

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Linda Shivers,	)	
	)	
	)	
v.	)	<b><u>Case No. EC-2009-0271</u></b>
	)	
Union Electric Company,	)	
d/b/a AmerenUE,	)	
	)	
Respondent.	)	

**NOTICE OF COMPLAINT AND  
ORDER DIRECTING STAFF INVESTIGATION**

Issue Date: January 27, 2009

Effective Date: January 27, 2009

Legal Department  
Union Electric Company  
1901 Chouteau Avenue  
P.O. Box 66149 Mail Code 1310  
St. Louis, MO 63166-6149  
**Certified Mail**

On January 22, 2009, Linda Shivers, filed the enclosed complaint with the Missouri Public Service Commission against AmerenUE. Pursuant to 4 CSR 240-2.070, AmerenUE shall have 30 days from the date of this date notice to either file an answer or a notice that the complaint has been satisfied.

In the alternative, AmerenUE may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation. Upon receipt by the Commission of such request, the 30-day time period by which the company must answer shall be tolled while the Commission determines whether complainant is willing to mediate. Additional information regarding the mediation process is enclosed.

All pleadings shall be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy shall be served upon the complainant at the complaint's address as listed in the complaint. A copy of this notice has been mailed to the complainant.

**THE COMMISSION ORDERS THAT:**

1. Union Electric Company, d/b/a AmerenUE shall file no later than February 26, 2009, a response to this complaint.
2. The Staff of the Missouri Public Service Commission shall file its report and recommendation no later than 30 days after the company has filed its answer.
3. This order shall become effective upon issuance.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Kennard L. Jones, Senior Regulatory  
Law Judge, by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of January, 2009.

Copy to: Linda Shivers  
261 Roderick Drive  
St. Louis, MO 63137