BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In The Matter of the Application of)
Strongcord Infrastructure Systems Management, LLC for Registration to Provide Interconnected Voice over Internet Protocol Service)) Case No. DA-20))

APPLICATION

COMES NOW Strongcord Infrastructure Systems Management, LLC ("Applicant"), pursuant to §392.550 RSMo 2010 (Cum. Supp.), and for its application to the Missouri Public Service Commission ("Commission") states as follows:

The Applicant's legal name is Strongcord Infrastructure Systems
 Management, LLC. Applicant is a Georgia LLC. Applicant's street and mailing address, electronic mail address, fax and telephone number are:

Street Address: 989 Pinnacle Drive, Clayton, GA 30525

Mailing Address: PO Box 2146, Clayton, GA 30525

Email: michelle.jolly@strongcordsystems.com

Fax: 470-695-0210

Phone: 877-761-2038

- 2. The Applicant seeks registration to offer and provide interconnected voice over Internet protocol service.
- 3. Attached is an affidavit signed by an officer or general partner of the Applicant making the eight statements required by §392.550.3 RSMo, plus confirmation the

Applicant's service meets the criteria of interconnected voice over Internet protocol service as defined by §386.020(23).

WHEREFORE, the Applicant requests the Commission to issue an order granting the Applicant a registration to offer and provide interconnected voice over Internet protocol service in the exchanges listed in the Affidavit.

Respectfully submitted,

Paul H. Gardner, MO #28159

Attorney-at-Law 801 W. Vesper

Blue Springs, MO 64015-3733

Phone: (816) 224-3005 Fax: (816) 229-9196

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing document was delivered by first class mail, electronic mail or hand delivery, on this day of November 2019, to the following parties:

General Counsel Missouri Public Service Commission PO Box 360 Jefferson City, MO 65102

Office of Public Counsel PO Box 7800 Jefferson City, MO 65102

Paul H. Gardner

AFFIDAVIT

I, Sean Lawson, a natural person, do hereby swear and affirm that I am an officer or general partner of Strongcord Infrastructure Systems

Management, LLC ("Applicant"), and that the following statements are true and

correct to the best of my knowledge and belief:

(1) The location of the principal place of business and the names of the

principal executive officers of the Applicant:

Address: 989 Pinnacle Drive, Clayton, GA 30525

Sean Lawson, CEO

George Clifford Hunt, President / COO

(2) Each exchange, in whole or in part, of a local exchange company in

which the Applicant proposes to provide interconnected voice over Internet

protocol service:

Applicant is seeking statewide authority.

(3) That the Applicant is legally, financially, and technically qualified to

provide interconnected voice over Internet protocol services;

(4) That the Applicant is ready, willing, able, and will comply with all

applicable state and federal laws and regulations imposed upon providers of

interconnected voice over Internet protocol services;

- (5) That the Applicant will charge and collect from its end user customers on interconnected voice over Internet protocol service, and remit to the appropriate authority, fees and surcharges in the same manner as are charged and collected upon end user customers of local exchange telecommunications service and remitted by local exchange telecommunications companies, including but not necessarily limited to:
 - (a) Telecommunications programs under section 209.255, RSMo;
 - (b) Missouri universal service fund under section 392.248;
 - (c) Local enhanced 911;
 - (d) Any applicable license tax;
- (6) That the Applicant will remit the annual assessment imposed by the Commission under section 386.370, RSMo;
- (7) That the Applicant will file, either directly or indirectly through an affiliated competitive local exchange carrier, with the Commission an annual report at a time and covering the yearly period fixed by the Commission;
- (8) That the Applicant has established a process for handling inquiries from customers concerning billing issues, service issues, and other consumer-related complaints. Consumer complaints may be directed to:

michelle.jolly@strongcordsystems.com or 877-761-2038 and

- (9) The Applicant's interconnected voice over Internet protocol service meets the following criteria:
 - (a) Enables real-time, two-way voice communications;
 - (b) Requires a broadband connection from the user's location;
 - (c) Requires Internet protocol-compatible customer premises equipment; and
 - (d) Permits users generally to receive calls that originate on the public switched telephone network and to terminate calls to the public switched telephone network.

This concludes my affidavit.

Sean Lawson

CEO

State of <u>GEORGIA</u> County of <u>RABUN</u>

Subscribed and sworn before me this _____ day of November, 2019

Notary Public

Notary Seal: