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**4.11 Grandfathered EliteView d/b/a Groveline Rates**

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The following rate plans will be offered only to the previous customers of  
EliteView LLC d/b/a Groveline.

**4.11.1. Switched Access Outbound Service**

Initial 18 Additional  
Seconds 6 Seconds  
\$0.0885 \$0.0295

**4.11.2. Switched Access Toll Free Service**

Initial 18 Additional  
Seconds 6 Seconds  
\$0.0885 \$0.0295

**4.11.3. Dedicated Access Outbound Service**

Initial 18 Additional  
Seconds 6 Seconds  
\$0.0300 \$0.0100

**4.11.4. Dedicated Access Toll Free Service**

Initial 18 Additional  
Seconds 6 Seconds  
\$0.0300 \$0.0100

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**ISSUED:** October 30, 2008

**EFFECTIVE:** November 29, 2008

**ISSUED BY:** Richard M. Boudria, President  
BCN Telecom, Inc.  
550 Route 202/206, 2<sup>nd</sup> Floor  
Bedminster, NJ 07921

**4.11 Grandfathered EliteView d/b/a Groveline Rates (continued)**

**4.11.5. Travel Card Service**

Initial 18 Additional  
Seconds 6 Seconds  
\$0.0950 \$0.0190

**4.11.6. Directory Assistance**

Per Call \$0.75

**4.11.7. Late Payment Penalty**

Bills not paid within thirty (30) days after the date of posting are subject to a payment charge of 1.5% on the unpaid balance, and may be subject to additional collection agency fees.

**4.11.8. Returned Check Charge**

A charge of \$25.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.

**4.11.9. Service Reconnection Fee**

At the Customer's request, and upon payment of all outstanding non-disputed amounts owed by Customer to the Company for service, Company will reconnect Customer whose service has been disconnected for non-payment.

Service Reconnection Fee, per occurrence \$25.00.

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