

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Glory Pittsenbarger,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2022-0291</u></b>
	)	
Empire District Electric Company d/b/a	)	
Liberty,	)	
	)	
Respondent	)	

**STAFF REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), by and through undersigned counsel, and submits its *Staff Report*.

1. On April 19, 2022, Glory Pittsenbarger (“Complainant”) filed a formal complaint against Empire District Electric Company d/b/a Liberty (“Empire” or “Company”).

2. And on April 19, 2022, the Commission issued its *Order Giving Notice of Case Filing, Directing Answer, and Directing a Staff Investigation*. The *Order* directed Staff to conduct an investigation and file a report no later than June 3, 2022.

3. Having concluded its investigation, Staff offers its Staff Report, which is confidential under 20 CSR 4240-2.070(11), and is attached as Appendix A ("Report of the Staff"). In summary, Staff finds that Empire violated rule 20 CSR 4240-13.055(10) and its tariff P.S.C. MO No. 6, Original Sheet 39 in regards to the proposed payment agreement with the Complainant.

4. Staff’s findings and analysis in the attached Appendix A more fully explains the circumstances that led Staff to its conclusion and recommendations.

**WHEREFORE**, Staff hereby tenders its *Staff Report* for the Commission's information and consideration.

Respectfully submitted,

**/s/ Eric Vandergriff**

Eric Vandergriff

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### **CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed or hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record on this 3<sup>rd</sup> day of June, 2022.

**/s/ Eric Vandergriff**