

KCP&L Greater Missouri Operations

Economic Relief Pilot Program

KCP&L Greater Missouri Operations Company
KANSAS CITY, MO 64106

For Territory Served as L&P and MPS

RULES AND REGULATIONS
ELECTRIC**9.17 Economic Relief Pilot Program****A. PURPOSE:**

The Economic Relief Pilot Program (ERPP) offered by the Company provides an opportunity to relieve the financial hardship experienced by some of our customers. Through this three (3) year pilot* we shall endeavor to insure this program is a valuable and viable program for customers.

B. APPLICATION:

This ERPP is applicable to qualified customers for residential service billed under
Schedule MO910, MO920 or MO922 for the L&P territory or
Schedule MO860 or MO870 for the MPS territory.

The ERPP will, on a pilot basis, provide up to 1,000 participants with a fixed credit on their monthly bill (ERPP credit), for a period up to 12 months from the billing cycle designated by the Company as the participant's first month until the billing cycle designated as the participant's last for ERPP. At the end of the 12 month period, a customer may reapply to participate further in the program through the term of the pilot program.

C. DEFINITIONS:

Qualified Customer – A customer receiving residential service under
Schedule MO910, MO920 or MO922 for the L&P territory or
Schedule MO860 or MO870 for the MPS territory.

who is classified as low-income by the Missouri Department of Social Service criteria and whose annual household income is no greater than 185% of the federal poverty level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Services under the authority of 42 U.S.C. 9902 (2).

Applicant – A qualified customer who submits an ERPP application form for the ERPP credit.

Participant – An applicant who agrees to the terms of the ERPP and is accepted by the Company.

Program Funds – Annual ratepayer funding for the ERPP is \$315,000. Ratepayer funding shall be matched dollar for dollar by the Company. The \$630,000 annual sum of ratepayer funding and Company matching funds shall be the "program funds".

Agencies- The social service agencies serving the Company's service territory that qualify and assist ERPP customers pursuant to written contract between the Company and the Agencies.

* The three year pilot begins on the original effective date of this program.

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1
Canceling P.S.C. MO. No. _____

Original Sheet No. R-62.16
Sheet No. _____

KCP&L Greater Missouri Operations Company
KANSAS CITY, MO 64106

For Territory Served as L&P and MPS

RULES AND REGULATIONS
ELECTRIC

9.17 Economic Relief Pilot Program (Continued)

D. AVAILABILITY:

Service under this rate schedule shall be available to up to 1,000 participants in the Company's service area who satisfy the following eligibility requirements:

1. Participant must be a customer receiving residential service under the Company's Schedule MO910, MO920 or MO922 for the L&P territory or Schedule MO860 or MO870 for the MPS territory.
2. Participant's annual household income must be verified initially, and annually thereafter, as being no greater than 185 percent (185%) of the federal poverty level.
3. Participants who have outstanding arrearages will enter special pay agreements as mutually agreed to by both the Participant and the Company.
4. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that is later made public will not be associated with the participant's name.
5. Any provision of the Company's rules and regulations applicable to the Company's Schedule MO910, MO920 or MO922 customers for the L&P territory or Schedule MO860 or MO870 customers for the MPS territory will also apply to ERPP participants.
6. Participants will not be subject to late payment penalties while participating in the program.

E. ENERGY ASSISTANCE:

1. Participants who have not previously completed an application for a LIHEAP ("Low-Income Home Energy Assistance Program") grant agree to apply for a LIHEAP grant when such grants become available. The Company, through the Agencies, shall assist ERPP participants with completion of LIHEAP application forms when such assistance is requested.
2. Applicants agree to apply for any other available energy assistance programs identified by the Company.

Issued: July 8, 2009
Issued by: Curtis D. Blanc, Sr. Director

Effective: September 1, 2009

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KCP&L Greater Missouri Operations Company
KANSAS CITY, MO 64106

For Territory Served as L&P and MPS

RULES AND REGULATIONS
ELECTRIC

9.17 Economic Relief Pilot Program (Continued)

F. CREDIT AMOUNT:

Participants shall receive the available ERPP credit for so long as the participant continues to meet the ERPP eligibility requirements and reapplies to the program as required.

Up to 1,000 participants shall receive the ERPP credit in the amount of each participant's average bill for the most recent 12 months bills, not to exceed \$50 per month. The credit amount will be determined by the Company at the time of enrollment.

G. DISCONTINUANCE AND REINSTATEMENT:

The Company will discontinue a participant's ERPP credit for any of the following reasons:

1. If the Company, through the Agencies, determines the participant no longer meets the eligibility requirements set forth in this tariff.
2. If the participant submits a written request to the Company asking that the ERPP credit be discontinued.
3. If the participant does not conform to the Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result the participant has service discontinued for
Schedule MO910, MO920 or MO922 for the L&P territory or
Schedule MO860 or MO870 for the MPS territory.

Reinstatement of the ERPP credit following discontinuance in the above circumstances and after the participant again meets the eligibility requirements will be at the discretion of the Company.

H. MISAPPLICATION OF THE ERPP CREDIT:

Providing incorrect or misleading information to obtain the ERPP credit shall constitute a misapplication of the ERPP credit. If this occurs the Company may discontinue the ERPP credit and rebill the account for the amount of all ERPP credits received by the participant. Failure to reimburse the Company for the misapplication of the ERPP credits may result in termination of customer's electric service pursuant to the Company's rules and regulations. However, nothing in this experimental tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

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KCP&L Greater Missouri Operations Company
KANSAS CITY, MO 64106

For Territory Served as L&P and MPS

RULES AND REGULATIONS
ELECTRIC

9.17 Economic Relief Pilot Program (Continued)

I. OTHER CONDITIONS:

The ERPP program has been designed so that the Company neither profits from nor incurs losses as a result of offering this experimental program.

Costs of administering the program, including those costs charged by the Agencies, shall be paid from the program funds.

The Company will gather and maintain participant data on usage, arrears, payments and other relevant factors to be used in the evaluation of the program.

The Company shall make non-confidential data, as well as any and all program evaluations that are conducted, available to the parties.

The pilot program may be evaluated in any Company rate or complaint case. The evaluation shall be conducted by an independent third party evaluator under contract with the Company, that is acceptable to the Company, Commission Staff and the Public Counsel. The costs of the evaluator shall be paid from the program funds.

If any program funds in excess of actual program expenses remain at the end of the ERPP program, the Company shall redirect the excess funds to tariffed demand-side management programs.

KCP&L Greater Missouri Operations (Old Aquila)

Level Payment Plan

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 1
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Original Sheet No. R-40
Sheet No. _____

Aquila, Inc., dba

AQUILA NETWORKS For All Territory Served by Aquila Networks – L&P and Aquila Networks – MPS
KANSAS CITY, MO 64138

RULES AND REGULATIONS
ELECTRIC

6.05 Level Payment Plan

- A. The purpose of the level payment plan is to levelize, insofar as possible, the amount a customer is required to pay monthly over a year's period.
- B. This level payment plan is available to all eligible residential customers. A customer who has been delinquent three (3) or more times in the last twelve (12) months at his current or previous location may be refused participation in the level payment plan until the customer has established a twelve (12) consecutive month payment period with no more than two (2) delinquent payments. Level payment billing levels are subject to change. Failure to maintain a current account will disqualify customers from participating in the program. At Company's option, certain nonresidential customers, based on usage patterns and payment history, may be allowed to participate in Company's level payment plan.
- C. The level payment amount is based on twelve (12) months' historical information as adjusted for any significant rate tariff changes during the period, abnormal weather conditions, or other factors. The estimated annual adjusted billing, and thus the monthly level payment amount, may be revised if it is obvious the earlier estimate was underestimated or overestimated due to customer use, weather conditions, rate tariff changes, or other factors during the subsequent level payment period.
- D. Customers may enter the level payment plan during any month of the year. Level payment amounts for customers with less than twelve (12) months to the true-up cycle will be estimated based on estimated monthly use for such period. In any event, the estimated billing will be revised to actual billing once each year and the correction reflected on the customer's bill.
- E. The customer's bill will show the actual monthly amount, the current status of the account, and the monthly level payment amount.

Issued: April 14, 2004

Issued by: Dennis Williams, Regulatory Services

Effective: April 22, 2004

Atmos Energy Corporation

Budget Billing Plan

Cancelling P.S.C. MO. No. 2

Atmos Energy Corporation

FOR – All Areas

Name of Issuing Corporation

Community, Town or City

BUDGET BILLING PLAN

This plan is available to all residential Customers and other Customers whose average consumption is less than two hundred fifty (250) Ccf per month. The Customer may enroll in the Budget Billing Plan at any time during the calendar year. To be accepted as a Budget Billing customer, the account balance must be paid in total before the customer is put on Budget Billing. At enrollment, the customer shall acknowledge that this Budget Billing Plan will continue until the customer:

1. Notifies the Company in writing or by telephone to discontinue the plan, or
2. Incurs two delinquent actions on the account.

The Company has a Budget Billing Plan available for the convenience of its customers. The Plan is designed to help levelize payment for gas service over a period of twelve months. The Budget Billing Plan amount will be determined based on historical or estimated usage and billing amounts. Levelizing adjustments will be made as frequently as each month. The following is the formula used to calculate a customer's Budget Billing Plan amount:

(Sum of all charges net of Adjustments not to exceed twelve calendar months)/(Number of bills issued not to exceed twelve calendar months)

The Customer may request termination of the plan at any time but will be required to bring the account to the current balance. If a credit balance remains, the Customer may obtain a refund or apply the credit balance to charges for future months' service. To receive a refund, the credit balance must exceed \$10.00.

As noted above, the Customer will be removed from the Plan after two delinquent actions and will be required to bring the account to the current balance. When payment is delinquent, a debit account balance shall be subject to the same collection procedures as other accounts. If the account balance is a credit, the Budget Billing Plan may be terminated after not less than 30 days.

DATE OF ISSUE: July 11, 2008

Month Day Year

DATE EFFECTIVE: August 11, 2008

Month Day Year

ISSUED BY: Mark A. Martin, Vice President, Rates & Regulatory Affairs, Kentucky/Midstates Division Owensboro, KY

Name of Officer

Title

Address

FILED

Missouri Public
Service Commission

Empire District Gas Company

Experimental Low Income Program (ELIP)

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 2 Original Sheet No. 68
Canceling P.S.C. MO. No. 1 Sheet No.

THE EMPIRE DISTRICT GAS COMPANY
JOPLIN, MO 64802

FOR: Sedalia, Missouri and Surrounding Rural Areas

EXPERIMENTAL LOW INCOME PROGRAM
("ELIP")

APPLICATION

This Experimental Low Income Program (ELIP) is available for service billed under Schedule RS-N&S, Residential Service, to qualified natural gas space heating customers. The ELIP will provide participants with a fixed credit on their monthly bill (ELIP Credit). Customers participating in the ELIP program shall receive the credit during the months of November through March. This program was approved by the Missouri Public Service Commission in Case No. GR-2004-0072.

DEFINITIONS

Qualified Customer – An Empire customer receiving service under Schedule RS-N&S whose annual income is verified, by Missouri Valley Community Action Agency (MVCAA), as no greater than 125 percent of the Federal Poverty Level, as established by the poverty guidelines updated periodically in the Federal Register by the U.S. Department of Health and Human Services under the authority of 42 U.S.C. 9902 (2).

Applicant – A qualified customer who submits an ELIP application form for the ELIP credit.

Participant – An applicant who agrees to the terms of the ELIP and is designated as a qualified customer by MVCAA.

Program Funding – Annual funding for the Weatherization and Low Income Programs is based on the Unanimous Stipulation and Agreement in Case No. GR-2004-0072. A total of \$135,000 will be funded by Company annually in the following programs:

- \$78,500 will be used to fund system-wide experimental weatherization assistance, to be administered in a manner consistent with the federal Weatherization Assistance Program, and the entire annual funding amount is to be allocated pro rata to all of Company's service territories through the Missouri Department of Natural Resources weatherization service providers.
- \$7,500 will be used for experimental commercial energy audits.
- \$24,000 will be used for weatherization for ELIP program participants in the Sedalia area.
- \$25,000 will be used to fund an experimental rate discount with two tiers of credits for Company's residential gas customers in the areas served by MVCAA with incomes in the range of 0% to 125% of the Federal Poverty Level.

Agency – The social services agency serving the Sedalia, Missouri service territory that qualifies and assists ELIP customers pursuant to agreement between Company and the Agency.

DATE OF ISSUE: August 9, 2007
ISSUED BY: Kelly S. Walters, Vice President

EFFECTIVE DATE: September 8, 2007

STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

P.S.C. MO. No. 2 Original Sheet No. 69
Canceling P.S.C. MO. No. 1 Sheet No. _____

THE EMPIRE DISTRICT GAS COMPANY
JOPLIN, MO 64802

FOR: Sedalia, Missouri and Surrounding Rural Areas

EXPERIMENTAL LOW INCOME PROGRAM
("ELIP")

AVAILABILITY

Service under this rate schedule shall be available to qualified ELIP program participants in the Sedalia, Missouri service territory who satisfy the following eligibility requirements:

1. Participant must be a Company residential customer receiving service under the RS-N&S rate schedule, who has been weatherized in the past 3 years, or agrees to be weatherized, under the Federal Low Income Weatherization Assistance Program (LIWAP) program
2. Participant's annual household income must be verified initially, and annually thereafter, as no more than 125 percent of the Federal Poverty Level.
3. For purposes of determining the level of the ELIP credit to be received, the participants will be categorized as follows:
 - a. Group A – participants whose annual income has been verified as being from 0 to 50 percent of Federal Poverty Level.
 - b. Group B – participants whose annual income has been verified as being from 51 to 125 percent of the Federal Poverty Level.
4. Participants who have outstanding arrearages shall enter into special payment agreements through which the arrearages shall be paid monthly, in an amount mutually agreed upon by both the participants and Company, not to exceed \$20/month. This payment agreement will be considered a deferred payment agreement for purposes of R-31-6.09 A.
5. Participants must provide, via an interview or questionnaire, information related to their energy use and program participation. Any information provided in these interviews or questionnaires that are later made public will not be associated with the participants name, street address or telephone number.
6. Any provision of the Company's Rules and Regulations applicable to the Company's residential customer will also apply to ELIP customers.

ENERGY ASSISTANCE

1. Participants who have not previously completed an application for a Low Income Home Energy Assistance Program ("LIHEAP") grant agree to apply for a LIHEAP grant when such grants become available. Company, through the Agencies, shall assist ELIP participants with completion of LIHEAP application forms when such assistance is required.
2. Applicants agree to apply for any other available energy assistance programs identified by the Company, including the LIWAP weatherization program administered by MVCAA.

CREDIT AMOUNT

Participants will receive the ELIP credit each month during the months of November to March, as long as the participant continues to meet the ELIP eligibility requirements.

Up to 120 participants shall receive the ELIP credit in the following amounts, not to exceed the participant's monthly utility bill:

Group A – \$60 per month
Group B – \$40 per month

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THE EMPIRE DISTRICT GAS COMPANY
JOPLIN, MO 64802

FOR: Sedalia, Missouri and Surrounding Rural Areas

LOW INCOME PROGRAM
("ELIP")

DISCONTINUANCE AND REINSTATEMENT:

Company may discontinue a participant's ELIP credit for any of the following reasons:

1. If Company, through MVCAA, determines that the participant no longer meets the eligibility requirements set forth in this tariff.
2. If the participant submits a written request to Company asking that the ELIP be discontinued.
3. If the participant does not conform to Company's rules and regulations as approved by the Missouri Public Service Commission, and as a result, the participant has Schedule RS-M service discontinued by the Company.

Reinstatement of the ELIP credit following discontinuance in the above circumstances and after the participant again meets the eligibility requirements will be at the discretion of the Company.

MISAPPLICATION OF THE ELIP CREDIT:

Providing incorrect or misleading information to obtain the ELIP credit shall constitute a misapplication of the ELIP credit. If this occurs, the Company may discontinue the ELIP credit and re-bill the account for the amount of all ELIP credits received by the participant, at which time the Company will also return to MVCAA the ELIP credits collected on this customer. Failure to reimburse the Company for the misapplication of the ELIP credits may result in termination of customer's gas service pursuant to the Company's rules and regulations. However, nothing in this tariff shall be interpreted as limiting the Company's rights under any provisions of any applicable law or tariff.

OTHER CONDITIONS:

The ELIP program has been designed so that the Company neither profits from nor incurs losses as a result of offering this program. The Company will notify MVCAA of participants that become disqualified from the program. MVCAA will notify the Company of applicant qualification to the program by the 15th day of each month during the months of November through March. If a participant leaves the program, he/she must reapply for qualification through MVCAA, and MVCAA must notify the Company before credits will be issued to such participants. If a program participant moves to another premise in Sedalia, he/she will be considered disqualified from the program until MVCAA designates such customer as a qualified participant.

The Company will track the use of the program funds. If the \$25,000 in program funding is expended in any calendar year for subsidy credits or program administration, Company will not be obligated to provide additional program funding. The costs of administering the program, including those costs charged by MVCAA, up to 3% of the annual funding, shall be paid from the program funds.

Participation may be limited so that the projected expenditures of the program should equal the projected revenue from the program funds. The program will not be limited to fewer than 50 participants in Group A and 50 participants in Group B. ELIP credits will not be prorated between monthly bills.

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STATE OF MISSOURI, PUBLIC SERVICE COMMISSION

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Original

Sheet No. 71
Sheet No.

THE EMPIRE DISTRICT GAS COMPANY
JOPLIN, MO 64802

FOR: Sedalia, Missouri and Surrounding Rural Areas

EXPERIMENTAL LOW INCOME PROGRAM
("ELIP")

The Company will gather and maintain individual participant data on usage, arrears, payments and other relevant factors to be used in the evaluation of this program, and will provide such data to the Missouri PSC Staff and Office of Public Counsel in May of each year or in response to data requests in the Company's next rate or complaint case. Any data collected by MVCAA on participant household characteristics, such as equipment saturations or efficiencies, occupancy, energy use patterns, and adoption of energy savings actions will be shared with the Company for internal evaluation purposes.

The Company shall make non-confidential data, as well as any and all internal and external program evaluations that are conducted, available to Missouri PSC Staff and Office of Public Counsel upon request.

Pursuant to a Stipulation and Agreement in Case No. GR-2004-0072, this program may be evaluated in the Company's next rate or complaint case.

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