

FILED

MAY 19 2009

NORSTAN NETWORK SERVICES, INC (NNSI)

Company Name

Missouri Public
Service Commission

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; yet include any Commission approved d/b/a or fictitious name, if applicable.)

**COMPETITIVE TELECOMMUNICATIONS CARRIER
OR VOIP PROVIDER**

**ANNUAL REPORT
TO THE
MISSOURI PUBLIC SERVICE COMMISSION**

For the Calendar Year of
January 1 - December 31, 2008

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- ☐ Competitively Classified Incumbent Local Exchange Telecommunications Carrier (ILEC)
- ☐ Competitive Local Exchange Telecommunications Carrier (CLEC)
- ☒ Competitive Interexchange Telecommunications Carrier (IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (VoIP)*

Please choose one of the following filing options to indicate the security level of the filing:

- ☐ Public submission (NOT Proprietary or Highly Confidential)
- ☐ Non-Public submission (Highly Confidential or Proprietary filing)
(For this filing to be considered highly confidential or proprietary, additional submission of materials is required pursuant to Commission rule 4 CSR 240-3.540 and Section 392.210, RSMo, as found in the instructions inside this form.)

*VoIP Providers are required to submit a Proprietary and Public Version regarding customer line counts pursuant to H.B. 1779 and Section 392.550 RSMo. See Instructions Page 1 for details.

Annual Report of NORSTAN NETWORK SERVICES, INC. (NNSI)
for the calendar year of January 1 - December 31, _____

1. State in full the company's information below:

4710 EISENHOWER BLVD SUITE EB (813) 579 3201
Company Street Address Telephone Number
4710 EISENHOWER BLVD SUITE EB (813) 882 0209
Company Mailing Address Fax Number
TAMPA FL 33634 rafael.vanegas@networks.com
City State Zip E-Mail Address

2. Missouri Commission Authorization

(A.) Identify the most recent case number(s) and the effective date(s) of any Commission orders authorizing the company to provide telecommunications and/or VoIP services. Include cases in which the Missouri Public Service Commission approved a company name change. Explanation should explain Commission action (e.g., "Granted certificate to provide basic local telecommunications services" or "Approved name change from Company A to Company B").

Case Number	Effective Date	Explanation
TA-92-190	06/12/1992	

(B.) If the company is an incumbent local telecommunications company with status as a competitive company, identify the case number and effective date of the Commission Order granting competitive classification:

Case No.: _____ Date: _____

3. This company is currently a (check appropriate box):

☒ Corporation ☐ Sole Proprietorship ☐ LP
☐ Partnership ☐ LLC ☒ Other - Explain

4. Annual Report Contact Information: State in full the name, address, telephone number, and e-mail address of the company personnel or third-party preparer completing this Annual Report:

RAFAEL VANEGAS (813) 579 3224
Name Telephone Number
4710 EISENHOWER BLVD STE EB (813) 882 0209
Street Address Fax Number
4710 EISENHOWER BLVD STE EB rafael.vanegas@networks.com
Mailing Address E-Mail Address
TAMPA FL 33634
City State Zip

5. Consumer Complaint Contact Information: Please provide company contact information in the event a complaint is received from a company subscriber.

Name: JULIE TRIERWEILER
Telephone Number: (888) 638 9658
E-mail Address: julie.trierweiler@networks.com

(See Instructions Pages 6 - 7 for more information to complete this page.)

Annual Report of

NORTON NETWORK SERVICES, INC (NNSI)
for the calendar year of January 1 - December 31, 2003

6. Please provide the current name, address, telephone number and e-mail address for the regulatory contact person in the company. This information should be the same as shown in the Electronic Filing and Information System (EFIS), required by 4 CSR 240-3.545 (22) for telecommunications companies.

RADIEL VANEGAS

Name

4710 EISENHOWER BLVD STE EB

Street Address

4710 EISENHOWER BLVD STE EB

Mailing Address

TAMPA

City

FL

State

33634

Zip

(813) 579 3224

Telephone Number

(813) 882 0209

Fax Number

radel.vanegas@networks.com

E-mail Address

7. Identify the principal or general officers of the company at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

Title of General Officer

CEO / PRESIDENT

COO / TREASURER

Name of Person Holding Office

SCOTT FOOTE

PETER CASTLE

8. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year.

(See Instructions Page 7 for more information to complete this page.)

Annual Report of

NOKIAN NETWORK SERVICES INC (NNSI)

for the calendar year of January 1 - December 31,

2008

9. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:	MO Jurisdictional	Total Company ¹
1.	Local Service Revenues includes revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for VoIP service.		
2.	Interexchange Revenues includes revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange VoIP services.		
3.	Non-Switched Telecommunications Service Revenues includes revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).	12,467.-	18,503,858.-
4.	Bundled or Packaged Revenues includes any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.		
5.	Retail Uncollectible Revenues from telecommunications revenues. (This amount is generally a negative number.)		
6.	RETAIL SUBTOTAL (This amount should equal the total of Rows 1 - 5 above.)		
7.	Wholesale Revenues includes intrastate switched, private line, and special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.		
8.	Miscellaneous Revenues includes directory revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements.		
9.	Other Uncollectible Revenues from other revenues. (This amount is generally a negative number.)		
10.	High-Cost Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the High-Cost program.	N/A	
11.	Other Federal USF Revenues includes all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	N/A	
12.	State USF Revenues includes all revenues received as support from the Universal Service Fund.		
13.	TOTAL (This amount should equal the total of Rows 6 - 12 above.)	12,467.-	18,503,858.-

Total MO Jurisdictional Revenues should match revenues reported for PSC assessment purposes as reported by the company in its Statement of Revenue form.

	MO Jurisdictional
14. Net Jurisdictional Revenues used for MoUSF assessment purposes. (This amount should equal the Retail Subtotal (Row 6) above.)	12,467.-

For additional definitions see:

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected voice over internet protocol service" as defined by Section 386.020(23) RSMo.

FCC Part 32-Uniform System of Accounts for Telecommunications Companies.

¹ List total regulated (including interconnected VoIP revenue) and, if applicable, non-regulated revenue for company name as listed at the top of this page. Do not include revenues for any company NOT listed at the top of the page.

(See Instructions Page 7 for more information to complete this page.)

Annual Report of NORTON NETWORK SERVICES INC (NNSI)
for the calendar year of January 1 - December 31, 2008

10. Low Income and Disabled Universal Service Fund Subscriber Quantities

Do you offer basic local telecommunications service or VoIP service as listed under 386.020 RSMo.?

☐ Yes

☐ No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

Month	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers
January	N/A	N/A
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		
TOTAL:	0	0

(See Instructions Page 7 for more information to complete this page.)

Annual Report of NORSTAN NETWORK SERVICES INC (NNSI)
for the calendar year of January 1 - December 31, 2008

Exchange Access Lines Provided to RESIDENTIAL Customers

[illegible]

Completion of Page 5(a) **required only** for companies providing local voice services as listed under 392.245.5(3) RSMo. or IVoIP service as listed under 386.020 RSMo.

VoIP providers must submit this page as proprietary (P); see Instructions Page 1 for submission requirements.
(See Instructions Pages 7 - 9 for more information to complete this page.)

12.

[illegible]

Page 5(b)

Annual Report of WORSTAN NETWORK SERVICES INC
for the calendar year of January 1 - December 31, 2003

Relay Missouri Annual Billing, Collections and Retention

13. Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

☐ Yes

☒ No

If yes, complete the following:

Month	Relay Missouri Revenue Collected	Relay Missouri Retention Amount	Relay Missouri Revenue Remitted to Commission
January			
February			
March			
April			
May			
June			
July			
August			
September			
October			
November			
December			
Total	\$	\$	\$

14. Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.

\$ _____

15. If your firm did not impose the Relay Missouri Surcharge, please explain:

(See Instructions Page 7 for more information to complete this page.)

Annual Report of

NORSTAN NETWORK SERVICES INC (NNSI)
for the calendar year of January 1 - December 31, 2008

VERIFICATION

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of FLORIDA }
County Of HILLSBOROUGH } ss:

PETER CASTLE makes oath and says that
Name of Affiant (Company Official/Representative)
s/he is TREASURER / COO
Official Title of the Affiant (Company Official/Representative)

of NORSTAN NETWORK SERVICES INC
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 4710 EISENHOWER BLVD SUITE E8, TAMPA FL 33634
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent.

from January 1, 2008, to and including December 31, 2008
Month/Day Year Month/Day Year

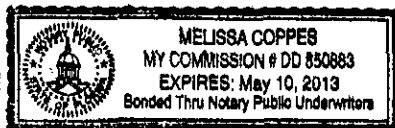
[Signature]
Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,

this 11th day of May, 2009

My Commission expires

5/10/13

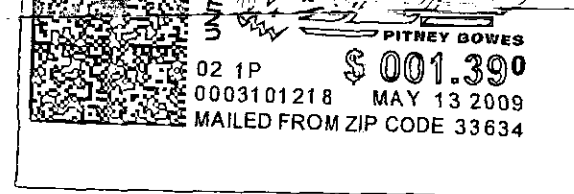


[Signature]
Signature of Notary Public

Missouri Revised Statutes § 552.210 or § 553.140

5-2

33634



Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101
(P.O. Box 360, Jefferson City, MO 65102-0360)