

Hagemeyer, Nila

From: Finnell, Kay
Sent: Thursday, April 22, 2010 2:11 PM
To: 'tkirby@tminc.com'; 'Leslie Ellis'
Cc: Hagemeyer, Nila
Subject: RE: Clear Choice Communications- IXC - 2009 Missouri PSC Annual Report - Deficiency Notice

Trish,

The CPNI information is now filed under the amended annual report submission as well.

There are a couple of ways to view your annual report submission in EFIS. The easiest is to go to Resources – Annual Report. Choose Telephone for the Utility Type, and choose Clear Choice Communications (Comtel) – IXC (Telephone) for the Company Name. To view only the 2009 report, click the Search button. If you'd like to see all of your annual report submissions, click the All button before you click Search. Another screen will come up that shows the tracking number. Click on the tracking number and everything you have submitted and staff has submitted pertaining to this annual report will come up. Click on the item number to view the documents.

If you'd like me to walk you through this or if you have any other EFIS related questions, give me a call.

FYI – The reason the company name in EFIS has (Comtel) included in it, is for us to know which parent company this d/b/a goes with. We realize Comtel is not part of the official d/b/a name.

Kay Finnell
 EFIS Trainer
 Data Center Asst. Manager
 573-751-8514
 Kay.finnell@psc.mo.gov

From: Hagemeyer, Nila
Sent: Thursday, April 22, 2010 1:36 PM
To: 'tkirby@tminc.com'; Finnell, Kay
Cc: 'Leslie Ellis'
Subject: RE: Clear Choice Communications- IXC - 2009 Missouri PSC Annual Report - Deficiency Notice

Trish, Kay Finnell of our Data Center found your CPNI certificate with your initial Annual Report submission. She is going to add it to the second submission, and that should work just fine.

Thanks,
 Nila

From: Hagemeyer, Nila
Sent: Thursday, April 22, 2010 1:13 PM
To: 'tkirby@tminc.com'; Finnell, Kay
Cc: 'Leslie Ellis'
Subject: RE: Clear Choice Communications- IXC - 2009 Missouri PSC Annual Report - Deficiency Notice

Trish, I'll check with our data center. I looked for it, but didn't see it either. Thanks.

Note to Kay in the Data Center: Kay, would you check into this for me? Trish from Clear Choice submitted their 2009 Annual Report, but their FCC CPNI certificate does not show up in the BMAR-2010-1298 info. I also checked for a CPNI certificate under Clear Choice Communications, but it shows "no record exists." Thanks in advance for your assistance.

Nila

4/22/2010

From: Trish Kirby [mailto:tkirby@tminc.com]
Sent: Thursday, April 22, 2010 12:58 PM
To: Hagemeyer, Nila
Cc: 'Leslie Ellis'
Subject: RE: Clear Choice Communications- IXC - 2009 Missouri PSC Annual Report - Deficiency Notice
Importance: High

Nila,

We attached the CPNI that was filed with the FCC in February 2010 with the electronic filing as directed. All answers were inclusive in the FCC CPNI as required. I attempted to log into EFIS to see if we could verify the attachment was there however, once submitted I do not see how to view the actual submission.

Please advise.

Thank you
Trish

Trish Kirby
Compliance Reporting Specialist
tkirby@tminc.com

407-740-3024 direct
407-740-8575 office
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Technologies Management, Inc.
2600 Maitland Center Parkway Suite 300
Maitland, FL 32751

From: Hagemeyer, Nila [mailto:nila.hagemeyer@psc.mo.gov]
Sent: Thursday, April 22, 2010 10:54 AM
To: 'tkirby@tminc.com'
Subject: Clear Choice Communications- IXC - 2009 Missouri PSC Annual Report - Deficiency Notice

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission. As a result of my review, I have identified the following items that need to be corrected:

1. Form Page 7 - Questions 13A - 13E were answered "Y," indicating "yes;" however, no descriptions were attached as required.

A response for these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the annual report with the appropriate changes and the reference number below for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1298**.

4/22/2010

Should you have any questions or need assistance in this process, please contact me.

A COMPANY RESPONSE TO THE ABOVE DEFICIENCY(CIES) IS REQUIRED.

Sincerely,

Nila Hagemeyer
Utility Management Analyst III
Missouri Public Service Commission
P.O. Box 360
Jefferson City, MO 65102
(573) 751-2537