

Missouri Public Service Commission

STi Prepaid, LLC DBA Dialaround Enterprises

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

TELECOMMUNICATIONS COMPANY OR IVOIP PROVIDER

ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of January 1 - December 31, 2009

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	elect how the company is certificated or registered with the Commission y Name as shown above (check all that apply):	n under the
	Incumbent Local Telecommunications Company (not competitively classified ILEC)	
	Incumbent Local Exchange Telecommunications Company (competitively classified IL	EC)
	Competitive Local Exchange Telecommunications Company (CLEC)	
✓	Interexchange Telecommunications Company (IXC)	
	Local Non-switched Telecommunications Provider (classified in EFIS as IXC)	
	Interconnected Voice over Internet Protocol Service Provider (IVoIP)	
Please c	hoose <u>one</u> of the following filing options to indicate the security level of	f the filing:
\checkmark	Public submission (NOT Proprietary or Highly Confidential)	
	Non-Public submission (Highly Confidential or Proprietary filing) (See instructions for special requirements.)	
Please re	view the instructions document before proceeding by using the link below:	
Adobe Rev. 0	2/05/2010	For use when filing under seal

Annual Report of STi Prepaid, LLC DBA Dialaround Enterprises for the calendar year of January 1 - December 31, 2009 1. State in full the company's information below: 1250 Broadway 26th Floor 212-660-2700 Company Street Address Telephone Number 3100 Cumberland Boulevard, Suite 900 Atlanta GA 30339 212-660-2704 Company Mailing Address Fax Number jenni.partridge@stiprepaid.com New York NY 10001 State Zip E-Mail Address 2. This company is currently a (check appropriate box): **Corporation** Sole Proprietorship Partnership □ trc Other - Explain 3. Annual Report Contact Information: List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1. Susain Cockerham 770-956-7525 Name Telephone Number 3100 Cumberland Blvd. Suite 900 770-956-0700 Street Address Fax Number 3100 Cumberland Blvd. susan.duggan@thomsonreuters.com Suite 900 Mailing Address E-mail Address Atlanta GA 30339 State City Zip 4. Identify the principal or general officers of the company at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information. Name of Person Holding Office Title of General Officer President Jim Continenza 5. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year. Do not include internal company reorganizations or personnel issues. None

for the calendar year of January 1 - December 31, 2009

MO Jurisdictional

Total Company¹

6. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:		(Column A)	'	(Column B)	
I. RE	TAIL	**	**	**		**
	Local Service Revenues include tariffed revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for VoIP service.		\$0.00		\$0.00	
	Interexcharge Revenues include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVoIP services.		\$0.00		\$0.00	
	Non-Switched Telecommunications Service Revenues include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).		\$0.00		\$0.00	
	Bundled or Packaged Revenues include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.		\$0.00		\$0.00	
	Retail Uncellectible Revenues from telecommunications revenues. (This amount is generally a negative number.)		\$0.00		\$0.00	
	RETAIL TOTAL (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount)		\$0.00	\$0	0.00	
II. O	THER					
	Wholesale Revenues include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.		\$0.00		\$0.00	:
	Miscellaneous Revenues ² associated with non-retail services, such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. NOTE FOR ILEC ONLY: refer to FCQ account #s: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.)		\$0.00	\$0	0.00	
1	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)		\$0.00	\$0	0.00	
10.	High-Cost Federal USF Revenues include all revenues received as support from the Universal Service Fund for the High-Cost program.		N/A	\$(0.00	
	Other Federal USF Revenues include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.		N/A	\$(0.00	
	State USF Revenues include all revenues received as support from the Universal Service Fund.		\$0.00	\$1	0.00	
13.	TOTAL REVENUES (This amount should equal the total of Rows 6 - 12 above.) Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastate Operating Revenue on the Statement of Revenue.		\$0.00	\$	0.00	

[&]quot;Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

[&]quot;Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

List total regulated revenue and IVoIP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed filing under at the top of this page. (This form may be submitted by an affiliate, but a separate form must be completed by each certificated or registered entity.

Do not include revenues for any company NOT listed at the top of the page.

² If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.

Annual Report of	STi Prepaid, LLC DBA Dialaround Enterprises	-
	for the calendar year of January 1 - December 31	2009

7.	Low Income and Disabled Universal Service Fund Subscriber Quantities
	Do you offer basic local telecommunications service or IVoIP service as
	listed under 386.020 RSMo.?

☐Yes ✓No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January	0	0
February	0	0
March	0	0
April	0	0
May	0	0
June	0	0
July	0	0
August	0	0
September	0	0
October	0	0
November	0	0
December	0	0
TOTAL:	0	0

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for the calendar year of January 1 - December 31, 2009

8.

Line Quantities for Local Voice Service & IVoIP Service¹

·	Retail								Wholesale to Non-Registered	T					
,		Res			tial			Business		L	Nomadic IVolP	L			
Exchange ²	**	Facility-based ³	**	**	Resale/UNE ⁴	**	**	Facility-based ³	**	**	Resale/UNE ⁴	**	**	Providers ⁵	**
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¹ See instructions for additional clarification about filling out this page.

² Exchange refers to areas as listed in ILEC tariffs. (Exchanges are not always the same as rate centers, wire centers and central offices.)

³ Facility-based refers to lines served whereby your company or an affiliate owns the switch and/or local loop.

⁴ Resale/UNE refers to lines served whereby your company leases all switch and loop facilities from a non-affiliated carrier either through an agreement or a discounted tariffed rate.

⁶ Wholesale to Non-registered Nomadic IVoIP Providers refers to arrangements where your company is providing wholesale services for a nomadic IVoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)

	
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for the calendar year of January 1 - December 31,2009

Annual Customer Proprietary Network Information (CPNI) Compliance Certificate

copy of	a company's FCC CPNI filing will suffice for the required descriptions for all items except H.2.)
	Check this box if the company submitted its annual CPNI filing for this year in a separate filing to the MO Public Service Commission that is not attached to the company's annual report. If this box is not checked, please complete the requested items shown below:
	ompany affirms having established operating procedures that are adequate to ensure compliance are Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).
Indica	ite which of the following apply with Y (Yes) or N (No).
	A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. Attached is a brief description of the company's system.
	B. The company has implemented personnel training as to when personnel are or are not authorized to use CPNI including an express disciplinary process. Attached is a brief description of the company's training and disciplinary process.
	C. The company maintains records for at least one year of sales and marketing campaigns of its own, its agents, affiliates, joint venture partners and any independent contractors, that use its customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign. Attached is a brief description of the company's record maintenance system.
	D. The company has a supervisory review process for outbound marketing situations. Attached is a brief description of the company's review process.
	E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly. Attached is a brief description of the company's procedures.
	ate which of the following apply with a check mark in the appropriate box for each item (F - H). F. Actions Taken - Select one of the options below checking the box next to it.
	1. The company has not taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.
	2. The company has taken actions against an individual or entity that unlawfully obtains, uses, discloses or sells CPNI, a description of which is attached.
1	G. Complaints Received - Select one of the options below checking the box next to it.
	 The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.
	The company has received customer complaints in the past year concerning the unauthorized release of CPNI, a summary of which is attached.
	H. Sharing CPNi information - Select one of the options below checking the box next to it.
	 The company does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)
	2. The company obtains OPT-IN approval from customers before disclosing a customer's CPNI to its joint venture partners or independent contractors (except for billing and collection services). The company enters into confidentiality agreements that comply with 4 CSR 240-33.160(3)(A)3 if the company shares CPNI with agents, affiliates, joint venture partners, or independent contractors. Attached is a description of

how the agreements comply with MoPSC rules for sharing information with such entities.

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The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the

	oath required may be taken t which the same is taken.	pefore any person authorize	ed to administer an oath (Note	ary Public) by the laws
! 		OATH		
State Of	GEORGIA		}	
County Of	DOUGLAS		} ss: }	
 	Susan Cockerham	Company Official/Represental		and says that
s/he is	Attorney In Fact			
		·	npany Official/Representative)	
of		A Dialaround Enterprisegal Title or Name of the Resp	ondent (Certificated Company I	Name)
and is located	at 3100 Cumberland Bo Address an		anta GA 30339 Iffiant (Company Official/Repres	entative)
statements of the affairs of the affairs of the be EFIS; to the be Certification, c	act contained in the said rep bove-named respondent, 2) o est of his or her knowledge, in	ort are true and the said repexamined (and updated as information, and belief, all listives and attached all require	r knowledge, information, and port is a correct statement of applicable) the company's costed contacts are correct, and red documentation, which is a	the business and ntact information in B) read the CPNI
from	January 1 Month/Day	, 2009, to and in	ncluding December 31 Month/Day	, <u>2009</u> Year
		Augnature o	of Affiant (Company Official/Rep	resentative)
•	1	_	for the State and County about	ove named,
this	NEIDENBO	day of <u>ADD</u>	ile, dil	. 2010 . 2010
this My	GEORGIA MAY 6, 2012 PHILIC GLAS COUNTAIN	21	Signature of Notary Public	
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