

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

In the Matter of a Proposed Rulemaking
to Create a Small Formal Complaint
Procedure

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File No. AX-2010-0249

FISCAL NOTE REVIEW MEMORANDUM

Issue Date: July 26, 2012

The rule amended in this case creates a simplified complaint process to handle small complaints by consumers against the public utilities that provide service to them. The Commission's Order of Rulemaking appeared in the September 15, 2010 *Missouri Register*, Volume 35, Number 18, amending rule 4 CSR 240-2.070, and was effective on October 30, 2010.

Section 536.200.2, RSMo 2000 requires agencies to make a filing with the Secretary of State if, after the first full fiscal year after implementation, the cost of the rule exceeds the agency estimate. The first full fiscal year after the rule became effective was the fiscal year beginning July 1, 2011 and ending June 30, 2012.

The Commission conducted a review of the fiscal estimate due to the amended Rule

4 CSR 240-2.070, and has determined that no fiscal estimate change need be filed with the Secretary of State. The Memorandum is attached as Appendix A.

BY THE COMMISSION

A handwritten signature in black ink, appearing to read 'S. C. Reed', is positioned above the printed name and title.

Steven C. Reed
Secretary

(S E A L)

Dated at Jefferson City, Missouri,
on this 26th day of July, 2012.

Woodruff, Chief Regulatory Law Judge