

**BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI**

Emma J. McFarlin and Rebecca Shepherd,)	
)	
Complainants,)	
)	
v.)	<u>Case No. EC-2013-0024</u>
)	
Kansas City Power & Light Company,)	
)	
Respondent.)	

STAFF REPORT OF SETTLEMENT CONFERENCE

COMES NOW the Staff of the Missouri Public Service Commission, by and through counsel, and hereby submits its Report of the Settlement Conference convened as directed on April 24, 2013, and states:

1. The purpose of the Settlement Conference was for Ms. Shepherd to state the amount she was able and willing to pay toward her arrearage and for ongoing monthly service.

2. However, Ms. Shepherd was unable to participate in the Settlement Conference because she was reportedly rushed to the hospital earlier that day due to complications subsequent to surgery last week. Ms. McFarlin indicated that she could not participate in the Settlement Conference due to lack of knowledge of her daughter's affairs.

3. Mr. Steiner attended by telephone for the Company. He stated that approximately \$3,700.00 is now owed on this account and that no payment whatsoever has been tendered since August 2012.

4. Staff reluctantly states that, in view of the apparent violation of Commission Rule 4 CSR 249-13.045, which requires that charges not disputed be paid promptly while a dispute is ongoing, or that 50% of the disputed amount be paid if the entire charge is disputed, and that service may be discontinued despite the pendency of a dispute if the appropriate amount is not paid, that it would support a motion by the Company for authority to discontinue service.

WHEREFORE, Staff prays that the Commission will accept its attached Report.

Respectfully submitted,

/s/ Kevin A. Thompson

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this 25th day of April, 2013, on the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

/s/ Kevin A. Thompson