

**STATE OF MISSOURI
PUBLIC SERVICE COMMISSION**

At a session of the Public Service
Commission held at its office in
Jefferson City on the 16th day of
June, 2010.

Beverly Roberson,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2010-0258</u>
)	
The Empire District Electric Company,)	
)	
Respondent.)	

ORDER DISMISSING COMPLAINT WITHOUT PREJUDICE

Issue Date: June 16, 2010

Effective Date: June 26, 2010

The Missouri Public Service Commission is dismissing without prejudice the complaint of Beverly Roberson. She filed the complaint on March 15, 2010.¹ On April 5, The Empire District Electric Company ("Empire") answered, and on May 6, the Staff of the Commission ("Staff") filed its Recommendation.

Staff stated that it found Empire's billing of Ms. Roberson appropriate. Staff further stated that it tried several times to contact Ms. Roberson to gather more information, but that Ms. Roberson has failed to communicate with Staff. Thus, Staff asked the Commission to order Ms. Roberson to show cause why her complaint should not be dismissed for her failure to communicate with Staff.

¹ Unless otherwise noted, calendar references are to 2010.

The Commission issued an Order to Show Cause on May 18, in which it ordered Ms. Roberson to respond to the order no later than May 28. Ms. Roberson failed to respond.

The Commission's regulations provide:

A party may be dismissed from a case for failure to comply with any order issued by the commission.²

Therefore, the Commission will dismiss the complaint without prejudice.

THE COMMISSION ORDERS THAT:

1. The complaint is dismissed without prejudice.
2. This order shall become effective on June 26, 2010.
3. This file shall be closed on June 27, 2010.

BY THE COMMISSION



Steven C. Reed
Secretary

(S E A L)

Clayton, Chm., Davis, Jarrett,
Gunn, and Kenney, CC., concur.

Pridgin, Regulatory Law Judge

² 4 CSR 240-2.116(3).