

# CenturyTel Solutions, LLC d/b/a CenturyLink Solutions

## Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission. Do not abbreviate; include any Commission approved d/b/a or fictitious name, if applicable.)

## TELECOMMUNICATIONS COMPANY OR IVOLP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

**FILED<sup>3</sup>**  
APR 15 2011

For the Calendar Year of  
January 1 - December 31, 2010

Missouri Public  
Service Commission

Please select how the company is certificated or registered with the Commission under the Company Name as shown above (check all that apply):

- ☐ Incumbent Local Telecommunications Company (not competitively classified ILEC)
- ☐ Incumbent Local Exchange Telecommunications Company (competitively classified ILEC)
- ☒ Competitive Local Exchange Telecommunications Company (CLEC)
- ☐ Interexchange Telecommunications Company (IXC)
- ☐ Local Non-switched Telecommunications Provider (classified in EFIS as IXC)
- ☐ Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company then keep in mind that you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) based on each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- ☐ The various annual reports filed in EFIS are identical.
- ☐ The various annual reports filed in EFIS are different.
- ☒ Not applicable (Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)

Please choose one of the following filing options to indicate the security level of the filing:

- ☒ **Public submission** (NOT Proprietary or Highly Confidential)
- ☐ **Non-Public submission** (Highly Confidential or Proprietary)  
(See instructions for special requirements.)

Please review the instructions document before proceeding by using the link below:

[Instructions - 2010 Annual Report Telco and IVoIP](#)

**1. State in full the company's information below:**

<u>100 CenturyLink Drive</u>			<u>(318) 388 - 9000</u>
Company Street Address			Telephone Number
<u>100 CenturyLink Drive</u>			<u>N/A</u>
Company Mailing Address			Fax Number
<u>Monroe</u>	<u>LA</u>	<u>71203</u>	<u>N/A</u>
City	State	Zip	E-Mail Address

**2. This company is currently a (check appropriate box):**

- |                                      |  |  |
|--------------------------------------|--|--|
| <input type="checkbox"/> Corporation | <input type="checkbox"/> Sole Proprietorship | <input type="checkbox"/> LP              |
| <input type="checkbox"/> Partnership | <input checked="" type="checkbox"/> LLC      | <input type="checkbox"/> Other - Explain |

**3. Annual Report Contact Information:**

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

<u>Ted Hankins</u>			<u>(318) 388 - 9416</u>
Name			Telephone Number
<u>100 CenturyLink Drive</u>			<u>(318) 388 - 9602</u>
Street Address			Fax Number
<u>100 CenturyLink Drive</u>			<u>ted.hankins@centurylink.com</u>
Mailing Address			E-mail Address
<u>Monroe</u>	<u>LA</u>	<u>71203</u>	
City	State	Zip	

**4. Identify the principal or general officers of the company at the end of the year.** Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

<u>Title of General Officer</u>	<u>Name of Person Holding Office</u>
<u>President</u>	<u>Karen A. Puckett</u>
<u>Exec. VP, Controller, and Treasurer</u>	<u>R. Stewart Ewing, Jr.</u>
<u>Exec. VP, General Counsel, and Assist. Sec.</u>	<u>Stacey W. Goff</u>
<u>See additional sheet Page 2-A</u>	<u>See additional sheet Page 2-A</u>

**5. Please provide a list of all mergers, consolidations, and reorganizations involving the registered or certificated company and completed during the last year.** Do not include internal company reorganizations or personnel issues.None

**Annual Report of** CenturyTel Solutions, LLC d/b/a CenturyLink Solutions  
**for the calendar year of January 1 - December 31, 2010**

4. **Identify the principal or general officers of the company at the end of the year.**  
Please include an additional sheet, if enough space is not provided on this page, to completely provide the requested information.

<b>Title of General Officer</b>	<b>Name of Person Holding Office</b>
Vice President	Craig E. Davis
General Manager	Eric Osburne
Secretary	Kay C. Buchar

## 6. Please provide the following information concerning the company's revenues for this calendar year:

Row	Revenues:	MO Jurisdictional (Column A)	Total Company <sup>1</sup> (Column B)
<b>I. RETAIL</b>			
1.	<b>Local Service Revenues</b> include tariffed revenues attributed to local telecommunications services, extended area service, secondary features such as call forwarding, caller ID, local operator services, directory-related services, etc. and for IVoIP service.	(86.19)	\$10,673,366.30
2.	<b>Interexchange Revenues</b> include revenues attributed to interexchange telecommunications services such as toll services, 800 services, interexchange operator services and interexchange IVoIP services.	\$23,570.00	\$7,308,761.80
3.	<b>Non-Switched Telecommunications Service Revenues</b> include revenues attributed to retail local and interexchange private line services (but not special access or private line services provided to other telecommunications carriers).	N/A	\$1,653,613.93
4.	<b>Bundled or Packaged Revenues</b> include any revenues whereby the company is providing voice services in combination with multiple services whereby revenue can not be easily attributed to local, interexchange or non-switched categories. If such bundles includes Internet, video or some non-regulated service then the company's revenue shall be based on the company's rate offer for solely voice services. The excess revenue associated with the bundled service which is over the amount related to revenue associated with voice only service shall be recorded in the Total Company column. If voice service is only offered as part of a bundled service, the company shall identify all revenue associated with the bundle of services in the Missouri Jurisdictional column.	N/A	\$3,876,946.14
5.	<b>Retail Uncollectible Revenues</b> from telecommunications revenues. (This amount is generally a negative number.)	N/A	N/A
6.	<b>RETAIL TOTAL</b> (This amount should equal the total of Rows 1 - 5 above and should also match your Missouri Universal Service Fund Net Jurisdictional Revenue Report amount)	\$23,483.81	\$23,512,688.17
<b>II. OTHER</b>			
7.	<b>Wholesale Revenues</b> include intrastate switched, special access service revenues, carrier billing and collection revenues, and any other revenues derived from other telecommunications carriers.	N/A	\$86,118.17
8.	<b>Miscellaneous Revenues<sup>2</sup> associated with non-retail services</b> , such as, advertising revenues, rent revenues, corporate operations revenues, special billing arrangements, customer operations, plant operations, other incidental regulated revenues, and other revenue settlements. <b>(NOTE FOR ILEC ONLY:</b> refer to FCC account #'s: 5230, 5240, 5250, 5261, 5262, 5263, 5264, 5269, and 5270.)	(\$27.14)	\$96,820.72
9.	<b>Other Uncollectible Revenues</b> from other revenues. (This amount is generally a negative number.)	N/A	N/A
10.	<b>High-Cost Federal USF Revenues</b> include all revenues received as support from the Universal Service Fund for the High-Cost program.	N/A	\$240,729.30
11.	<b>Other Federal USF Revenues</b> include all revenues received as support from the Universal Service Fund for the following programs: Low Income, Schools and Libraries, and Rural Health.	N/A	N/A
12.	<b>State USF Revenues</b> include all revenues received as support from the Universal Service Fund.	N/A	\$237,639.91
13.	<b>TOTAL REVENUES</b> (This amount should equal the total of Rows 6 - 12 above.) Total MO Jurisdictional Revenue (Column A) should match Total Gross Intrastate Operating Revenue on the <b>Statement of Revenue</b> .	\$23,456.67	\$24,173,996.27

"Telecommunications Service" as defined by Missouri Revised Statutes Section 386.020(54).

"Interconnected Voice over Internet Protocol service" as defined by Section 386.020(23) RSMo.

<sup>1</sup> List total regulated revenue and IVoIP revenue provided by a registered company and, if applicable, non-regulated revenue for company name as listed at the top of this page. (This form may be submitted by an affiliate, but a separate form must be completed by each certificated or registered entity. Do not include revenues for any company NOT listed at the top of the page.

<sup>2</sup> If you have miscellaneous revenue related to retail telecommunications services, then enter it in Row 1.

**Public**

For use when filing under seal.

**Low Income and Disabled Universal Service Fund Subscriber Quantities**

7. Do you offer basic local telecommunications service or IVoIP service as listed under 386.020 RSMo.?

☐ Yes  
☒ No

If yes, please quantify the number of low income and disabled subscribers as reported to USAC (federal support, Form 497) and to the Missouri Universal Service Fund administrator for the past calendar year. (Insert "0"s if you do not have such subscribers.)

	**	Number of Missouri Low Income Subscribers	Number of Missouri Disabled Subscribers	**
January		0	0	
February		0	0	
March		0	0	
April		0	0	
May		0	0	
June		0	0	
July		0	0	
August		0	0	
September		0	0	
October		0	0	
November		0	0	
December		0	0	
<b>TOTAL:</b>		0	0	

**Public**

For use when filing under seal.

∞

**Wholesale to Non-registered Nomadic VoIP Providers** refers to arrangements where your company is providing wholesale services for a nomadic VoIP provider who is not registered with the Missouri PSC. (Do not use this column for retail line quantities or if your company sets the end user's rates.)

Form Page 5

for the calendar year of January 1 - December 31, 2010**Relay Missouri Annual Billing, Collections and Retention**

9. Do you offer basic local telecommunications service or VoIP service as listed under 386.020 RSMo.?

☐ Yes☒ No

If yes, complete the following:

Month	Relay Missouri Revenue Collected (collected or received, according to your record-keeping methods)		Relay Missouri Retention Amount (of the amount collected)		Relay Missouri Revenue Remitted to Commission (of the amount collected)	
	**		**	**	**	**
January		\$0.00		\$0.00		\$0.00
February		\$0.00		\$0.00		\$0.00
March		\$0.00		\$0.00		\$0.00
April		\$0.00		\$0.00		\$0.00
May		\$0.00		\$0.00		\$0.00
June		\$0.00		\$0.00		\$0.00
July		\$0.00		\$0.00		\$0.00
August		\$0.00		\$0.00		\$0.00
September		\$0.00		\$0.00		\$0.00
October		\$0.00		\$0.00		\$0.00
November		\$0.00		\$0.00		\$0.00
December		\$0.00		\$0.00		\$0.00
Total		\$0.00		\$0.00		\$0.00

10. Please indicate the per line value of the Relay Missouri Surcharge you charge your customers each month.

\$0.00

11. If your firm did not impose the Relay Missouri Surcharge, please explain:

N/A**Public**

For use when filing under seal.

**Annual Customer Proprietary  
Network Information (CPNI)  
Compliance Certificate**

(A copy of a company's FCC CPNI filing will suffice for the required descriptions for all items, unless H.2 is chosen, then an additional description must be attached.)

12. The company affirms having established operating procedures that are adequate to ensure compliance with the Missouri Public Service Commission's CPNI rules of 4 CSR 240-33.160(7).

Indicate which of the following apply with Y (Yes) or N (No).

☒

A. The company has implemented a system by which the status of a customer's CPNI approval can be clearly established prior to the use of CPNI. Attached is a brief description of the company's system.

☒

B. The company has implemented personnel training as to when personnel are or are not authorized to use CPNI including an express disciplinary process. Attached is a brief description of the company's training and disciplinary process.

☒

C. The company maintains records for at least one year of sales and marketing campaigns of its own, its agents, affiliates, joint venture partners and any independent contractors, that use its customers' CPNI. Such records include a description of each campaign, the specific CPNI that was used in the campaign and what products and services were offered as a part of the campaign. Attached is a brief description of the company's record maintenance system.

☒

D. The company has a supervisory review process for outbound marketing situations. Attached is a brief description of the company's review process.

☒

E. The company has procedures in place whereby the company will provide the Missouri Commission written notice within five business days of any instance where the opt-out mechanisms do not work properly, to such a degree that customers' inability to opt-out is more than an anomaly. Attached is a brief description of the company's procedures.

**F. Actions Taken** - Select one of the options from the drop-down box below (by clicking the cell below and then clicking on the arrow to the right of the box directly below):

1. The company has not taken any actions against any individual or entity that unlawfully obtains, uses, discloses or sells CPNI.

**G. Complaints Received** - Select one of the options from the drop-down box below (by clicking the cell below and then clicking on the arrow to the right of the box directly below):

1. The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

**H. Sharing CPNI Information** - Select one of the options from the drop-down box below (by clicking the cell below and then clicking on the arrow to the right of the box directly below):

1. The company does not share CPNI with joint venture partners or independent contractors (except for billing and collection services)

**Public**

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**Annual Report of CenturyTel Solutions, LLC d/b/a CenturyLink Solutions**

for the calendar year of January 1 - December 31, 2010

**VERIFICATION**

The foregoing report must be verified by the oath of the President, Treasurer, General Manager or Receiver of the company. The oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

**OATH**

State Of Louisiana }

~~County~~ <sup>PARISH</sup> Of Ouachita }

ss:

Jerry M. Allen makes oath and says that  
Name of Affiant (Company Official/Representative)

s/he is Vice President Revenues  
Official Title of the Affiant (Company Official/Representative)

of CenturyTel Solutions, LLC d/b/a CenturyLink Solutions  
Exact Legal Title or Name of the Respondent (Certificated Company Name)

and is located at 100 CenturyLink Drive, Monroe, LA 71203 (318) 388 - 9081  
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct, and 3) read the CPNI Certification, chosen the applicable alternatives and attached all required documentation, which is a true and correct description of the company's CPNI safeguards.

from January 1, 2010, to and including December 31, 2010  
Month/Day Year Month/Day Year

Jerry M Allen  
Signature of Affiant (Company Official/Representative)

Subscribed and sworn to before me, a Notary Public, in and for the State and ~~County~~ <sup>PARISH</sup> above named,

this 14 TH day of APRIL, 2011.

My Commission expires FOR LIFE.

[Signature]  
Signature of Notary Public #17193

## Your submission has been accepted

**ECFS Filing Receipt - Confirmation number: 2011225711117****Proceeding**

Name	Subject
06-36	CPNI Compliance Certification Annual Filing

**Contact Info**

Name of Filer: CenturyLink  
Email Address: carrick.inabnett@centurylink.com  
Attorney/Author Name: Carrick Inabnett

**Address**

Address For: Filer  
Address Line 1: 100 CenturyLink Drive  
City: Monroe  
State: LOUISIANA  
Zip: 71203

**Details**

Type of Filing: OTHER

**Document(s)**

File Name	Custom Description	Size
2010 FCC CPNI Filing.pdf	2010 FCC CPNI Filing	389 KB

**Disclaimer**

This confirmation verifies that ECFS has received and accepted your filing. However, your filing will be rejected by ECFS if it contains macros, passwords, redlining, read-only formatting, a virus, or automated links to other documents. Filings are generally processed and made available for online viewing within one business day of receipt. You may use the link below to check on the status of your filing:  
<http://fjallfoss.fcc.gov/ecfs/comment/confirm?confirmation=2011225711117>  
For any problems please contact the Help Desk at 202-418-0193.



CenturyLink  
Stronger Connections

February 25, 2011

By Electronic Filing

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Suite TW-A325  
Washington, DC 20554

RE: EB Docket 06-36

Dear Ms. Dortch:

Pursuant to Section 64.2009(e) of the Commission's rules, 47 C.F.R. Section 64.2009(e), CenturyLink hereby submits the annual CPNI Certification for 2010 for its affiliates listed in "Attachment A" of the attached document.

Please feel free to contact me if you require additional information

Respectfully submitted,

Carrick Mabnett  
Assistant General Counsel

cc: Best Copy and Printing, Inc.

Attachment

100 CenturyLink Drive  
Monroe, LA 71203  
Tel: (331) 340-5107  
[carrick.mabnett@centurylink.com](mailto:carrick.mabnett@centurylink.com)

Annual 47 C.F.R. § 64.2009(e) CPNI Certification

EB Docket 06-36

Annual 64.2009(e) CPNI Certification for 2010

1. Date filed: February 25, 2011
2. Name of company(s) covered by this certification: CenturyLink (see attachment A)
3. Form 499 Filer ID: See Attachment A
4. Name of signatory: Shirish Lal
5. Title of signatory: Senior Vice-President, Marketing
6. Certification:

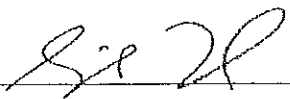
I, Shirish Lal, certify that I am an officer of CenturyLink, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. (See 47 C.F.R. § 64.2001 et seq)

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 et seq. of the Commission's rules.

The company has not taken actions (i.e., proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received customer complaints in the past year concerning the unauthorized release of CPNI.

Signed



Attachments:      Accompanying Statement explaining CPNI procedures

## Statement of Compliance Procedures for CPNI 2010 CPNI Certification

### Methods for Obtaining Customer Approval

CenturyLink uses the opt-out method to obtain customer approval to utilize CPNI for marketing purposes. Customers are able to opt-out at no cost and to effectuate that choice whenever they choose. CenturyLink informs customers of these opt-out methods through a CPNI notice, which is sent to new customers upon initiation of service and to all customers every two years.

CenturyLink uses a combination of one IVR system<sup>1</sup> with three (3) phone numbers to ensure that all customers have the availability of a 7 day/24-hour CPNI opt-out option. CenturyLink residential and business customers are instructed to call a phone number, which connects to either Customer Care or the IVR to make or change their CPNI elections; the Customer Care number is routed to an IVR after hours so that in all cases a 7 day/24-hour opt-out option is available. The customer's election then is recorded by either the Customer Care representative or automatically loaded to the customer's account. Legacy Embarq residential and business customers that have not yet converted to CenturyLink billing systems each have a separate phone number that connects to the IVR and allows for 7 day/24 hour CPNI elections to be made.

A customer's account is coded with either a "Y" or "N" in the CPNI consent flag, depending on the customer's response. If a residential customer does not respond to a CPNI notice within 65 days of service initiation, or if a business customer does not respond within a minimum of 40 days of service initiation, the customer is considered to have approved the use, disclosure and access to CPNI and the account is coded with a "Y." This allows all customers at least 33 days after mailing of the CPNI notice to respond. If the customer denies approval ("N"), that decision remains in effect until the customer affirmatively grants permission to use CPNI. Within this initial period of service initiation, a unique CPNI code is assigned and there is no out of category marketing to customers who have this code, with the exception of when the script for consent is read by a representative, which allows agents to market for the purpose of the one call only.

### How CPNI Authorization Records Are Maintained/Used

The Database Marketing (DBM) Group generates customer lists for all marketing campaigns. Campaigns are implemented by the Marketing group, which creates a strategy brief containing the products offered and the criteria for selecting customers to be used, allowing DBM to generate a campaign list that meets those requirements and deliver it to the requestor in the Marketing group. Before conducting marketing campaigns that utilize CPNI, DBM pulls only those accounts with a CPNI indicator of "Y" if the campaign will utilize CPNI to market services out of category. Use of the CPNI by agents for marketing campaigns is also documented. Documentation of campaigns is maintained for a year.

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<sup>1</sup> Prior to October 2010, CenturyLink had two (2) IVR systems and three (3) phone numbers that were used for making CPNI elections.

### **Customer Notice of CPNI Rights/Date of Most Recent Notification**

CenturyLink provides new customers with a CPNI notice at the time they establish service and sends renewal CPNI notices to existing customers every two years. The most recent biennial notice was sent to CenturyLink customers in 2009. All new residential and business customers are notified of their CPNI rights via a message contained in the first bill that is sent following the customer's service order. Additionally, some new business customers are notified of their CPNI rights via a notice contained in the Welcome Package. Major Account customers (i.e., accounts that request a non-standard billing format) are sent a packet containing a CPNI notification at the time their service is established.

### **Company Procedures for CPNI Disclosure**

CenturyLink Methods and Procedures (M&Ps) for Business and Residential representatives require a password for release of call detail records (CDR) when requested by telephone. If a customer does not have a password, representatives will offer to call the customer back at the phone number of record to provide the information or alternatively will offer to mail the call records to the billing address on the account. Representatives encourage customers to establish a password to safeguard their account information. Passwords are generally based on response to one of a list of questions that include name of first grade teacher, name of first pet, etc. M&Ps for face-to-face transactions in retail environments that involve CPNI require that the customer present a photo ID that matches the customer responsible for billing or authorized use for that account.

CenturyLink notifies customers of password and address changes to accounts. For password changes, CenturyLink has a process that is triggered by the representative via a letter request, which is systematically sent to the Residential and Business Offline Centers for fulfillment. The process for notifying customers of billing address changes is via a back-end process that monitors billing address changes made in the order entry system. The information is formatted into a file that contains the customer's name and old billing address. This file is loaded into an automated dialing system that attempts to notify the customer by telephone. Another file is created for customers who were not reached via telephone after two (2) attempts and is handed off to a letter fulfillment vendor who then sends the notification via US Mail.

To establish a password for an on-line account, a customer can choose from a variety of questions such as name of first grade teacher, name of first pet, etc. When on-line account passwords are changed, CenturyLink sends e-mail notification to the e-mail address on record provided by the customer.

For release of non-CDR CPNI, standard identity verification methods are used and include password, account number, other information from the account (alternate can be reach number, numbers called, etc) or last four digits of SSN.

For customers who have a CPNI indicator of "No", service representative M&Ps specify how to obtain one-time use permission for using CPNI.

CenturyLink also has a Data Breach Incident Response Plan that includes procedures and who to contact and who to notify if there is a breach of CPNI information.

#### **Training of Company Personnel**

Consistent with CenturyLink's commitment to preserving customer privacy, the company has implemented a variety of training programs for its employees regarding the company's policies and employees' obligations to protect customer information. All new Customer Care representatives receive CPNI training as part of their initial job training. The CPNI training program explains CenturyLink's legal obligations regarding the access, use, storage, and disclosure of CPNI and discusses the application of the FCC's rules to the company's operations. On an ongoing basis, Customer Care representatives have CPNI resources available in their online reference repository and supervisors periodically provide refresher training. CPNI training is also available for all employees

Under CenturyLink's standard procedures, only those persons with duties that require access to CPNI to perform their job functions are eligible for such access, and access is controlled through User IDs and passcodes. Each representative access is "stamped" with the representative's user ID so that any breaches could be tied to a specific representative. CenturyLink has adopted a disciplinary process, which has been incorporated into the company's corporate compliance procedures and communicated to employees, to address any employee mishandling or misuse of CPNI. Corporate Security, Legal or Human Resources personnel investigate instances of potential improper access to or disclosure of CPNI by employees. If the investigation indicated a violation has occurred, disciplinary action up to and including termination will follow, with such termination being highly likely for any significant violation.

Effective with the FCC's 2007 CPNI order, third parties who have access to CPNI for marketing purposes have become CenturyLink agents. These agents abide by all CPNI regulations and have appropriate protections in place to ensure the ongoing confidentiality of the CPNI; limit access to persons who have a need to know such information in connection with the performance of the contract; and restrict the use of CPNI solely to the performance of the contract, in connection with the provisioning and marketing of communications related services and products.

#### **Actions Taken Against Data Brokers for Unauthorized Access to Customer Records**

CenturyLink had no instances of data brokers obtaining unauthorized access to customer records in 2010.

#### **Summary of Customer Complaints Concerning Unauthorized Release of CPNI**

Potential sources for capturing customer complaints regarding unauthorized use of CPNI include calls to the business office, calls to the executive hotline, and e-mails to the Office of Privacy. CenturyLink had no customer complaints regarding the unauthorized release of CPNI in 2010.

**CenturyLink Company Names/ 499 Filer IDs for CPNI Certification**

Attachment A

<u>COMPANY NAME</u>	<u>499 Filer ID</u>
CenturyTel of Port Aransas, Inc.	804156
CenturyTel of Claiborne, Inc.	804159
CenturyTel of Central Louisiana, LLC	804162
CenturyTel of Mountain Home, Inc.	804165
CenturyTel of North Mississippi, Inc.	804168
CenturyTel of Arkansas, Inc.	804171
CenturyTel of North Louisiana, LLC	804174
CenturyTel of East Louisiana, LLC	804177
CenturyTel of South Arkansas, Inc.	804180
CenturyTel of Southeast Louisiana, LLC	804183
CenturyTel of Evangeline, LLC	804186
CenturyTel of Southwest Louisiana, LLC	804189
CenturyTel of Northwest Louisiana, Inc.	804198
CenturyTel of Odon, Inc.	804192
CenturyTel of Central Indiana, Inc.	804195
CenturyTel of Midwest - Michigan, Inc.	804201
CenturyTel of Wisconsin, LLC	804204
CenturyTel of Southern Wisconsin, LLC	805725
CenturyTel of Fairwater-Brandon-Alto, LLC	803583
CenturyTel of Chester, Inc.	804207
CenturyTel of Idaho, Inc.	804210
CenturyTel of Adamsville, Inc.	804213
CenturyTel of Redfield, Inc.	804216
CenturyTel of Central Arkansas, LLC	820918
CenturyTel of Northwest Arkansas, LLC	803998
Spectra Communications Group, LLC	820461
Telephone USA of Wisconsin, LLC	820906
CenturyTel of Central Wisconsin, LLC	820908
CenturyTel of Michigan, Inc.	804219
CenturyTel of Forestville, LLC	804222
CenturyTel of Larsen-Readfield, LLC	804225
CenturyTel of Monroe County, LLC	804228
CenturyTel of Northwest Wisconsin, LLC	804231
CenturyTel of Colorado, Inc.	804234
CenturyTel of Northern Wisconsin, LLC	804237
CenturyTel of the Southwest, Inc.	817886
CenturyTel of Ooltewah-Collegedale, Inc.	804246
CenturyTel of Ohio, Inc.	804249
CenturyTel of Chatham, LLC	804252
CenturyTel of San Marcos, Inc.	804255
CenturyTel of Northern Michigan, Inc.	804256
CenturyTel of Lake Dallas, Inc.	802890
CenturyTel of Ringgold, LLC	804759
CenturyTel of Washington, Inc.	806259



CenturyTel of Inter-Island, Inc.	806260
CenturyTel of Cowiche, Inc.	807099
CenturyTel of Eastern Oregon, Inc.	806263
CenturyTel of Oregon, Inc.	806262
CenturyTel of Montana, Inc.	806265
CenturyTel of the Gem State, Inc.	817854
CenturyTel of Eagle, Inc.	806277
CenturyTel of Wyoming, Inc.	806274
CenturyTel of the Midwest - Wisconsin, LLC	817862
CenturyTel of the Midwest - Kendall, LLC	801408
CenturyTel of Upper Michigan, Inc.	815632
CenturyTel of Minnesota, Inc.	805554
CenturyTel of Postville, Inc.	805557
CenturyTel of Alabama, LLC	822566
CenturyTel of Missouri, LLC	822568
Gallatin River Communications, L.L.C.	818006
Gulf Telephone Company	802182
Coastal Utilities, Inc.	808152
Mebtel, Inc.	802263
CenturyTel Acquisition LLC (formerly CenturyTel Solutions II, LLC)	825564
CenturyTel Fiber Company II, LLC (Lightcore)	823352
CenturyTel Long Distance, LLC	818150
Madison River Long Distance Solutions LLC	820060
Gulf Long Distance LLC	802281
Coastal Long Distance Services LLC	809134
Mebtel Long Distance Solutions LLC	822056
Madison River Communications, LLC	820646
CenturyTel Solutions, LLC	819995
Embarq Florida, Inc.	822076
Carolina Telephone and Telegraph Company LLC	822076
Central Telephone Company	822076
United Telephone Southeast LLC	822076
Central Telephone Company of Virginia	822076
United Telephone Company of the Carolinas LLC	822076
United Telephone Company of Ohio	822076
United Telephone Company of Indiana, Inc.	822076
United Telephone Company of New Jersey, Inc.	822076
United Telephone Company of Pennsylvania LLC	822076
United Telephone Company of Southcentral Kansas	822076
United Telephone Company of Eastern Kansas	822076
United Telephone Company of Kansas	822076

Embarq Minnesota, Inc.	822076
Embarq Missouri, Inc.	822076
United Telephone Company of the West	822076
United Telephone Company of Texas, Inc.	822076
Central Telephone Company of Texas	822076
United Telephone Company of the Northwest	822076
Embarq Communications, Inc.	825591
Embarq Payphone Services, Inc.	820698

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