

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Surayya Ibrahim,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2018-0097</u></b>
	)	
Union Electric Company d/b/a	)	
Ameren Missouri	)	
	)	
Respondent.	)	
	)	

**NOTICE ACKNOWLEDGING DISMISSAL OF COMPLAINT AND  
CLOSING FILE**

Issue Date: January 2, 2018

Effective Date: January 2, 2018

Surayya Ibrahim ("Complainant") filed a complaint with the Missouri Public Service Commission against Union Electric Company d/b/a Ameren Missouri ("Respondent") disputing the transfer of \$1,866.24 from another address to her current residential account. Ameren Missouri filed an Answer and the Commission conducted a prehearing conference on December 20, 2017. Complainant did not participate in the prehearing conference.

On December 26, 2017, Complainant's Dismissal with Prejudice was filed with the Commission. The filing states that Ameren Missouri and Complainant reached an agreement which resolves their dispute and that the Complainant dismisses the Complaint. Pursuant to Commission Rule 4 CSR 240-2.116(1), a complainant may voluntarily dismiss a complaint without an order of the Commission at any time before prepared testimony has been filed or oral evidence offered by filing a notice of dismissal with the Commission.

Although a transcript from the December 20, 2017 prehearing conference was entered into the Commission's Electronic Filing and Information System on December 29, 2017, no oral evidence was offered at the prehearing conference. At the time that Complainant's Dismissal with Prejudice was filed, no prepared testimony or oral evidence was offered. The Commission will therefore acknowledge the dismissal by Complainant and will close this file.



**BY THE COMMISSION**

A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

Kim S. Burton, Senior Regulatory Law Judge  
by delegation of authority  
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 2nd day of January, 2018.

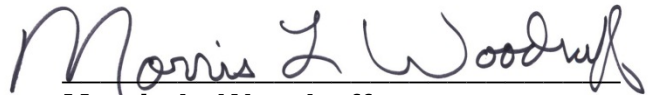
**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 2<sup>nd</sup> day of January 2018.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**January 2, 2018**

**File/Case No. EC-2018-0097**

**Missouri Public Service  
Commission**

Staff Counsel Department  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
staffcounsel@psc.mo.gov

**Office of the Public Counsel**

Hampton Williams  
200 Madison Street, Suite 650  
P.O. Box 2230  
Jefferson City, MO 65102  
opc@ded.mo.gov

**Missouri Public Service  
Commission**

Lexi Klaus  
200 Madison Street, Suite 800  
P.O. Box 360  
Jefferson City, MO 65102  
Lexi.Klaus@psc.mo.gov

**Surayya Ibrahim**

Surayya Ibrahim  
5414 Janet  
St. Louis, MO 63136  
ronerone2007@gmail.com

**Union Electric Company**

Sarah E Giboney  
111 South Ninth Street, Suite 200  
P.O. Box 918  
Columbia, MO 65205-0918  
giboney@smithlewis.com

**Union Electric Company**

Paula Johnson  
1901 Chouteau Ave  
St Louis, MO 63103  
AmerenMOService@ameren.com

**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.