

Distler, Laura

From: Salsman, Kari
Sent: Thursday, June 11, 2015 8:19 AM
To: Meghan Ruwet (mtr@compliancegroup.com)
Cc: Distler, Laura
Subject: Annual Report Deficiency for inContact of Missouri (BMAR-2015-1757)

Follow Up Flag: Follow up
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This email is a deficiency notice for your annual report. Your annual report is considered deficient until the following issue(s) are addressed:

- The company name on your annual report fails to exactly match the company name maintained within Missouri PSC records. Please submit an amended annual report matching the name of your company as contained in Missouri PSC records and include the company name on each page of the report. Alternatively, if you have failed to notify the Missouri PSC of a name change you should explain in a response filed with your annual report as well as simultaneously make a filing pursuant to Missouri PSC rule 4 CSR 240-2.060(5).
- The annual report's identification of the certificates/registrations held by the company fails to match Missouri PSC records.

Please resubmit your revised annual report in its entirety if your annual report needs to be revised to correct the deficiency. Any revised annual report/response must be filed within the Missouri Commission's Electronic Filing and Information System (EFIS) using the identification number(s) in the subject of this email. Please ensure a revised annual report/response is filed within EFIS for each annual report filed within EFIS. For instance if your company holds more than one certificate or registration then an annual report is filed within EFIS based on each certificate or registration held by a company.

Please be aware that per Commission rule 4 CSR 240-3.540(4) a company is required to respond within 20 days of being notified of a deficiency in a company's annual report. Failure to respond within 20 days may subject the company to a penalty of \$100 per day that it is late in filing a response to the deficiency.

Kari Salsman
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Missouri Public Service Commission
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