

**Salsman, Kari**

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**From:** Salsman, Kari  
**Sent:** Wednesday, June 17, 2020 1:16 PM  
**To:** 'bbeard@cm-chi.com'  
**Subject:** Annual Report Notice for United Services, Inc. (BMAR-2020-1392)

This email is a notice regarding your 2019 annual report.

- Page 4 of the company's annual report fails to identify line quantities by exchange. A company cannot simply report a state-wide generalized number.
- Section 392.550.3(7)(C)RSMo requires companies providing IVolP service to submit, as part of their annual reports, the number of customers or lines served in each exchange, and requires the Commission to maintain such information as proprietary (even if reporting zero lines) and not available to the public. The public document you previously submitted contains information regarding the number of customers or lines served in your exchange(s). Therefore, the company must resubmit its report, both a public and non-public version. The Commission has changed the designation of the public version to non-public to keep the line counts proprietary.
- The affidavit accompanying your company's annual report is incomplete.

Please resubmit your annual report in its entirety within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email.

Failure to respond and adequately resolve this issue within 20 days may result in punitive action against the company. If you have any questions you may contact me using the information below.

Kari Salsman - Utility Policy Analyst - Missouri Public Service Commission - 573 526-5630