

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Beverly Roberson,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2010-0258</u></b>
	)	
The Empire District Electric Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING FILING**

Issue Date: April 6, 2010

Effective Date: April 6, 2010

On March 15, 2010<sup>1</sup>, Beverly Roberson (hereafter “Ms. Roberson”) filed a complaint against The Empire District Electric Company (hereafter “Empire”). Empire filed its Answer on April 5, and also requested a Staff Investigation into the complaint.

The Commission will order its Staff to investigate the above-referenced complaint, and file a report concerning its investigation.

**THE COMMISSION ORDERS THAT:**

1. The Staff of the Commission shall file a report as ordered above no later than May 6, 2010.

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<sup>1</sup> All calendar references are to 2010 unless otherwise noted.

2. This order shall become effective immediately on issuance.

**BY THE COMMISSION**



Steven C. Reed  
Secretary

( S E A L )

Ronald D. Pridgin, Senior Regulatory Law  
Judge, by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 6<sup>th</sup> day of April, 2010.