

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

|                              |   |                                     |
|------------------------------|---|-------------------------------------|
| Matthew D. Ciecalone,        | ) |                                     |
|                              | ) |                                     |
| Complainant,                 | ) |                                     |
|                              | ) |                                     |
| v.                           | ) | <b><u>File No. EC-2016-0022</u></b> |
|                              | ) |                                     |
| Union Electric Company d/b/a | ) |                                     |
| Ameren Missouri,             | ) |                                     |
|                              | ) |                                     |
| Respondent.                  | ) |                                     |

**ORDER SETTING DEADLINE FOR RESPONSE TO REQUEST FOR  
MEDIATION AND SUSPENDING DEADLINES**

Issue Date: September 3, 2015

Effective Date: September 3, 2015

On July 30, 2015, Matthew Ciecalone filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri. The Commission issued an order giving notice of Mr. Ciecalone's complaint and setting deadlines for Ameren Missouri to file an answer and for the Commission's Staff to file a report.

On September 2, Ameren Missouri filed a request to mediate Mr. Ciecalone's complaint. Commission rule 4 CSR-2.125(2) authorizes the Commission to appoint a neutral third party to mediate the dispute. The Commission will set a deadline for Mr. Ciecalone to indicate if he is willing to participate in mediation. Should Mr. Ciecalone agree, the Commission will appoint a mediator and halt all formal action on the complaint during the mediation process. While waiting for a response from Mr. Ciecalone, the Commission will temporarily suspend all deadlines in this matter.

**THE COMMISSION ORDERS THAT:**

1. Mr. Ciecalone shall file a response with the Commission indicating if he is willing to pursue mediation by September 23, 2015.
2. The deadline for the Staff of the Missouri Public Service Commission to file its report shall be suspended until ordered otherwise by the Commission.
3. The deadline for Ameren Missouri to file an Answer shall be suspended until ordered otherwise by the Commission.
4. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kim S. Burton, Regulatory Law Judge,  
by delegation of authority  
pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 3<sup>rd</sup> day of September, 2015.