



Aureon Communications, LLC  
7760 Office Plaza Drive South  
West Des Moines, IA 50266

April 6th 2021

Missouri Public Service Commission  
Attention: Data Center  
200 Madison Street, Suite 100  
Jefferson City, MO 65101

Dear Missouri PSC,

This letter is to inform you that our company Aureon Communications, L.L.C. currently approved as a Telecommunications CLEC/IXC and IVoIP Service Provider would like to submit a public version of our 2020 Annual Report, in which the redacted information has been submitted under seal.

The person responsible for answering questions regarding the confidential information is:

Chris Davis  
Phone Number: 515-830-0408  
Email: Chris.Davis@aureon.com

Thanks for your attention to this matter.

Chris Davis

A handwritten signature in black ink, appearing to read "Chris Davis".

Regulatory Manager

Aureon Communications, L.L.C.

**Company Name**

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

**TELECOMMUNICATIONS COMPANY OR IVOLP PROVIDER  
ANNUAL REPORT  
TO THE  
MISSOURI PUBLIC SERVICE COMMISSION**

**For the Calendar Year of  
January 1 - December 31, 2020**

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

**Please select how the company is certificated and/or registered with the Commission (check all that apply):**

- ☐ Incumbent Local Telecommunications Company (ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☒ Interexchange or Local Non-Switched Telecommunications Company (IXC)
- ☒ Interconnected Voice over Internet Protocol Service Provider (IVOLP)

**If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:**

- ☒ The various annual reports filed in EFIS are **identical**.
- ☐ The various annual reports filed in EFIS are **different**.
- ☐ Not applicable *(Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)*

**Please choose one of the following filing options to indicate the security level of the filing:**

- ☒ **Public submission** (NOT Confidential)
- ☐ **Non-Public submission** (Confidential) (See instructions for special requirements.)  
For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

Public

For use when filing under seal.

1. State in full the company's information below:

7760 Office Plaza Drive South

Company Street Address

(515) 830-0408

Telephone Number

Company Mailing Address (if different from street address)

West Des Moines IA 50266

City

State

Zip

2. The company's contact information in EFIS has been reviewed (and updated as applicable).

☒ Yes

☐ No

3. Annual Report Contact Information:

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

Chris Davis

Name

7760 Office Plaza Drive South

Street Address

Mailing Address

West Des Moines IA 50266

City

State

Zip

(515) 830-0408

Telephone Number

Chris.Davis@aureon.com

Email Address

4. Identify the company's top three principal or general officers at the end of the year.

Title

Name

CEO

Scott Behn

## 5. Please provide the following revenue information:

Row	RETAIL END USER REVENUES	**	MO Intrastate (Column A)	**	**	Total Company (Column B)	**
1.	<b>Local Service</b> (Basic local telecommunications service, IVolP service and features associated with these services)	**		**	**		**
2.	<b>Interexchange Service</b> (Message toll services, 800 services, interexchange operator services).	**		*	**		**
3.	<b>Non-Switched Services</b> (Dedicated non-switched private line services typically used by business customers. <i>Do not include special access or private line services provided to other telecommunications or IVolP service providers which are reported in Row 7).</i>	**		**	**		**
4.	<b>Bundled Voice Service</b> (If telecommunications or IVolP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVolP service; or Method 2: Report all bundled revenue in Column A.)	**		**	**		**
5.	<b>Retail Uncollectibles.</b> (Amount is typically a negative number.)	**		**	**		**
6.	<b>RETAIL END-USER TOTAL</b> (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.)	**		**	**		**
<b>WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND REVENUES</b>							
7.	<b>Revenue from services provided for resale as telecommunications or IVolP services from another telecommunications or IVolP service provider.</b> This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B.	**		**	**		**
8.	<b>Miscellaneous Carrier's Carrier Revenue</b> (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7).	**		**	**		**
9.	<b>Wholesale Uncollectibles.</b> (Amount is typically a negative number.)	**		**	**		**
10.	<b>Federal USF Revenue</b> (List federal USF revenue in Column B; however, any Connect America Fund Inter-carrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.)	**		**	**		**
11.	<b>State USF Revenue</b>	**		**	**		**
12.	<b>TOTAL REVENUES</b> (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form.	**		**	**		**

Revenue reporting clarifications:

**Total Company Revenue (Column B)** = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

**IVolP revenue:** If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

**Retail non-switched private line service revenue:** All of a customer's non-switched private line service revenue can be reported in Column B if 10% or more of the customer's private line network traffic is considered interstate traffic.

Public

For use when filing under seal.



**About reporting line quantities:**

- Public

**Relay Missouri Assessment<sup>1</sup>**

Annual Totals			
7. Revenue Collected From Relay Missouri Surcharge	**		**
Amount Retained for Billing and Collecting the Surcharge	**		**
Relay Missouri Revenue Remitted to Relay Missouri Fund	**		**

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

9. If your firm did not impose the Relay Missouri Surcharge, please explain:

\*\* \*\*

<sup>1</sup> ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXC's are not expected to complete this page.

Public

For use when filing under seal.

Company Name: \_\_\_\_\_

For the calendar year January 1 - December 31, 2020  
Aureon Communications, L.L.C.

### VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the Company.

#### OATH

State Of Iowa }  
County Of Polk } ss:  
Chris Davis makes oath and says that  
Name of Affiant (Company Official/Representative)

s/he is Regulatory Manager  
Official Title of the Affiant (Company Official/Representative)

of Aureon Communications, L.L.C.  
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 7760 Office Plaza Drive South, West Des Moines, IA 50266  
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; that to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the Company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1, 2020, to and including December 31, 2020  
Month/Day Year Month/Day Year

Chris Davis  
Signature of Affiant (Company Official/Representative)

(If electronic signatures are used, you must use "/s/" before the name.)

Under penalty of perjury, I declare that the foregoing is true and correct to the best of my knowledge and belief.

Chris Davis  
Signature of Declarant

(If electronic signatures are used, you must use "/s/" before the name.)

Missouri Revised Statutes § 392.210 or §393.140 and §509.030  
See the Instructions for more information to complete this page.



## ***Missouri Public Service Commission***

**WILLIAM P. KENNEY**  
Commissioner

**RYAN A. SILVEY**  
Chairman

**SCOTT T. RUPP**  
Commissioner

**MAIDA J. COLEMAN**  
Commissioner

POST OFFICE BOX 360  
JEFFERSON CITY, MISSOURI 65102  
573-751-3134  
573-751-1847 (Fax Number)  
<http://psc.mo.gov>

**JASON R. HOLSMAN**  
Commissioner

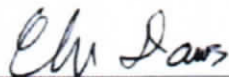
March 24, 2020

To Whom It May Concern:

Recently the Commission has been contacted by several utilities and other parties who have explained that due to social distancing resulting from the response to the COVID-19 pandemic they have had difficulty obtaining in person notarized sworn statements required to be filed with certain documents at the Commission.


To deal with this obstacle the Commission will look to section 509.030 of the Missouri statutes. That section provides that "[a]ny statutory requirement that pleadings be acknowledged under oath, verified or notarized may be satisfied by a declaration that the pleading is made under penalty of perjury." The Commission accepts that an affidavit that satisfies these statutory requirements would also satisfy the requirements of the Commission's regulations. Therefore, any person may file an affidavit in any matter before the Commission without being notarized so long as the affidavit contains the following declaration:

*"Under penalty of perjury, I declare that the foregoing is true and correct to the best of my knowledge and belief."*

  
\_\_\_\_\_  
Signature of Declarant

This guidance applies both to pleadings filed in cases before the Commission and to required annual reports and statements of income.

Sincerely,

  
\_\_\_\_\_  
Morris L. Woodruff  
Secretary of the Commission