

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service Commission held at its office in Jefferson City on the 9th day of September, 2008.

In the Matter of an Investigation of
Aquila, Inc.'s Storm Preparation and
Restoration Efforts

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Case No. EO-2008-0220

**ORDER DIRECTING FURTHER RESPONSE
TO STAFF'S FINAL REPORT**

Issue Date: September 9, 2008

Effective Date: September 9, 2008

On January 2, 2008, the Commission directed its Staff to investigate Aquila, Inc.'s response to the severe ice storm of December 2007. Staff filed an initial report on April 3, followed by a final report on June 17. Staff's report offered a detailed analysis of Aquila's preparation and restoration efforts following the December ice storm, and offered various recommendations on how Aquila could improve its response to future storm outages.

On June 18, the Commission ordered that any party wishing to respond to Staff's report do so no later than August 15. Aquila filed its response on August 15. No other response was filed.

Aquila's response indicated a general acceptance of Staff's recommendations and a willingness to take the steps needed to ensure a prompt and effective response to future storm outages. However, some of the company's responses indicate an intention to undertake reviews or develop further policies, without providing specific details about what the company will actually do. The Commission would like to be kept abreast of these further developments.

To that end, the Commission will direct Aquila to participate in the Commission sponsored storm restoration workshop described by Staff in Recommendation 3 of its Report. The Commission will also direct Aquila to provide Staff with additional information regarding its progress in complying with Staff's recommendations. Thereafter, Staff shall file a supplemental report briefly describing Aquila's compliance with Staff's recommendations.

IT IS ORDERED THAT:

1. Aquila, Inc. shall participate in a Commission sponsored storm restoration workshop to discuss Staff's report of its investigation of Aquila, Inc.'s storm preparation and restoration efforts and Staff's concurrent reports for other electric utilities.
2. No later than November 10, 2008, Aquila, Inc. shall provide Staff with additional information specifying its progress in complying with, or explaining its non-compliance with, the recommendations set forth in Staff's investigative report.
3. No later than January 9, 2009, Staff shall file a supplemental report briefly describing Aquila, Inc.'s compliance with Staff's recommendations.
4. This order shall become effective immediately upon issuance.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Davis, Chm., Murray, Clayton, Jarrett,
and Gunn, CC., concur.

Woodruff, Deputy Chief Regulatory Law Judge