

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Brett Felber,)
)
 Complainant,)
)
 v.) **File No. EC-2023-0395**
)
 Union Electric Company d/b/a Ameren)
 Missouri,)
)
 Respondents.)

CERTIFIED MAIL

**NOTICE OF COMPLAINT
AND ORDER DIRECTING ANSWER**

Issue Date: May 25, 2023

Effective Date: May 25, 2023

On May 23, 2023,¹ Brett Felber filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri. The complaint alleges several issues, including alleging an amount at issue of \$10,485.00. A copy of the complaint accompanies this notice.

The Commission informs the parties that the Commission’s provisions governing procedures before the Commission are found at Commission Rule 20 CSR 4240-2. Specific provisions relating to discovery are found at Commission Rule 20 CSR 4240-2.090. Commission Rule 20 CSR 4240-2.070(15)(A) provides the Ameren Missouri 30 days after notice to file a response to this complaint. Thirty days after this notice is

¹ All dates refer to 2023.

June 24. As June 24 is a Saturday, the actual due date will be moved to the next business day, Monday June 26, per Commission Rule 4240-2.050.

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a written request for mediation, the Commission may suspend the deadlines set forth in this order.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order, and a copy of the complaint to Ameren Missouri at:

ATTN: Legal Department
P.O. Box 66149, Mail Code 1310
1901 Chouteau Avenue
St. Louis, Missouri 63166-6149

2. Ameren Missouri shall file an answer to this complaint, or a request for more time, no later than June 26, 2023. All pleadings shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

or filed using the Commission's electronic filing and information service.

3. This order is effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Charles Hatcher, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 25th day of May, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 25th day of May, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

May 25, 2023

File/Case No. EC-2023-0395

**Missouri Public Service
Commission**

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Brett Felber

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Union Electric Company

Jermaine Grubbs
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AmerenMOService@ameren.com

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.