

**STATE OF MISSOURI  
PUBLIC SERVICE COMMISSION**

At a session of the Public Service  
Commission held at its office in  
Jefferson City on the 12th day  
of May, 2010.

Isaac L Cowens,	)	
	)	
Complainant,	)	
v.	)	<b><u>File No. EC-2010-0052</u></b>
	)	
Kansas City Power & Light Company,	)	
	)	
Respondent.	)	

**ORDER DISMISSING COMPLAINT  
WITHOUT PREJUDICE**

Issue Date: May 12, 2010

Effective Date: May 22, 2010

On August 4, 2009, Isaac L. Cowens filed a complaint against KCP&L Greater Missouri Operations Company. Mr. Cowens complained that KCP&L billed him for a past-due amount caused by a faulty meter.

The matter was referred to mediation and on January 25, 2010, the mediator filed a report informing the Commission that the parties reached an agreement and that the Complainant would be dismissing his complaint.

Having not received a dismissal from Complainant, the Commission issued an order on April 5, directing Complainant to file a statement with the Commission by April 25 if he wished to further pursue his complaint. In that order, he was informed that if he did not file anything, his complaint may be dismissed. Complainant has not filed a response to the Commission's order.

Under Commission rule 4 CSR 240-2.116 (2), the Commission may dismiss a complaint if there has been no action in the case for 90 days. The last action in this case was more than 90 days ago, January 25, when the mediator filed her report. Further, Complainant has not responded to the Commission order directing him to inform the Commission of whether he wishes to keep this matter open. The Commission will therefore dismiss this complaint.

**THE COMMISSION ORDERS THAT:**

1. This case shall be dismissed without prejudice.
2. This order shall become effective on May 22, 2010.
3. This case shall be closed on May 23, 2010.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Clayton, Chm., Davis, Jarrett,  
Gunn, and Kenney, CC., concur.

Jones, Senior Regulatory Law Judge