

Hanneken, Lisa*

From: Hanneken, Lisa*
Sent: Tuesday, March 31, 2009 2:36 PM
To: 'lmcneiley@npgco.com'
Subject: NPG Digital Phone_VOIP_2008 Missouri Public Service Commission Annual Report Deficiency Notice

Importance: High

Thank you for submitting your 2008 Annual Report to the Missouri Public Service Commission (Commission). As a result of my review, I have identified the following item(s) that need(s) to be corrected:

1. Your VoIP submission was not submitted as Proprietary as required by H.B. 1779 and Section 392.550 RSMo. In order to comply with this requirement, you must file both a Public and a Proprietary version of your report. These requirements are outlined in the report at Instructions Page 1.

A response for this item is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the entire annual report with the appropriate changes and the reference number listed below in order for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2009-1135**.

Should you have any questions or need assistance in this process, please contact me.

A COMPANY RESPONSE TO THE ABOVE DEFICIENCY(CIES) IS REQUIRED.

Sincerely,

Lisa K Hanneken

Utility Regulatory Auditor
Missouri Public Service Commission
636-583-1050
or if line is busy, 314-650-4578 (cell)

Today's mighty oak is just yesterday's nut that stood its ground. - Anonymous

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