

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Betty Bonacci,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2023-0433</u></b>
	)	
Evergy Missouri West, Inc. d/b/a	)	
Evergy Missouri West,	)	
	)	
Respondent	)	

**MOTION FOR EXTENSION OF TIME  
TO FILE STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission, by and through counsel, and for its *Motion for Extension of Time to File Staff Report*, states herein as follows:

1. Betty Bonacci filed her formal *Complaint* on June 20, 2023, alleging that Respondent improperly transferred about \$200 to her account from another account. Complainant states that, if the improperly transferred amount is ignored, she has overpaid her account.

2. On June 21, 2023, the Commission issued its *Notice of Complaint*, declaring this matter to be a Small Formal Complaint under Rule 20 CSR 4240-2.070(15). The Commission also ordered Staff to investigate and file a report of its investigation by August 4, 2023.

3. On July 20, 2023, Respondent filed its *Answer, Affirmative Defenses, and Motion to Dismiss*, denying that it had improperly transferred a prior unpaid account to Complainant's account, denying that she had overpaid, and denying that it had violated any statute, tariff, Commission rule, or Commission order.

4. Staff now requests an extension of time, up to and including August 25, 2023, within which to complete its investigation and file its *Report*, due to Respondent's sluggish responses to its requests for information.

**WHEREFORE**, Staff prays that the Commission will grant it an extension of time, up to and including August 25, 2023, within which to file its *Staff Report*; and such other and further relief as the Commission deems appropriate in the circumstances.

Respectfully submitted,

/s/ Kevin A. Thompson  
**KEVIN A. THOMPSON**  
Missouri Bar Number 36288  
Chief Staff Counsel

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102  
573-751-6514 (Voice)  
573-526-6969 (Fax)  
kevin.thompson@psc.mo.gov

Attorney for the Staff of the  
Missouri Public Service Commission.

**Certificate of Service**

I hereby certify that a true and correct copy of the foregoing was served, either electronically or by hand delivery or by First Class United States Mail, postage prepaid, on this **31<sup>st</sup> day of July, 2023**, to the parties of record as set out on the official Service List maintained by the Data Center of the Missouri Public Service Commission for this case.

/s/ Kevin A. Thompson