

Senn, Nikki

From: Senn, Nikki
Sent: Friday, March 26, 2010 1:38 PM
To: 'rafael.vanegas@netwolves.com'
Subject: Norstan Network Services, Inc. - IXC - 2009 Missouri PSC Annual Report - Deficiency Notice

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. On the cover page of the report (Form Page 1) the box to the left of Competitive Local Exchange Telecommunications Carrier (CLEC) has been checked. Our records indicate you are only certificated as a Competitive Interexchange Telecommunications Carrier (IXC), and given that the subsequent pages in the report do not indicate otherwise, we believe that the CLEC box was inadvertently checked. However, if this is incorrect and you are currently operating as a CLEC, please notify us immediately so that the proper changes can be made.
2. On the cover page of the report (Form Page 1), neither the Public or Non-Public boxes were checked. Since none of the pages has been marked as filed under seal (either HC or P), then it is assumed that the Public box should have been checked. However, if this is incorrect and this annual report should be filed under seal, please notify us immediately so that the proper changes can be made. The proper accompanying documentation, as indicated in the instructions, will also be required.
3. Form Page 7 (CPNI) has not been completed. All local and interexchange telecommunication carriers are required to complete this page.
4. The notarized verification page was not signed by the Company. When submitting the annual report form electronically, complete the verification page in full. Electronic signatures are acceptable pursuant to Sections 432.200 through 432.295 RSMo. The original document shall be notarized and kept for your records. On the electronic version, type the electronic signatures (/s/ John Doe) and dates that are reflected on the original document.
5. The notary's information was omitted from the verification page. The remaining fields are for completion by the notary including the date, month and year of the notarization, the notary's commission expiration date, notary signature, and placement of the notary stamps or seals, where applicable. If you are submitting the form electronically, it is acceptable to use an electronic signature (/s/ John Doe) for the notary. Please type in the information that is reflected on your notarized original. All fields must be completed to be compliant.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the annual report with the appropriate changes and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101

(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number:
BMAR-2010-0568.

Should you have any questions or need assistance in this process, please contact me.

A COMPANY RESPONSE TO THE ABOVE DEFICIENCIES IS REQUIRED.

Sincerely,
Nikki Senn
Utility Services Division
Missouri Public Service Commission
(573) 751-7433
(573) 526-4153 fax
nikki.senn@psc.mo.gov

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