

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Anthony R. Granillo,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2018-0113</u>
)	
Union Electric Company,)	
d/b/a Ameren Missouri)	
Respondent.)	

STAFF REPORT

COMES NOW the Staff of the Missouri Public Service Commission (“Staff”), by and through undersigned counsel, and submits its Staff Report.

1. On October 31, 2017, Anthony R. Granillo (“Complainant”) filed a formal complaint against Union Electric Company, d/b/a Ameren Missouri (“Ameren”).

2. On November 1, 2017, the Commission issued its *Order Giving Notice of Contested Case and Directing Answer* (“Order”). The *Order* directed staff to conduct an investigation under the requirements of 4 CSR 240-2.070(15) and file a report by December 18, 2017.

3. Having concluded its investigation, Staff offers its *Staff Report*, filed concurrently, which is confidential pursuant to 4 CSR 240-2.070(11), and which details Staff’s investigation and analysis. In summary, Staff concludes that the Company is not in violation of 4 CSR 240-13.020(7) as the rule relates to the offering of a preferred payment date. Staff is of the opinion, however, that the Company is in violation of Commission Rule 4 CSR 240-13-020(7) as the rule relates to the date of payment by mail being the date on which the utility receives the remittance.

4. Staff's recommendations and analysis in the attached Staff Report more fully explain the circumstances that led Staff to make these conclusions.

WHEREFORE, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully Submitted,

/s/ Casi Aslin

Casi Aslin

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Missouri Public Service Commission

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CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing have been mailed, hand delivered, transmitted by facsimile or electronically mailed to all counsel of record this 18th day of December, 2017.

/s/ Casi Aslin