

BEFORE THE MISSOURI PUBLIC SERVICE COMMISSION

**FILED<sup>2</sup>**

SEP 29 2017

Missouri Public  
Service Commission

William L. Gehrs, Jr.

v.

Complaint #EC-2018-0033

Empire District Electric Company

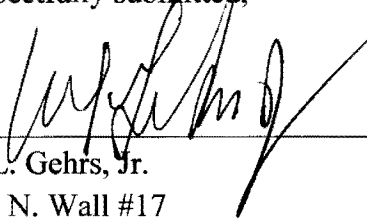
Complainant's Reply to Staff Recommendation and Report

Complainant is in receipt of the Staff Recommendation and Report dated September 14, 2017 ("Report") and respectfully disagrees in the following areas:

1. Said Report fails to address one of Complainant's main issues being Empire District Electric Company ("Empire") failure to uniformly assess multiple customer charge fees to multiunit apartment buildings in the Joplin, Missouri area which are billed an RG rate. Complainant referenced five (5) properties which contain multiple apartment units which Complainant believes is only billed one customer charge.
2. Said Report states that the "Staff's investigation has not uncovered any violation by Company of any ..... tariffs related to this Complaint." It would appear to Complainant that the most recent "Residential Service Schedule RG" which was provided by Empire states under its monthly rate provides that the first 600 kWh per kWh is 0.13006 through both the summer and winter season but 0.10574 for additional kWh for the winter season. The summer season is defined as the first four monthly billing periods billed on or after June 16 and the winter season will be the remaining eight monthly billing periods of the calendar year. A review of any bill from Empire during the "winter season" does not reflect the reduced kWh block charge about 600 kWh. It would appear to the Customer that Empire is in violation for 8 months out of 12.

Wherefore, Complainant would respectfully request the Commission to have the Staff revisit these issues.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'W.L. Gehrs, Jr.', written over a horizontal line.

W.L. Gehrs, Jr.

201 N. Wall #17

Joplin, MO 64801

budgehrs@yahoo.com

## CERTIFICATE OF SERVICE

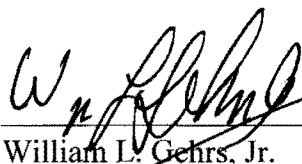
I HEREBY CERTIFY that a true and correct copy of the foregoing document was sent via United States Postal Service first class mail, with adequate postage prepaid, on September 20, 2017, to the following:

The Empire District Electric Company  
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