

Laclede Gas Company

Low-Income Energy Affordability Program

P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-49
CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program

The Company's Low-Income Energy Affordability Program (the "Program") is provided pursuant to Attachment 4 to the Stipulation and Agreement submitted in Case No. GR-2005-0284, and approved by the Commission effective October 1, 2005.

1. The Program will be jointly administered by the Company and selected Community Action Agencies (CAA) in the Laclede service territory. Compensation to the CAA for these duties will be negotiated between the Company, Staff, Public Counsel and the CAA. The first \$50,000 in annual payments made to the CAA for these administrative activities shall be made out of Program funds. Any additional payment to the CAA that may be required to compensate it for such activities shall be borne by Laclede up to a maximum annual amount of \$20,000.
2. All households enrolling in the Program will be required to register with a CAA, apply for any energy assistance funds for which they might be eligible, and review and agree to implement cost-free, self-help energy conservation measures identified by the CAA. In addition, all applicants will be provided with basic budgeting information, as well as information about other potential sources of income such as the Earned Income Tax Credit. The CAA may use household registration from other assistance programs to determine eligibility for the Program.
3. The Program shall be funded at a total annual level of \$950,000 (of which \$50,000 shall be set aside annually to pay for the administrative costs specified above) and shall consist of the Winter Bill Payment Assistance Program and the Arrearage Repayment Program (ARP). Such total funding level shall not be increased or decreased prior to the effective date of rates in the Company's next general rate case proceeding, provided that any amounts not spent in any annual period shall be rolled over and used to fund the Programs in the next annual period. Upon termination of the Programs, any unspent amounts shall be used to fund low-income energy assistance, low-income weatherization, or energy efficiency programs for customers who receive natural gas services from Laclede.
4. Winter Bill Payment Assistance Program. Bill credits in the sum of \$550,000 annually shall be made available during the months of November – April to households with incomes ranging from 0% to 150% of the federal poverty guidelines ("FPL"). To participate in the Winter Bill Payment Assistance Program, a customer must make a minimum monthly payment of \$40 during the six month winter period. Winter Bill Payment Assistance Program funds will be allocated in the following percentages and distributed in the following manner:
 - 0-50% FPL: 20% of funds, \$60 average monthly credit, to be applied in amounts of \$60 in November and December, \$80 in January and February, and \$40 in March and April.
 - 51-125% FPL: 40% of funds, \$60 average monthly credit, to be applied in amounts of \$60 in November and December, \$80 in January and February, and \$40 in March and April.
 - 126-150% FPL: 40% of funds, \$70 monthly credit, to be applied in amounts of \$40 in November, \$70 in December, \$100 in January and February, \$70 in March, and \$40 in April.

DATE OF ISSUE April 12, 2006
Month Day Year

DATE EFFECTIVE May 13, 2006
Month Day Year

ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address

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P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-50
CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

- The monthly credits for customers in the 126-150% FPL income range are greater than those in the lower FPL income ranges due to the fact that those customers (126-150%) do not qualify for Low-Income Home Energy Assistance Program funds. LIHEAP grant for households heating with natural gas is anticipated to be approximately \$250. Assuming this grant amount is actually received, it shall be distributed as an additional credit of \$60 to the customer's bill in the months of December through March, with any remaining amount going to offset the customer's arrearages. If the customer fails to successfully participate in the Program, the entire amount of the grant shall go to pay the customer's arrearages.
- 5. Any customer entering the Winter Bill Payment Assistance Program who has arrearages remaining after making the initial payment required under the Cold Weather Rule, or any other payment required to maintain or obtain service, shall also be required to enroll in the Arrearage Repayment Program. Any customer who successfully participates in the Winter Bill Payment Assistance Program shall also be eligible to participate in the Summer ARP.
- 6. Arrearage Repayment Program. The ARP shall be funded at the level of \$350,000 annually and made available to households with incomes ranging from 0% to 185% FPL. These funds will be allocated to income ranges as follows:
 - 0-50% FPL: 10%
 - 51-125% FPL: 40%
 - 125%-150% FPL: 40%
 - 150-185% of FPL: 10%
 - Laclede will work with the CAAs to provide them with information necessary to identify households with past-due accounts that may be eligible for the ARP. Customers must pay their current monthly bill on time and in full, including the following required monthly arrearage amount or such greater amount as the customer designates at the time he or she enters the Program:
 - 0-125% FPL: \$10 minimum monthly arrearage payment;
 - 126-185% FPL: \$15 minimum monthly arrearage payment.
 - Nothing will preclude a customer from agreeing to pay more than the minimum monthly amount set forth above. The minimum monthly arrearage payment amount, or the greater monthly arrearage payment amount designated by the customer, if any, must be satisfied for the customer to successfully participate in the program.

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P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-51
CANCELLING All Previous Schedules

Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

7. The arrearage matching amounts will be provided monthly, provided that the customer's previous bill is paid in full. The Program dollars will provide 100% matching of the required, or agreed upon, arrearage amount paid by the customer. Customers in the 0-50% FPL income range will not be required to make a payment toward their arrearages in the winter period. During these months, the minimum monthly arrearage payment will come from Program funds.
8. There will be two enrollment periods: April - June and July - March.
 - a. For customers who enroll in the ARP in the months of April through June, the ARP will provide arrearage repayment assistance upon the following terms:
 - The customer shall first make a payment sufficient to reduce his or her arrearage balance by one-third of the unpaid balance. Upon making this initial payment, the customer will receive an ARP credit equivalent to 15% of his or her arrearage balance to be paid from Program funds.
 - On November 1, any customer who has successfully remained current in the ARP will receive an additional Program credit to be applied to their arrearage balance in the amount of 15% of their original arrearage balance. If the data reveals that 35% or more of the customers receiving the initial 15% credit have missed more than one payment over the remaining summer months (May-October), the granting of the initial 15% ARP credit will be discontinued and applied on November 1 along with the 15% November ARP credit after successful Program participation in the preceding April through October timeframe, unless the Parties agree otherwise.
 - b. Customers enrolling in the ARP during the July-March timeframe will not qualify for the upfront ARP credit or the November 1 credit, but would continue to qualify for the dollar-for-dollar matching from Program funds at the minimum levels set forth above, or such other greater level designated by the customer upon entering the Program.
9. When a customer's arrearage has been repaid, he or she will no longer be eligible for the ARP.
10. While the customer is successfully participating in the ARP, he or she will not incur late payment charges on the outstanding arrearage balance amounts covered under the Program agreement; however, a customer will be allowed one late payment during both the summer (May-October) and winter (November-April) months without incurring late fees or losing eligibility to remain in the Program, provided that the customer pays all amounts owed under the Program by the next applicable billing payment date.
11. If a customer fails to satisfy the requirements of the ARP, then he or she will be terminated from the Program, unless the CAA determines and notifies the Company that, in its judgment, there have been 'extenuating circumstances' that make this action inappropriate and the Company agrees with such determination.

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ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

Address

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Missouri Public
Service Commission

P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-52
CANCELLING All Previous Schedules

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

12. Neither the Bill Payment Assistance Program nor the ARP will affect any of the provisions of the Cold Weather Rule, including the initial payment requirements thereunder; provided, however, that the monthly amounts due after deducting Bill Payment Assistances shall be substituted in lieu of the monthly budget plan payments due under the Cold Weather Rule and in section 10(B) of the Company's tariff under the Cold Weather Maintenance of Service.
13. Program tracking information will be collected by Laclede and the CAA. The information to be collected, and the format in which it will be provided, is provided as Attachment 4A to the Stipulation and Agreement. This information will be made available to all Parties in early July of each year in an electronic version.
14. Representatives of the Parties, in consultation with the CAA, will meet in late September of each year to discuss the Program results from the previous year. Subject to the requirements of paragraph 3, the Parties can propose at such time adjustments to the Program parameters or the allocation of funding levels for the Winter Bill Payment Assistance or ARP Programs.
15. Any disagreement as to the interpretation or implementation of any of the foregoing items may be taken to the Commission for a decision.

The following changes to the Program shall apply for the 2005-2006 Program year. Customers in the Winter Bill Payment Assistance Program who do not receive bill credits applicable to a period preceding February 1, 2006, shall be eligible to receive additional bill credits of \$75 per month applicable to April and May 2006. Any unspent funds in the Winter Bill Payment Assistance Program may be transferred to the Arrearage Repayment Program. Customers who enroll in the Arrearage Repayment Program in March-July 2006 shall be eligible for assistance under paragraph 8a of the Program. Subject to funding limits, amounts paid by customers in the Arrearage Repayment Program that exceed the minimum or agreed upon arrearage payment will be eligible for a matching amount to be credited on or about November 1, 2006. To the extent feasible, Laclede shall attempt to pre-qualify customers enrolling during the March-July period for bill credits for the upcoming winter of 2006-2007, with such bill credits and applicable expected LIHEAP grants to be reflected in a twelve-month levelized payment amount for the customer.

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DATE EFFECTIVE May 13, 2006

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ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101

Name of Officer

Title

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CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No R-53

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

Effective November 1, 2007, the program is superseded and replaced by a new program as set forth on Sheet Nos. R-53 through R-56.

1. The Program will be jointly administered by the Company and selected Community Action Agencies (CAA) in the Laclede service territory. Compensation to the CAA for these duties will be negotiated between the Company, Staff, Public Counsel and the CAA. Compensation to the CAA for these administrative activities shall be made in compliance with Attachment 3 to the Stipulation and Agreement in Case No. GR-2007-0208.
2. All households enrolling in the Program will be required to register with a CAA, apply for any energy assistance funds for which they might be eligible, sign a release to allow the Program Evaluation Team to review their account information, and review and agree to implement cost-free, self-help energy conservation measures identified by the CAA. In addition, all applicants will be provided with basic budgeting information, as well as information about other potential sources of income such as the Earned Income Tax Credit. The CAA may use household registration from other assistance programs for the sole purpose of determining eligibility for the Program.
3. The Program shall be funded at a total annual level of up to \$600,000 plus one-third of the carry-over balance effective as of November 1, 2007 and shall consist of the Bill Payment Assistance Program and the Arrearage Repayment Program (ARP). It is intended that funds be spent proportionately among the various FPL categories below. Such total funding level shall not be increased or decreased prior to the effective date of rates in the Company's next general rate case proceeding, provided that any amounts not spent in any annual period shall be rolled over and used to fund the Programs in the next annual period. Upon termination of the Programs, any unspent amounts shall be used to fund low-income energy assistance, low-income weatherization, or energy efficiency programs for customers who receive natural gas services from Laclede.
4. Bill Payment Assistance Program. Bill credits shall be made available over a 24 month period to households with incomes ranging from 0% to 185% of the federal poverty guidelines ("FPL") as set forth below. The Company will establish a levelized payment plan for a participant, unless the participant opts out of levelized billing within 45 days after enrollment. To participate in the Bill Payment Assistance Program, a customer must pay the balance due each month, net of the bill credits. The bill credits set forth below will be distributed monthly to levelized bill customers and during the months of November-April for customers who opt out of levelized billing.
 - 0-50% FPL: \$60 monthly credit.
 - 51-99% FPL: \$40 monthly credit.
 - 100-125% FPL: \$30 monthly credit.
 - 126-185% FPL, or above, where applicable circumstances justify a credit, as identified and documented by the CAA and reviewed by the Program Evaluation Team: \$10 monthly credit.

DATE OF ISSUE

November 1, 2007

Month Day Year

DATE EFFECTIVE

December 2, 2007

Month Day Year

ISSUED BY

K.J. Neises,

Executive Vice President,

720 Olive St.,

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Name of Officer

Title

Address

P.S.C. MO. No. 5 Consolidated, First Revised Sheet No. R-54
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Laclede Gas Company

Name of Issuing Corporation or Municipality

For

Refer to Sheet No. R-1

Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

5. Any customer entering the Bill Payment Assistance Program who has arrearages shall also be required to enroll in the Arrearage Repayment Program.
6. Arrearage Repayment Program. The ARP shall be made available to households with incomes ranging from 0% to 185% FPL. Newly enrolled participants will pay a flat amount up-front as follows:
 - 0-50% FPL: \$25
 - 51-99% FPL: \$35
 - 100-125% FPL: \$55
 - 126-185% FPL, or above, where applicable circumstances justify participation, as identified and documented by the CAA and reviewed by the Program Evaluation Team: \$65
 - Laclede will work with the CAAs to provide them with information necessary to identify households with past-due accounts that may be eligible for the ARP.
 - The arrearage will be allocated monthly such that with the matching credits it will be eliminated in 24 months if timely paid.
 - Customers will be placed on a levelized payment plan, unless they opt out of such plan within 45 days after enrollment. Participants must pay their current monthly bill on time and in full, plus the required monthly arrearage amount.
 - Nothing will preclude a customer from paying more than the monthly amount set forth above.

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ISSUED BY

K.J. Neises, Executive Vice President,

720 Olive St., St. Louis, MO 63101

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RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

7. Laclede will match monthly arrearage payments dollar for dollar, provided that the customer's previous bill is paid in full. The Company may terminate the levelized payment plan if the customer fails to make timely payments of the budget amount in full. ECIP funds will not be matched under this section of the Program.
8. When a customer's arrearage has been repaid, he or she will no longer be eligible for the ARP, but will continue to participate in the Bill Payment Assistance Program, if eligible.
9. While the customer is successfully participating in the ARP, he or she will not incur late payment charges on the outstanding arrearage balance amounts covered under the Program agreement; however, a customer will be allowed one late payment without losing eligibility to remain in the Program, provided that the customer pays all amounts owed under the Program by the next applicable billing payment date.
10. If a customer fails to satisfy the requirements of the ARP, then he or she will be terminated from the Program, unless the CAA determines and notifies the Company that, in its judgment, there have been 'extenuating circumstances' that make this action inappropriate and the Company agrees with such determination.

DATE OF ISSUE	November 1, 2007	DATE EFFECTIVE	December 2, 2007
	Month Day Year		Month Day Year
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	Name of Officer	Title	Address

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CANCELLING P.S.C. MO. No. 5 Consolidated, Original Sheet No. R-56

Laclede Gas Company
Name of Issuing Corporation or Municipality

For Refer to Sheet No. R-1
Community, Town or City

RULES AND REGULATIONS

36. Low-Income Energy Affordability Program (continued)

11. Neither the Bill Payment Assistance Program nor the ARP will affect any of the provisions of the Cold Weather Rule, including the initial payment requirements thereunder; provided, however, that the monthly amounts due after deducting Bill Payment Assistances may be substituted in lieu of the monthly budget plan payments due under the Cold Weather Rule and in section 10(B) of the Company's tariff under the Cold Weather Maintenance of Service. No credit refunds shall be issued by the Company to a participant enrolled in the ARP or the Bill Payment Assistance Program for the life of the Program period.
12. Program tracking information will be collected by Laclede and the CAAAs provided in Attachment 3 to the Stipulation and Agreement in GR-2007-0208; provided, however, that customers who opt out of levelized billing will be separated for information tracking purposes.
13. Any disagreement as to the interpretation or implementation of any of the foregoing items may be taken to the Commission for a decision.

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ISSUED BY K.J. Neises, Executive Vice President, 720 Olive St., St. Louis, MO 63101
Name of Officer Title Address