



1120 South Tryon St.
Suite 700
Charlotte, NC 28203
brightspeed.com

September 23, 2022

RECEIVED

OCT 3 2022



VIA U.S. MAIL

Morris Woodruff
Secretary of the Commission
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

Re: Updated Company / Designated Contacts for CenturyTel of Missouri, LLC d/b/a CenturyLink; CenturyTel of Northwest Arkansas, LLC d/b/a CenturyLink; Embarq Missouri, Inc. d/b/a CenturyLink and CenturyTel Broadband Services, LLC

Dear Secretary Woodruff:

On October 21, 2021, Connect Holding LLC d/b/a Brightspeed and Lumen Technologies, Inc. notified the Missouri Public Service Commission ("Missouri PSC") of the planned transfer of ownership and control of the above-referenced entities ("Acquired Companies") from Lumen Technologies, Inc. to Connect Holding LLC d/b/a Brightspeed.

Please update the Missouri PSC records for the following Acquired Companies:

- | | |
|---|----------|
| CenturyTel of Missouri, LLC d/b/a CenturyLink | ILEC |
| CenturyTel of Northwest Arkansas, LLC d/b/a CenturyLink | ILEC |
| Embarq Missouri, Inc. d/b/a CenturyLink | ILEC |
| CenturyTel Broadband Services, LLC | CLEC/IXC |

Updated contact information (Effective Date On or After October 3, 2022)

Providing customer service	Scott Belka Scott.Belka@brightspeed.com PUC@brightspeed.com
Repair and maintenance	1-833-692-7773
Answering complaints	Scott Belka Scott.Belka@brightspeed.com PUC@brightspeed.com



Tariff issues	Chantel Miller Chantel.miller@brightspeed.com 704-314-2353
Billing inquiries	1-833-692-7773
Regulatory matters	Ted M. Hankins ted.hankins@brightspeed.com 704-314-2354
Annual reporting	Mike Giordano Director, External Reporting 917-658-6633 mike.giordano@brightspeed.com
Attorney for regulatory matters; and	Pamela Sherwood Senior Regulatory and Compliance Counsel 704-314-2249 Pamela.sherwood@brightspeed.com
Community Liaison	Ted M. Hankins ted.hankins@brightspeed.com 704-314-2354

Please feel free to contact Ted Hankins (704-314-2354), me (704-314-2249), or any of the above individuals if you have any questions or matters that need to be addressed.

Sincerely,

Pamela H. Sherwood
Senior Regulatory and Compliance Counsel
Pamela.Sherwood@Brightspeed.com

JENNER & BLOCK

Jenner & Block LLP
1099 New York Avenue, NW
Suite 900
Washington, DC 20001-4412



First Class Mail

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MO PUBLIC SERVICE COMMISSION
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