Salsman, Kari

From: Salsman, Kari

Sent: Tuesday, July 31, 2018 1:48 PM

To: 'lucile@gsaudits.com'

Subject: RE: Annual Report Deficiency for Stream Communications, LLC (BMAR-2018-1606)

This email is a continued deficiency notice for your annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The annual report's identification of the certificate/registrations held by the company on page 1 fail to match MoPSC records. The company is a registered IVoIP provider.
- During the initial review I overlooked the fact that the company is reporting Relay Missouri revenue however the company reported zero line counts. Section 392.550.3(7)(C)RSMo requires companies providing IVoIP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary and not available to the public. Therefore, if the company has line countes to report the company must resubmit its report in two forms, a public and non-public version. Please follow these instructions for filing confidential versions of documents with the Commission.
- The annual report form was updated and posted on the Commission's website in December 2017. Please ensure the company uses the current form for future annual reports.

Please resubmit your revised annual report in its entirety within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. Please ensure a revised annual report is filed within EFIS for each certificate/registration held by the company.

This deficiency must be resolved within the next 20 days. Failure to respond and adequately resolve the deficiency by this deadline may result in punitive action against the company.

Kari Salsman | Missouri Public Service Commission | 573-526-5630

From: Salsman, Kari

Sent: Wednesday, June 27, 2018 10:38 AM

To: <u>lucile@gsaudits.com</u>

Subject: Annual Report Deficiency for Stream Communications, LLC (BMAR-2018-1606)

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- The annual report's identification of the certificate/registrations held by the company on page 1 fail to match MoPSC records.
- The annual report form was updated and posted on the Commission's website in December 2017. Please ensure the company uses the current form for future annual reports.

Please resubmit your revised annual report <u>in its entirety</u> within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. Please ensure a revised annual report is filed within EFIS for each certificate/registration held by the company.

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Kari Salsman | Missouri Public Service Commission | 573-526-5630