	Value (CAD) Valeur (CAD)
1 DOCUMENTS		CA/ON	0.020	1.00

<input checked="" type="checkbox"/> Document Document	Total Value Valeur totale	1.00
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<input type="checkbox"/> Other Documentation Autre documentation		
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Signature of Sender
Signature de l'expéditeur



EM 010 770 935 CA

Recipient's Name
Nom du destinataire

Signature of Recipient
Signature du destinataire

Delivery Date
Date de livraison

Time
Heure

Sender warrants that this item does not contain dangerous goods.

Method of Payment: See Manifest

Mode de paiement: Voir manifeste

L'expéditeur garantit que cet envoi ne contient pas de matières dangereuses.

EST Desktop/OÉE Bureau V2.0.1106.33

Désignation en douane CN23 Étiquette d'expédition



TM – Trade-mark of Canada Post Corporation
MC – Marque de commerce de la Société canadienne des postes

PATENT NO. 6,354,739

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