

## Boateng, Kofi

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**From:** Boateng, Kofi  
**Sent:** Thursday, June 18, 2009 11:20 AM  
**To:** 'mark@csilongwood.com'  
**Subject:** Consumer Access - IXC - 2008 Missouri Public Service Commission Annual Report Deficiency Notice

Dear Mark,

While your annual report was initially accepted by the Missouri Public Service Commission (Commission), further review has revealed that:

The Company's name was listed incorrectly. Our records indicate the company's current certificated name is Consumer Access, instead of RRV Enterprise, Inc.

A response for this item is required in order to show your report as complete and remove it from deficiency status. You **must resubmit** the entire annual report with the appropriate changes and the reference number listed below in order for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center  
Missouri Public Service Commission  
200 Madison Street, Suite 100, Jefferson City, MO 65101  
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2009-1234**.

Should you have any questions or need assistance in this process, please contact me.

**A COMPANY RESPONSE TO THE ABOVE DEFICIENCY IS REQUIRED.**

Sincerely,

**Kofi Boateng**

Auditing Department  
Missouri Public Service Commission  
Tel: 314-877-2778 ext. 225  
Fax: 314-877-2786  
[www.psc.mo.gov](http://www.psc.mo.gov)

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