BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Isaac L. Cowens,

Complainant,

v.

File No. EC-2010-0052

KCP&L Greater Missouri Operations Company,

Respondent.

ORDER DIRECTING FILING

Issue Date: September 3, 2009

Effective Date: September 3, 2009

Isaac Cowens has a complaint pending against Kansas City Power & Light Company. The company has requested that the matter be referred to mediation. Mediation is voluntary. The Commission will therefore direct Complainant to file a statement indicating whether he agrees to participate in mediation.

The Commission also informs Complainant that mediation is an effort to resolve the dispute short of an evidentiary hearing. If a resolution is not reached through mediation, then the matter will proceed toward an evidentiary hearing.

THE COMMISSION ORDERS THAT:

1. Isaac Cowens shall file no later than September 15, 2009, a statement indicating whether he is willing to participate in voluntary mediation.

2. This order shall become effective upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Kennard L. Jones, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 3rd day of September, 2009.