



October 24, 2008  
**Filed via EFIS**

2600 Maitland Center Pkwy.  
Suite 300  
Maitland, FL 32751  
P.O. Drawer 200  
Winter Park, FL  
32790-0200  
Tel: 407-740-8575  
Fax: 407-740-0613  
www.tminc.com

Ms. Jennifer Hernandez  
Legal Counsel  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
Jefferson, MO 65101

RE: Response of Matrix Telecom, Inc. d/b/a Matrix Business Technologies

Dear Ms. Hernandez:

Matrix Telecom, Inc. d/b/a Matrix Business Technologies is in receipt of your October 14, 2008 letter regarding the filing of the 2007 Annual Report for Matrix Telecom, Inc. d/b/a IE Com.

The Company's annual report was filed for year ending 2007 but did not have the d/b/a of Matrix Business Technologies on the cover page. The Matrix filing was received by the Commission on Tuesday, April 15, 2008, a copy of which is being attached to this filing. As can be seen the Matrix Business Technologies name was not on the cover sheet but was clearly identified on Page 4 of the report in the response to Item 1.

In the future the company will assure that the Matrix Business Technologies fictitious name will appear on the cover page of the report as well as all correspondence relating to the filings.

Any questions you may have regarding this filing may be directed to me at 407-740-3001 or via email to tforte@tminc.com.

Thank you for your assistance with this matter.

Sincerely,

Thomas M. Forte  
Consultant to Matrix Telecom, Inc.

cc: P. Van Voorhees - Matrix  
file: Matrix - MO CLEC  
tms: MOx0802



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Manager of the Data Center  
Missouri Public Service Commission  
200 Madison Street  
Suite 100  
Jefferson City, MO 65101

RE: Matrix Telecom, Inc  
MO Annual Report CLEC and IXC  
For the year ending December 31, 2007

Dear Sir or Madam:

Enclosed please find the MO Annual Report CLEC and IXC for the year ending December 31, 2007, filed on behalf of Matrix Telecom, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Kimberly N. Geuder  
Compliance Reporting Specialist

file: Matrix Telecom, Inc - Reporting - Missouri

KG/c

April 14, 2008  
Via Overnight Delivery

FILED

APR 15 2008

Missouri Public  
Service Commission

RECEIVED BY

APR 21 2008

TECHNOLOGIES  
MANAGEMENT, INC.

BTMAR-2008-1073

Matrix Telecom, Inc.

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**Company Full Certificated Name** (Do not abbreviate and include any Commission approved  
AKA/DBA/Fictitious Name, if applicable.)

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**Parent Company Name** (if applicable; Do not abbreviate.)

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**COMPETITIVE LOCAL EXCHANGE CARRIER  
and / or  
INTEREXCHANGE TELECOMMUNICATIONS CARRIER  
ANNUAL REPORT  
TO THE  
MISSOURI PUBLIC SERVICE COMMISSION**

**For the Calendar Year of  
January 1 - December 31, 2007**

Please **choose one** of the following filing options:

☒

Public submission

☐

Non-Public submission (Highly Confidential / Filed  
Under Seal)

**For this filing to be considered Highly Confidential,  
additional submission of materials is required  
pursuant to Commission rule 4 CSR 240-3.540,  
Section 392.210, RSMo., and/or Section 393.140,  
RSMo.**

## **Missouri Public Service Commission 2007 Annual Report Excel Form & EFIS Instructions**

Questions about the annual report form or its contents may be submitted to: Joan Wandel at (573) 751-4785 or by e-mail at [joan.wandel@psc.mo.gov](mailto:joan.wandel@psc.mo.gov). The completed document should be submitted under EFIS (accessible from the Commission's web page (<http://www.psc.mo.gov>)) or mailed to: Data Center, Missouri Public Service Commission, 200 Madison Street, Suite 100, Jefferson City, MO 65101 (or P.O. Box 360, Zip 65102-0360).

This report is due on or before April 15th and is required to be filed on a calendar year basis pursuant to the Commission rules at 4 CSR 240-3.540. Failure to timely file this report could result in penalties up to \$100 for every day the report is late pursuant to Section 392.210, RSMo., and/or Section 393.140, RSMo.

- The files are "read only". You must save or copy the files to your hard drive or a diskette in order to input information into the annual report form.
- When you enter the company name and annual report year on the "cover", the same information will be automatically populated on all the pages of the annual report. The company name listed on the cover page should include any commission approved AKA/DBA/Fictitious Name, if applicable. In addition, the company's name should be clearly identified throughout each page of the report, in the spaces provided and should be identical to the name shown on the cover page.
- If additional space is needed for entering information on a specific page, please insert a page and copy the existing page template.
- If the document has been prepared by a third-party preparer, it is the responsibility of the company personnel attesting to the accuracy of the document to review the document before submission to the Missouri Public Service Commission.
- After the annual report is completed, save the file, print the form and prepare for mailing or electronically submitting through EFIS, as a non-case related submission.

### **Requests to submit annual report data under seal:**

Utilities may request classification of selected portions of their annual report as non-public (highly confidential / filed under seal) pursuant to the Commission rules at 4 CSR 240-3.540. Please note that all information classified as non-public will still remain subject to potential disclosure as provided under the Missouri open records act (Chapter 610 RSMo) and Section 386.480, RSMo.

***In order to take advantage of this procedure, the submitter, either through EFIS or in hard copy form, must:***

**A.** Provide both a fully completed version to be kept under seal and a redacted public version that clearly informs the reader that the redacted information has been submitted under seal. The cover of each version must clearly identify whether it is the public or the non-public version. Each page of each version of the report containing non-public information should be clearly identified as containing such information.

**B.** Submit both versions of the annual report with a cover letter stating that the utility is designating some or all of the information in its annual report as confidential information, including the name, phone number and e-mail address (if available) of the person responsible for addressing questions regarding the confidential portions of the annual report.

**C.** Prominently attach a detailed affidavit to both versions that identifies the specific types of information to be kept under seal, provides a reason why the specific information should be a closed record, and stating that none of the requested information is available to the public in any format.

### **Instructions for EFIS Submission of Annual Report**

#### ***In EFIS select:***

- Click on Filing/Submission
- Click on Non-Case Related
- Type of Utility - Click on drop down menu and select CLEC, IXC, ILEC or STS (requires separate submissions if company is certificated/registered individually for more than one Sub-Type)
- Company Name - Click on drop down menu to select certificated company name
- Type of Submission - Click on drop down menu to select Annual Report (MO PSC)
- PSC Calendar Year - Type - 2007
- Applicable Case No. - DO NOT ENTER INFORMATION
- Date - Populates automatically
- Comments - Type - 2007 Annual Report
- Click on Continue
- Click on Browse - select the file that contains the completed annual report
- Click Attach
- Click on Done with Attach
- Click on Submit (Public version will allow viewing by all)
- This process will complete the submission and assign a non-case related tracking

#### ***RETAIN:***

A screen print of the BMAR submission confirmation and the original Verification page as completed by the President, Treasurer, General Manager or Receiver of the company.

for the calendar year of January 1 - December 31, 2007

1. State in full the exact '**certificated**' name of the Competitive Local Exchange Carrier (CLEC) and/or Interexchange Telecommunications Carrier (IXC):

(Do not abbreviate; yet include any Commission approved AKA/DBA/Fictitious Name, if applicable.)

Matrix Telecom, Inc. d/b/a Matrix Business Technologies

State in full the **parent** company name of the Utility Company, if applicable (do not abbreviate):

2. State in full the company's information below:

7171 Forest Lane	214-432-1453
Company Street Address	Telephone Number
Suite 700	214-432-1576
Company Mailing Address	Fax Number
Dallas, TX 75230	ldellaero@trinsic.com
City State Zip	*E-Mail Address

3. Is the utility certificated as a Competitive Local Exchange Carrier? If yes, state effective date (contained in Commission Order approving) of certification by the MO Public Service Commission and associated case number (original certificate or merger/name change if name on tariff affected):

Date (e.g. 00/00/0000): 10/31/2005 Case No.: TT-2000-645

4. Is the utility certificated as a Interexchange Telecommunications Carrier? If yes, state effective date (contained in Commission Order approving) of certification by the MO Public Service Commission and associated case number (original certificate or merger/name change if name on tariff affected):

Date (e.g. 00/00/0000): 1/18/2004 Case No.:

5. Was the company certificated in Missouri under any other name(s)? If yes, please provide all names and time periods involved since the original certification:

6. This Competitive Local Exchange/Interexchange Telecommunications Carrier is a:

<input checked="" type="checkbox"/> Corporation	<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> LP
<input type="checkbox"/> Partnership	<input type="checkbox"/> LLC	<input type="checkbox"/> Other - Explain

(Check box with an X)

If different than certificated name listed above (e.g. parent corporation name) or if 'Other' is identified, explain:

7. State in full the name, street address, telephone number, and e-mail address\* of the company personnel or third-party preparer completing this Annual Report:

Kimberly N. Geuder	407-740-8575
Name	Telephone Number
Street Address	407-740-0613
P.O. Drawer 200	Fax Number
Mailing Address	kgeuder@tminc.com
Winter Park, FL 32790-0200	E-mail Address
City State Zip	

\* Required if available. State n/a (not available) if no e-mail address is available.

8. Under the laws of which state is the Competitive Local Exchange/Interexchange Telecommunications Carrier organized:

Texas

9. Whether a corporation or not, give the particulars called for below concerning the principal or general officers of the Competitive Local Exchange/Interexchange Telecommunications Carrier at the end of the year. Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

Date Office Assumed	Title of General Officer	Name of Person Holding Office
Inception	President	Charles G. Taylor
Inception	Chief Financial Officer	Laurie Rodriguez
Inception	Vice President, Treasurer	Robert J. Joubran
Inception	Vice President, Secretary	Eva M. Kalawski
Inception	Vice President	Mary Ann Sigler
Inception	Vice President	Stephen T. Zollo
Inception	Assistant Treasurer	Dawn Walloch, Sally A. Ward, and Barbe J. Schmidt

10. Please provide a listing of all mergers, consolidations, and reorganizations, completed during the last year.

Matrix purchased the assets of Trinsic, Inc and Touch 1 Communications, Inc on June 7, 2007.

11. Please provide the following information concerning Total Company **and** gross intrastateoperating revenues (i.e., Missouri Jurisdictional) for this Calendar Year: **2007****Revenues:**

Operating Revenues\* from Telecommunication Services  
 Access Fee Revenues  
 Federal USF Subsidies  
 State USF Subsidies  
 Other Revenues

## Total Company

## MO Jurisdictional

\$43,642,831	\$613,442

**TOTAL REVENUES**

\$43,642,831	\$613,442
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MO Jurisdictional should match Statement of Revenue  
 (MoPSC Assessment)

Completion of both columns in this table is required.

## \* Missouri Revised Statutes §386.020(53)

(53) "Telecommunications service", the transmission of information by wire, radio, optical cable, electronic impulses, or other similar means. As used in this definition, "information" means knowledge or intelligence represented by any form of writing, signs, signals, pictures, sounds, or any other symbols. Telecommunications service does not include:

(a) The rent, sale, lease, or exchange for other value received of customer premises equipment except for customer premises equipment owned by a telephone company certificated or otherwise authorized to provide telephone service prior to September 28, 1987, and provided under tariff or in inventory on January 1, 1983, which must be detariffed no later than December 31, 1987, and thereafter the provision of which shall not be a telecommunications service, and except for customer premises equipment owned or provided by a telecommunications company and used for answering 911 or emergency calls;

(b) Answering services and paging services;

(c) The offering of radio communication services and facilities when such services and facilities are provided under a license granted by the Federal Communications Commission under the commercial mobile radio services rules and regulations;

(d) Services provided by a hospital, hotel, motel, or other similar business whose principal service is the provision of temporary lodging through the owning or operating of message switching or billing equipment solely for the purpose of providing at a charge telecommunications services to its temporary patients or guests;

(e) Services provided by a private telecommunications system;

(f) Cable television service;

(g) The installation and maintenance of inside wire within a customer's premises;

(h) Electronic publishing services; or

(i) Services provided pursuant to a broadcast radio or television license issued by the Federal Communications Commission;



**12. Local Exchange Carriers Federal/State Low-Income/Disabled Universal Service Fund Subscribers**

**Background and Purpose:** To ascertain on a monthly basis the number of subscribers being provided federal and/or Missouri low-income/disabled support as being reported to USAC (federal support, Form 497) and the fund administrator of the Missouri programs (Missouri support).

**Calendar Year** 2007

<b>Month</b>	<b>Number of</b>	<b>Number of</b>
	Missouri Low Income subscribers	Missouri Disabled subscribers
January		
February		
March		
April		
May		
June		
July		
August		
September		
October		
November		
December		
<b>TOTAL:</b>	0	0

## Instructions for completing the

### Competitive Local Exchange Carrier (CLEC) Exchange Access Lines Report (Residential)

#### **A. Instructions for Section A: Local Voice Service and IVoIP Service.**

Use these columns to report exchange access lines used to provide local voice service, as defined by 392.245.5(3) RSMo, and interconnected VoIP service, as defined by 47 CFR 9.3, if the end user's rates for these services are set by the filer. Lines should include all analog and digital (whether circuit switched or packet switched) exchange lines and Key/PBX trunk facilities connecting end users to the Public Switched Telephone Network. Do not use these columns for any exchange access lines used for interconnected VoIP service provided to another carrier.

#### **B. Instructions for Section B: Other.**

Use these columns to report exchange access lines provided on a wholesale basis to a non-certificated carrier providing interconnected VoIP service. Do not report lines in Section B if the filer of this annual report provides interconnected VoIP service or local voice service whereby the filer sets the end user's rates for the service; instead report such lines in the appropriate column in Section A.

#### **Page 5(a) Definition: Exchange Access Lines**

**Exchange Access Lines** refers to analog or digital lines used in the provisioning of local voice service or interconnected VoIP service. For DS-1 or higher band-width facilities, whether circuit or packet switched, a voice grade equivalency must be used. For channelized service, report the number of channels subscribed to by the customer. For example, a fully configured DS-1 facility is to be counted as 24 voice-grade equivalent lines. For partially equipped DS-1 facilities, count only the number of channels actually subscribed to by the end user. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice communications.

#### **Page 5(a) Column A: Exchange**

**Exchange** refers to exchange names as provided in an incumbent local telephone company's tariff. Rate centers, wire centers, or central offices are not always the same as exchanges.

#### **Page 5(a) Columns B, C, D, E: IVoIP Service**

**IVoIP Service** refers to "Interconnected VoIP service" as defined in 47 CFR 9.3.

#### **Page 5(a) Column B: Full Facility**

**Full Facility** refers to arrangements where your company or an affiliate owns the switch and the local loop.

#### **Page 5(a) Column C: Partial Facility**

**Partial Facility** refers to arrangements where your company or an affiliate owns either the switch or the local loop.

#### **Page 5(a) Column D: Other Resale**

**Other Resale** refers to arrangements where your company leases facilities from an ILEC at a negotiated or arbitrated rate that is not simply a discount off the ILEC's tariffed rate. Examples include UNE-P arrangements, arrangements purchased via a commercial agreement.

#### **Page 5(a) Column E: Pure Resale**

**Pure Resale** refers to arrangements where your company leases facilities/services from the ILEC at a discount from the incumbent's tariffed rate.

CLEC Annual Report of Matrix Telecom, Inc.

for the calendar year of January 1 - December 31, 2007

Exchange Access Lines Provided to RESIDENTIAL Customers

Exchange	Section A: Local Voice Service & IVoIP Service				Section B: Other IVoIP to Non-Certificated Carriers	
	Full Facility	Partial Facility	Other Resale	Pure Resale		
ADRIAN			5			
ANTONIA			4			
ARCHIE			1			
ASH GROVE			1			
ASHLAND			2			
BEAUFORT			3			
BELTON			18			
BENTON			1			
BISMARCK			1			
BLOOMSDALE			2			
BLUE SPRIN			19			
BOWLING GR			1			
BRIDGETON			3			
CAMDENTON			3			
CAPE GIRAR			1			
CARROLLTON			1			
CARTHAGE			2			
CARUTHERSV			1			
CEDAR HILL			8			
CHESTERFIE			20			
CLIMAX SPR			2			
COLUMBIA			1			
DELTA			2			
DESOTO			3			
DOWNING			2			
EAST INDEP			3			
ELDON			5			
ELSBERRY			2			
EUREKA			6			

EXCELSIOR			5		
FARMINGTON			2		
FENTON			2		
FERGUSON			4		
FESTUS-CRY			6		
FLORISSANT			12		
FREDERICKT			1		
FREEBURG			1		
FULTON			1		
GIDEON			1		
GLADSTONE			5		
GRAVOIS MI			2		
GRAY SUMMI			1		
HANNIBAL			1		
HARVESTER			11		
HIGH RIDGE			4		
HILLSBORO			3		
HOLCOMB			1		
IMPERIAL			5		
JACKSON			1		
JOPLIN			4		
KANSAS CIT			109		
KENNETT			1		
KIRKSVILLE			4		
KIRKWOOD			10		
KNOB NOSTE			4		
LA PLATA			1		
LADUE			8		
LAKE OZARK			1		
LIBERTY			9		
LILBOURN			2		
LINN			2		
MANCHESTER			32		
MARBLE HIL			1		
MAXVILLE			6		
MEXICO			3		
MONETT			1		
MONTGOMERY			1		
MOREHOUSE			1		

MOUNTAIN G			1		
NEOSHO			1		
NEVADA			2		
NEW HAVEN			1		
NIXA			1		
PACIFIC			1		
PARKVILLE			11		
PATTON			1		
PERRYVILLE			4		
POND			29		
PORTAGEVIL			1		
PURCELL			2		
PUXICO			1		
REPUBLIC			1		
RICHMOND			3		
RICHWOODS			4		
RIVERVIEW			5		
RUSHVILLE			1		
SAINT CHAR			2		
SAINT CLAI			13		
SAINT JOSE			4		
SAINT LOUI			42		
SAINTE GEN			1		
SAN ANTONI			1		
SEDALIA			3		
SIKESTON			1		
SMITHVILLE			5		
SOUTH INDE			7		
SOUTH KANS			11		
SPANISH LA			3		
STEELE			1		
STOTTS CIT			1		
SULLIVAN			1		
SUNRISE BE			1		
UNION			2		
VALLEY PAR			2		
VANDALIA			1		
WARRENSBUR			1		
WASHINGTON			5		

WEBB CITY			2		
WEBSTER GR			1		
WILLARD			1		
Grand Total			574		

## Instructions for completing the Competitive Local Exchange Carrier (CLEC) Exchange Access Lines Report (Business)

### A. Instructions for Section A: Local Voice Service and IVoIP Service.

Use these columns to report exchange access lines used to provide local voice service, as defined by 392.245.5(3) RSMo, and interconnected VoIP service, as defined by 47 CFR 9.3, if the end user's rates for these services are set by the filer. Lines should include all analog and digital (whether circuit switched or packet switched) exchange lines and Key/PBX trunk facilities connecting end users to the Public Switched Telephone Network. Do not use these columns for any exchange access lines used for interconnected VoIP service provided to another carrier.

### B. Instructions for Section B: Other.

Use these columns to report exchange access lines provided on a wholesale basis to a non-certificated carrier providing interconnected VoIP service or if exchange access lines are used to connect Internet Service Providers to the PSTN. Do not report lines in Section B if the filer of this annual report provides interconnected VoIP service or local voice service whereby the filer sets the end user's rates for the service; instead report such lines in the appropriate column in Section A.

### Page 5(b) Definition: Exchange Access Lines

**Exchange Access Lines** refers to analog or digital lines used in the provisioning of local voice service or interconnected VoIP service. For DS-1 or higher band-width facilities, whether circuit or packet switched, a voice grade equivalency must be used. For channelized service, report the number of channels subscribed to by the customer. For example, a fully configured DS-1 facility is to be counted as 24 voice-grade equivalent lines. For partially equipped DS-1 facilities, count only the number of channels actually subscribed to by the end user. For non-channelized facilities, filers are instructed to use a good-faith estimate of the number of voice grade equivalent lines used for voice communications.

### Page 5(b) Column A: Exchange

**Exchange** refers to exchange names as provided in an incumbent local telephone company's tariff. Rate centers, wire centers, or central offices are not always the same as exchanges.

### Page 5(b) Columns B, C, D, E: IVoIP Service

**IVoIP Service** refers to "Interconnected VoIP service" as defined in 47 CFR 9.3.

### Page 5(b) Column B: Full Facility

**Full Facility** refers to arrangements where your company or an affiliate owns the switch and the local loop.

### Page 5(b) Column C: Partial Facility

**Partial Facility** refers to arrangements where your company or an affiliate owns either the switch or the local loop.

### Page 5(b) Column D: Other Resale

**Other Resale** refers to arrangements where your company leases facilities from an ILEC at a negotiated or arbitrated rate that is not simply a discount off the ILEC's tariffed rate. Examples include UNE-P arrangements, arrangements purchased via a commercial agreement.

### Page 5(b) Column E: Pure Resale

**Pure Resale** refers to arrangements where your company leases facilities/services from the ILEC at a discount from the incumbent's tariffed rate.

### Page 5(b) Column G: ISP

**ISP** refers to lines/trunks solely connecting Internet Service Providers to the Public Switched Telephone Network.

CLEC Annual Report of Matrix Telecom, Inc.for the calendar year of January 1 - December 31, 2007Exchange Access Lines Provided to BUSINESS Customers

Exchange	Section A: Local Voice Service & IVolP Service				Section B: Other	
	Full Facility	Partial Facility	Other Resale	Pure Resale	ISP	IVolP to Non-Certificated Carriers
ASH GROVE			1			
AUGUSTA			1			
BELTON			1			
BLUE EYE			29			
BLUE SPRIN			13			
BOONVILLE			4			
BRIDGETON			1			
CAPE GIRAR			13			
CARTHAGE			3			
CHESTERFIE			15			
CHILLICOTH			2			



A registered official company representative is authorized to submit this Annual Report in the Missouri Public Service Commission's Electronic Filing and Information System (EFIS) once the form has been completed in its entirety and notarized. All seals must be present, if applicable. After submitting the Annual Report through EFIS, you will receive a BMAR (confirmation) number. Indicated that BMAR number on the original and retain for your records (pursuant to Section 432.200 through 432.295 RSMo).

**CLEC-IXC Annual Report of Matrix Telecom, Inc.**

**for the calendar year of January 1 - December 31, 2007**

**VERIFICATION**

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

**OATH**

State Of

TEXAS

County Of

DALLAS

Laurie Rodriguez

makes oath and says that

Name of Affiant (Company Official/Representative)

s/he is

Chief Financial Officer

Official Title of the Affiant (Company Official/Representative)

of

Matrix Telecom, Inc.

Exact Legal Title or Name of the Respondent (Certificated Company Name)

that s/he has examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent.

from

Jan-08

, 2007

, to and including

Dec-08

, 2007

Month/Day

Year

Month/Day

Year

Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a

NOTARY PUBLIC

in and for the

State and County above named this

11th

day of

APRIL

, 2008

My Notary Public Commission expires

JANUARY 25

, 2010



**PATRICIA H. VAN VOORHEES**  
Notary Public, State of Texas  
My Commission Expires 01-25-10

Patricia H. Van Voorhees

Signature of Notary Public

Missouri Revised Statutes § 392.210 or § 393.140

If not utilizing EFIS, the original must be completed in its entirety, notarized (all applicable seals must be present) and mailed to:

**Data Center**

Missouri Public Service Commission

200 Madison Street, Suite 100

Jefferson City, MO 65101 (P.O. Box 360, 65102-0360)

**TMI RECEIVED APR 14 2008**