

## Senn, Nikki

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**From:** Senn, Nikki  
**Sent:** Tuesday, August 17, 2010 5:16 PM  
**To:** 'lmcneiley@npgco.com'  
**Subject:** NPG Digital Phone, Inc.-IVoIP- 2009 MO PSC Annual Report - Deficiency

Thank you for submitting your 2009 Annual Report to the Missouri Public Service Commission (Commission). As a result of my review, I have identified the following item(s) that need(s) to be corrected:

1. Your IVoIP submission including the Proprietary and Public versions, were not redacted correctly. While this error was caught and has been entered with the appropriate security settings in our Electronic Filing and Information System (EFIS) to ensure that Proprietary information is not released to the public, correctly marked copies are required.

In the version marked Public (NP/non-proprietary) on the cover, Form Page 5 should be redacted with asterisks on either side of the fields where the proprietary information is removed. On the version of the report marked as Proprietary (P), Form Page 5 should include the actual information to be reported, surrounded by asterisks indicating that this is the information marked proprietary and redacted on the other version of the report.

A response for this item is required in order to show your report as complete and remove it from deficiency status.

You **must resubmit** the entire annual report with the appropriate changes and the reference number listed below in order for it to be properly entered into the system.

Your prompt attention to resolving this matter is appreciated. The Commission's rule 4 CSR 240-3.540 (4) states that a utility company which receives a notice of deficiency for the information provided in the annual report shall respond to that notice within **20 days**, or the utility company is subject to a **penalty of \$100** for each day that it is late in filing its response to the deficiency.

The completed document/revision should be submitted electronically under EFIS (accessible from the Commission's Web page <http://www.psc.mo.gov/>) or mailed to:

Data Center  
Missouri Public Service Commission  
200 Madison Street, Suite 100, Jefferson City, MO 65101  
(P.O. Box 360, Jefferson City, MO 65102-0360)

When contacting the Commission concerning your report, please reference the following identification number: **BMAR-2010-1018**.

Should you have any questions or need assistance in this process, please contact me.

### **A COMPANY RESPONSE TO THE ABOVE DEFICIENCY(CIES) IS REQUIRED.**

Sincerely,  
*Nikki Senn*  
Utility Services Division  
Missouri Public Service Commission  
(573) 751-7433  
(573) 526-4153 fax  
nikki.senn@psc.mo.gov

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