

Suburban Water & Sewer Co.
Customer Notice

December 17, 2008

Dear Customer:

On November 17, 2008 Suburban Water & Sewer Co submitted a request for an increase in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$23,000.00, approximately, 119%. At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase request, or comments regarding recent service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (OPC) within 30 days of the date of this notice. Your comments should include a reference to case number WR-2009-0197. The Commission Staff and the OPC will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission

Office of the Public Counsel

Attn: Water/Sewer Dept.

Attn: Water/Sewer Dept.

P.O. Box 360

P.O. Box 2230

Jefferson City, MO 65102

Jefferson City, MO 65102

Phone: 800-392-4211

Phone: 866-922-2959

Fax: 573-751-1847

Fax: 573-751-5562

E-Mail water.sewer@psc.mo.gov

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- 1) Go to <http://www.psc.mo.gov>;
- 2) Click on "EFIS/Case Filings" on the menu bar on the left side of the page;
- 3) On the next page, click on the "Public Comment" icon under Submit public Comments; and
- 4) Fill out and submit the Public Comments form, including the case number WR-2009-0197.

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me 573-474-4242.

Sincerely,

Paula Belcher

<u>Type of Charge</u>	<u>Current Rates</u>	<u>Proposed Rates</u>	<u>Amount of Rate Change</u>
Monthly Minimum Charge (includes 0 gallons)	\$2.96	\$6.48	\$3.52
Usage over 1 gallon (per 1,000)	\$1.87	\$4.10	\$2.23
Total Monthly Bill (at 6,000 gallons usage)	\$14.18	\$31.08	\$16.90