

Sarver, Ashley

From: Sarver, Ashley
Sent: Tuesday, June 04, 2019 10:21 AM
To: Josiah Cox <jcox@cswrgroup.com> (jcox@cswrgroup.com); Phil Macias <pmacias@cswrgroup.com> (pmacias@cswrgroup.com)
Subject: The Willows Utility Company_ BMAR-2019-1989 (Water) _ BMAR-2019-1988 (Sewer) _ 2018 Missouri PSC Annual Report_Deficiency Notice

Thank you for submitting your 2018 Annual Report to the Missouri Public Service Commission ("Commission"). Commission Staff has reviewed your report and identified the following item(s) that need to be corrected:

1. On page W-2 & S-2, the 2018 Annual Report, No. of Customers Beginning of Year (column b) does not match the No. of Customers End of Year (Column C) from the 2017 Annual Report. Please check the data provided and correct any errors.
2. On page W-6 (Pt. 2), Annual Cost (line 10) and Annual Quantity (line 11) was not completed.
3. On page W-7, the Total at Beginning of Year (column c) does not match the Total at End of Year (Column f) from the 2017 Annual Report. Please check the data provided and correct any errors.
4. On page S-5, table for No. 6, column for "Date of Haul" is not completed.
5. On page S-5, Lift Stations was not completed.
6. The notarized Verification page was not completed in full by the Company. The "Name of Affiant" and "Official Title of the Affiant" is missing.

A response for this/these item(s) is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the Annual Report, in its entirety, with the appropriate changes and the referenced identification number below for it to be properly entered into the system. An updated Verification page attesting to the new/updated information is also required. **A response to this deficiency is due by June 24, 2019.**

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-10.145 (Electric, Steam-Heat, Gas, Water/Sewer), and 4 CSR 240-28.040 (Telecommunications) states that a utility company which receives a notice of deficiency, for the information provided in the Annual Report, shall respond to that notice within **20 days** or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page @ <http://psc.mo.gov/> or mailed to:

Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100, Jefferson City, MO 65101
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2019-1988 and BMAR-2019-1989.**

Should you have any questions or need assistance in this process, please contact me.

A COMPANY RESPONSE TO THE ABOVE DEFICIENCY(CIES) IS REQUIRED.

Sincerely,

Ashley Sarwer

Utility Regulatory Auditor IV
Auditing Department
Governor Office Building, Suite 440
200 Madison Street
Jefferson City, MO 65101
Phone # 573-751-7439

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Ashley Sarwer

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