

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of Cheryl L. Fabulae,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0146</u>
)	
Kansas City Power & Light Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: November 1, 2006

Effective Date: November 1, 2006

After her informal complaint against Kansas City Power & Light Company ("KCPL") was resolved against her on October 5, 2006, Cheryl L. Fabulae filed a formal complaint against KCPL the following day. On October 10, 2006, the Commission notified KCPL of the complaint and allowed it 30 days in which to answer as provided by 4 CSR 240-2.070. Ms. Fabulae amended her formal complaint on October 12, 2006, and also filed a second informal complaint involving similar issues and seeking similar relief, which was consolidated with Case No. EC-2007-0146 by order issued on October 24, 2006.

The Commission would like to have the benefit of an investigation and report by its Staff before it considers this matter.¹

¹ KCPL's answer period has not yet run. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall commence an investigation of Cheryl L. Fabulae's formal complaint against Kansas City Power & Light Company, as amended on October 12, 2006 and consolidated with her second informal complaint on October 24, 2006.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation on or before November 9, 2006.
3. This order shall become effective on November 1, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory
Law Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 1st day of November, 2006.