

# BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Claude Scott,	)	
	)	
Complainant,	)	
	)	
v.	)	File No. EC-2018-0371
	)	
Union Electric Company, d/b/a	)	
Ameren Missouri,	)	
	)	
Respondent.	)	

## ORDER DIRECTING RESPONSE TO MEDIATION REQUEST

Issue Date: June 27, 2018

Effective Date: June 27, 2018

On June 11, 2018, Claude Scott filed a formal complaint against Union Electric Company, d/b/a Ameren Missouri ("Ameren Missouri"). On June 12, 2018, the Commission issued an *Order Giving Notice of Contested Case and Directing Answer*, included with the order was a letter offering mediation as an alternative to the formal complaint process. Mediation is an informal method of dispute resolution in which the parties voluntarily agree to participate, if mediation is unsuccessful the case returns to the contested case track. No party relinquishes any rights by agreeing to participate in mediation. On June 26, 2018, Ameren Missouri filed a request for mediation.

The Commission orders Claude Scott to state whether he agrees to mediation of the formal complaint.

### IT IS ORDERED THAT:

1. No later than July 9, 2018, Claude Scott shall respond to Union Electric Company, d/b/a Ameren Missouri's mediation request and state whether he agrees to enter into mediation.

2. This order shall be effective when issued.



**BY THE COMMISSION**

A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff  
Secretary

John T. Clark, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,  
on this 27<sup>th</sup> day of June, 2018.

**STATE OF MISSOURI**

**OFFICE OF THE PUBLIC SERVICE COMMISSION**

**I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.**

**WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 27<sup>th</sup> day of June 2018.**



  
**Morris L. Woodruff**  
**Secretary**

**MISSOURI PUBLIC SERVICE COMMISSION**

**June 27, 2018**

**File/Case No. EC-2018-0371**

**Missouri Public Service  
Commission**

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**Claude Scott**

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**Union Electric Company**

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**Union Electric Company**

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**Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).**

**Sincerely,**



**Morris L. Woodruff  
Secretary**

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Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.