Missouri Public Service Commission Attention: Data Center 200 Madison Street, Suite 100 Jefferson City, MO 65101

## RE: Accutel of Texas Telecommunications Company Annual Report to the Missouri Public Service Commission

Dear Filing Clerk:

Enclosed please find the corrected public filing for the 2009 Telecommunications Company Annual Report for Accutel of Texas, Inc.

If there are any questions or any additional information is needed, please do not hesitate to call me directly at 214-520-6111.

Sincerely,

Sharon Litke Accutel of Texas sharonl@accutel.net

214-520-6111

### Accutel of Texas, Inc

### **Company Name**

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

## TELECOMMUNICATIONS COMPANY OR IVOIP PROVIDER

# ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of January 1 - December 31, 2009

	Incumbent Local Telecommunications Company (not competitively classified ILEC)
	Incumbent Local Exchange Telecommunications Company (competitively classified ILEC)
X	Competitive Local Exchange Telecommunications Company (CLEC)
	Interexchange Telecommunications Company (IXC)
	Local Non-switched Telecommunications Provider (classified in EFIS as IXC )
	Interconnected Voice over Internet Protocol Service Provider (IVoIP)
ease ch	oose one of the following filing options to indicate the security level of the filing:
X	Public submission (NOT Proprietary or Highly Confidential)
	Non-Public submission (Highly Confidential or Proprietary filing) (See instructions for special requirements.)
ease revi tructi <u>ons -</u>	ew the instructions document before proceeding by using the link below:  2009 Annual Report Telco and IVoIP
	when filing

Excel Rev. 03/25/2010

under seal

for the colored consent for the CA COO	
for the calendar year of January 1 - December 31, 200	9
State in full the company's information below:	
214 630-670	0
Company Street Address Telephone Numb	
PO BOX 721117 214 443-611	7
Company Mailing Address Fax Number	
Dallas TX 75372 sharonl@accutel.	net
City State Zip E-Mail Address	
This company is currently a (check appropriate box):	
☐ Corporation ☐ Sole Proprietorship ☐ LP ☐ Other - Explain	
Annual Report Contact Information:	
List the contact information of the person completing the form, whether an employee or a third-party prepared differ from the address in Item No. 1.	er. This ma
Sharon Litke 214 630-670	0
Name Telephone Numb	er
	7
Street Address Fax Number	
PO BOX 721117 sharonl@accutel.	
Mailing Address E-mail Address	5
Dallas TX	
City State Zip	
Identify the principal or general officers of the company at the end of the year. Please include additional sheet, if enough space is not provided on this page, to completely provide the requested information.  Title of General Officer  Name of Person Holding	ion.
	Опісе
CEO Peni Barfield	_
EVP-Operations Sharon Litke	
Please provide a list of all mergers, consolidations, and reorganizations involving the regis certificated company and completed during the last year. Do not include internal company reorga personnel issues.	tered or nizations o
Accutel of Texas, Inc was purchased in 2009.	

#### Accutel of Texas, Inc.

for the calendar year of January 1 - December 31, 2009

6. Please provide the following information concerning the company's revenues for this calendar year:

**MO** Jurisdictional Total Company<sup>1</sup> Row Revenues: (Column A) (Column B) I. RETAIL Local Service Revenues include tariffed revenues attributed to local telecommunications services, extended area service, secondary features such \*\*Highly Confidential as call forwarding, caller ID, local operator services, directory-related services, Information \*\*Highly Confidential etc. and for IVoIP service. Removed\*\* Information Removed\*\* Interexchange Revenues include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVoIP services. Non-Switched Telecommunications Service Revenues include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers). Bundled or Packaged Revenues include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column. Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.) **RETAIL TOTAL** (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount) \$ \$ II. OTHER Wholesale Revenues include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers. Miscellaneous Revenues<sup>2</sup> associated with non-retail services, such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. (NOTE FOR ILEC ONLY: refer to FCC account #s: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.) Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.) High-Cost Federal USF Revenues include all revenues received as support from the Universal Service Fund for the High-Cost program. N/A Other Federal USF Revenues include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health. N/A 12 State USF Revenues include all revenues received as support from the Universal Service Fund. TOTAL REVENUES (This amount should equal the total of Rows 6 - 12 above.) 13. Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastate Operating Revenue on the Statement of Revenue. \$



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<sup>&</sup>quot;Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

<sup>&</sup>quot;Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

List total regulated revenue and IVoIP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed at the top of this page. (This form may be submitted by an affiliate, but a separate form must be completed by each certificated or registered entity. Do not include revenues for any company NOT listed at the top of the page.

 $<sup>^{2}\,</sup>$  If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.

for the calendar year of January 1 - December 31, 2009

7. Low Income and Disabled Universal Service Fund Subscriber Quantities
Do you offer basic local telecommunications service or IVoIP service as
listed under 386.020 RSMo.?

Yes

x No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

_		
	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January		
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		
TOTAL:	0	0



Po hoge IsunnA

Line Quantities for Local Voice Service & IVoIP Service

for the calendar year of January 1 - December 31,

.8

0		0		0		L	0		0	Totals:
						L				
<u> </u>										
						-				
		<del> </del>								
**bevomeЯ noitsmrofnl		**bevomeA noisemotel		Information Removed**			**bevomeA noisemored		**bevomeЯ noitemnoini	Information Removed**
**Highly Confidential		**Highly Confidential		**Highly Confidential			**Highly Confidential		Isitnebiîno Vilghl**	**Highly Confidential
Providers										
Providence	** **		** **		**	本本	Resale/UNE <sup>4</sup>	** **	** Facility-based <sup>3</sup>	Exchange
Non-Registered		Residential Business						Кез		
Wholesale to					list	ВВ				

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See instructions for additional clarification about filling out this page.

Exchange refers to areas as listed in ILEC tariffs. (Exchanges are not always the same as rate centers, wire centers and central offices.)

<sup>3</sup> Facility-based refers to lines served whereby your company or an affiliate owns the switch and/or local loop.

<sup>\*</sup> Resale/UNE refers to lines served whereby your company leases all switch and loop facilities from a non-affiliated carrier either through an agreement or a discounted rate.

S Wholesale to Non-registered Nomadic IVoIP Providers refers to arrangements where your company is providing wholesale services for a nomadic IVoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)

		for the calendar year of	Jan	uary 1 - December 31,		2009	
	Rel	ay Missouri Annual Bi	illin	ıg, Collections and	Re	etention	
		ocal telecommunications					
SMo.?			561		3S !	isted under 386.020	
		Yes	X	No			
yes, complete ti	ne fo	ollowing:					
	Г				_		
	Re	elay Missouri Revenue		Dalay Missey			
		Collected		Relay Missouri Retention Amount		Relay Missouri Reve	
		ollected or received, according		(of the amount collected)		Remitted to Commis (of the amount collecte	
Month	to	your record-keeping methods)		(a) the amount concotos)		(or the amount conecte	u)
	**	**	**		ww	trk	*
January							
February							
March							-
April							-
May							
June							-
July							
August							
September							_
October							
November							
December							
Total							



Annual Re	port of	Accutel of Texas, Inc	
	10 1 -	for the calendar year of January 1 - December 31,	2009
A		roprietary Network Information (CPNI)	
		ompliance Certificate	
(A co	py of a company's FCC CP	NI filing will suffice for the required descriptions for all items except H	.2.)
12.	filing to the MO Public Se	npany submitted its annual CPNI filing for this year in a separate ervice Comission that is not attached to the company's annual checked, please complete the requested items shown below:	
13. The com	company affirms having est pliance with the Missouri Pu	ablished operating procedures that are adequate to ensure blic Service Commission's CPNI rules of 4 CSR 240-33.160(7).	
India	cate which of the following	g apply with Y (Yes) or N (No).	
Y	A. The company has i	mplemented a system by which the status of a customer's CPNI app hed prior to the use of CPNI. Attached is a brief description	roval
Υ	<ul><li>authorized to use CPN</li></ul>	implemented personnel training as to when personnel are or are not II including an express disciplinary process. Attached is a brief descriand disciplinary process.	ption of
N	<ul> <li>own, its agents, affiliate customers' CPNI. Suc used in the campaign a</li> </ul>	ntains records for at least one year of sales and marketing campaigns es, joint venture partners and any independent contractors, that use it is records include a description of each campaign, the specific CPNI and what products and services were offered as a part of the campaign cription of the company's record maintenance system.	s that was
N	<b>D.</b> The company has a brief description of the	a supervisory review process for outbound marketing situations. Attac company's review process.	hed is a
N	<ul> <li>Commission written no do not work properly, to</li> </ul>	procedures in place whereby the company will provide the Missouri tice within five business days of any instance where the opt-out mecho such a degree that customers' inability to opt-out is more than an arcription of the company's procedures.	ianisms iomaly.
	(by clicking the cell belo	lect one of the options from the drop-down box below ow and then clicking on the arrow to the right of the box directly below	v):
	1. The comp unlawfully ob	pany has not taken any actions against any individual or entity that otains, uses, discloses or sells CPNI.	
	the cell below and then	ved - Select one of the options from the drop-down box below (by clicking on the arrow to the right of the box directly below):	cking
		pany has not received any customer complaints in the past year he unauthorized release of CPNI.	



H. Sharing CPNI Information - Select one of the options from the drop-down box below (by clicking the cell below and then clicking on the arrow to the right of the box directly below):
 1. The company does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)

## Annual Customer Proprietary Network Information (CPNI) Compliance Certificate

13A. Accutel of Texas does not use or give out CPNIB. Accutel of Texas does not use or give out CPNI. Any employee who discloes CPNI is subject

to displinary action.

C. Accutel of Texas does not use CPNI for marketing compains or sales.

D. Accutel of Texas does not do outbound marketing.

E. Accutel of Texas does not use CPNI.

### **VERIFICATION**

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

		OATH			
State Of		Texas	}		
			} ss:		
County Of		Dallas	}}		
		Sharon Litke	m	akes oath and s	says that
	Name of Affiant (C	Company Official/Representative	e)		
/he is		EVP-Oper		antati o	
	0	micial File of the Affant (Comp	any Official/Repres	sentative)	
	Funding	Accutel of Te			
	Exact Leg	gal Title or Name of the Respon	ident (Certificated (	Company Name)	
nd is located at		3100 Monticello, Da			
	Address and	Telephone Number of the Affi	ant (Company Ome	ciai/Representativ	e)
escription of the con	npany's CPNI safeguard  January 1  Month/Day	ves and attached all required ds.	luding Dece	which is a true a ember 31 ,	2009 Year
		el e	Pell		
		Signature of	Affiant (Company (	Official/Represent	ative)
Subscribed	and sworn to before m	Signature of A			,
this	and sworn to before m	ne, a Notary Public, in and fo			,

ele tronic signatures are acceptable. See the instructions for details.