



7926 NE State Route M, P.O. Box 227
Breckenridge, MO 64625
PHONE: (660) 644-2000 FAX (660) 644-5464
www.greenhills.net

Green Hills Communications, Inc.

Serving the area since 1952

March 31, 2021

Manager of the Data Center
Missouri Public Service Commission
200 Madison Street, Suite 100
P O Box 360
Jefferson City, MO 65102-0360

RE: Annual Report

To Whom It May Concern:

Green Hills Communications, Inc. is designating some of the information in its Telecommunications Company or IVoIP Provider Annual Report as confidential information.

Two versions are enclosed with this letter, a confidential and non-public version to be filed under seal and also a public version.

You may contact me by phone at (660) 644-5411 or e-mail at dadams@ghc.com with questions regarding the confidential portions of the annual report.

Sincerely,

David Adams
EVP/General Manager

enclosures

AFFIDAVIT

State of MISSOURI

County of CALDWELL

I, David Adams, allege and state as follows:

1. That I am the EVP/General Manager of GREEN HILLS COMMUNICATIONS, INC., a Corporation duly created, organized, and existing under and by virtue of the laws of the State of Missouri.
2. That a confidential and non-public version of the GREEN HILLS COMMUNICATIONS, INC. Telecommunications Company or IVoIP Provider Annual Report to the MPSC for the period ending December 31, 2020, is filed under seal.
3. That the information on Page 3 of the GREEN HILLS COMMUNICATIONS, INC. Telecommunications Company or IVoIP Provider Annual Report to the MPSC for the period ending December 31, 2020, contains total company and gross intrastate operating revenues, which is confidential information and not available to the public in any format.
4. That the information on Page 4 of the GREEN HILLS COMMUNICATIONS, INC. Telecommunications Company or IVoIP Provider Annual Report to the MPSC for the period ending December 31, 2020, contains carrier access line information, which is confidential information and not available to the public in any format.
5. That the information on Pages 5 of the GREEN HILLS COMMUNICATIONS, INC. Telecommunications Carrier Annual Report to the MPSC for the period ending December 31, 2020, contains Relay Missouri annual billing, collections, and retention information, which is confidential information and not available to the public in any format.

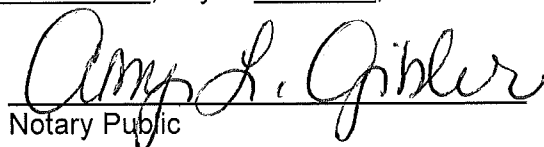
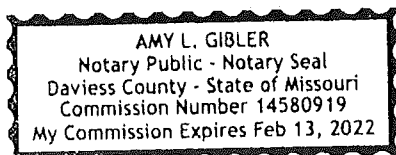


David Adams, EVP/General Manager

State of MISSOURI

County of CALDWELL

Subscribed and sworn to before me this 31st, day of March, 2021.
Witness my hand and official seal.



Notary Public

Green Hills Communications, Inc.

Company Name

(Provide the full name of the company as certificated or registered with the Missouri Public Service Commission, including any Commission approved d/b/a, if applicable. Please do not abbreviate.)

TELECOMMUNICATIONS COMPANY OR IVoIP PROVIDER ANNUAL REPORT TO THE MISSOURI PUBLIC SERVICE COMMISSION

For the Calendar Year of
January 1 - December 31, 2020

This filing is required pursuant to Commission Rule 20 CSR 4240-28.012 and/or Section 392.210 RSMO.

Please select how the company is certificated and/or registered with the Commission (check all that apply):

- Incumbent Local Telecommunications Company (ILEC)
- Competitive Local Exchange Telecommunications Company (CLEC)
- Interexchange or Local Non-Switched Telecommunications Company (IXC)
- Interconnected Voice over Internet Protocol Service Provider (IVoIP)

If more than one certificate or registration is held by the company you must file an annual report in the Commission's Electronic Filing and Information System (EFIS) for each certificate or registration. In such situations, we anticipate the annual reports to be identical; however please verify the following:

- The various annual reports filed in EFIS are **identical**.
- The various annual reports filed in EFIS are **different**.
- Not applicable *(Company only has one certificate or registration; therefore only one annual report was filed in EFIS.)*

Please choose one of the following filing options to indicate the security level of the filing:

- Public submission** (NOT Confidential)
- Non-Public submission** (Confidential) (See instructions for special requirements.)
For this filing to be considered Confidential, additional submission of materials is required, pursuant to Commission Rule 20 CSR 4240-2.135.

Excel Issue Date: 2/19/2020

Public
For use when filing under seal.

Annual Report of Green Hills Communications, Inc.
for the calendar year of January 1 - December 31, 2020

1. State in full the company's information below:

| | | |
|---|---|---------------------|
| <u>7926 NE State Route M</u> Company Street Address | <u>660-644-5411</u> Telephone Number | |
| <u>PO Box 227</u> Company Mailing Address (if different from street address) | | |
| <u>Breckenridge</u> City | <u>MO</u> State | <u>64625</u> Zip |

2. The company's contact information in EFIS has been reviewed (and updated as applicable).

Yes No

3. Annual Report Contact Information:

List the contact information of the person completing the form, whether an employee or a third-party preparer. This may differ from the address in Item No. 1.

| | | |
|--|--------------------|---------------------|
| <u>Gina Hart</u> Name | | |
| <u>7926 NE State Route M</u> Street Address | | |
| <u>PO Box 227</u> Mailing Address | | |
| <u>Breckenridge</u> City | <u>MO</u> State | <u>64625</u> Zip |
| <u>660-644-5411</u> Telephone Number | | |
| <u>gina@ghc.com</u> Email Address | | |

4. Identify the company's top three principal or general officers at the end of the year.

| <u>Title</u> | <u>Name</u> |
|----------------------------|--------------------|
| <u>President</u> | <u>David Misel</u> |
| <u>Vice-President</u> | <u>Roy Thomas</u> |
| <u>EVP/General Manager</u> | <u>David Adams</u> |

5. Please provide the following revenue information:

| Row | RETAIL END USER REVENUES | ** | MO Intrastate (Column A) | ** | ** | Total Company (Column B) | ** |
|--|---|----|-----------------------------|----|----|-----------------------------|----|
| 1. | Local Service (Basic local telecommunications service, IVoIP service and features associated with these services) | | | | | | |
| 2. | Interexchange Service (Message toll services, 800 services, interexchange operator services). | ** | | ** | ** | | ** |
| 3. | Non-Switched Services (Dedicated non-switched private line services typically used by business customers. Do not include special access or private line services provided to other telecommunications or IVoIP service providers which are reported in Row 7). | | | | | | |
| 4. | Bundled Voice Service (If telecommunications or IVoIP service is bundled with non-regulated services then a company may apply either of two methods in reporting bundled revenue in Column A. Method 1: Report bundled revenue in Column A based on the unbundled rate for telecommunications or IVoIP service; or Method 2: Report all bundled revenue in Column A.) | | | | | | |
| 5. | Retail Uncollectibles. (Amount is typically a negative number.) | ** | | ** | ** | | ** |
| 6. | RETAIL END-USER TOTAL (Row 1+2+3+4+5) Revenue in Column A will be provided to Missouri USF Administrator for assessment purposes.) | ** | | ** | ** | | ** |
| WHOLESALE CARRIER'S CARRIER AND UNIVERSAL SERVICE FUND REVENUES | | | | | | | |
| 7. | Revenue from services provided for resale as telecommunications or IVoIP services from another telecommunications or IVoIP service provider. This row typically includes revenue associated with switched access service, special access service, billing and collection service. NECA settlements, if any, should be reported solely in Column B. | | | | | | |
| 8. | Miscellaneous Carrier's Carrier Revenue (Remaining Carrier's Carrier Revenue provided in FCC Form 499-A, Block 3 that is not reported in Row 7). | | | | ** | | ** |
| 9. | Wholesale Uncollectibles. (Amount is typically a negative number.) | | | | | | |
| 10. | Federal USF Revenue (List federal USF revenue in Column B; however, any Connect America Fund Intercarrier Compensation funding used to replace revenue caused by mandatory intrastate switched access rate reductions should be reported in Column A.) | | | | | | |
| 11. | State USF Revenue | | | | | | |
| 12. | TOTAL REVENUES (Row 6+7+8+9+10+11) The Total Revenue in Column A should match the Total Gross Intrastate Operating Revenue reported on the Missouri PSC's Statement of Revenue form. | ** | | ** | ** | | ** |

Revenue reporting clarifications:

Total Company Revenue (Column B) = Missouri Intrastate revenue in Column A + Interstate revenues + International revenues.

IVoIP revenue: If unable to distinguish Missouri Jurisdictional revenue in Column A then a safe harbor percentage can be applied to total revenue that corresponds to the FCC's safe harbor percentage.

Retail non-switched private line service revenue: All of a customer's non-switched private line service revenue can be reported in Column B if 10% or more of the customer's private line network traffic is considered interstate traffic.

| |
|---------------------------------|
| Public |
| For use when filing under seal. |

Relay Missouri Assessment¹

| | Annual Totals | |
|--|---------------|----|
| 7. Revenue Collected From Relay Missouri Surcharge | ** | ** |
| Amount Retained for Billing and Collecting the Surcharge | ** | ** |
| Relay Missouri Revenue Remitted to Relay Missouri Fund | ** | ** |

8. Please indicate the per line value of the Relay Missouri Surcharge applied to your customers in December.

0.04

9. If your firm did not impose the Relay Missouri Surcharge, please explain:

¹ ILECs, CLECs and IVoIP providers are required to complete this page; however, companies classified solely as IXC's are not expected to complete this page.

Public

For use when filing under seal.

VERIFICATION

The foregoing report must be verified by the Oath of the President, Treasurer, General Manager or Receiver of the company. The Oath required may be taken before any person authorized to administer an oath (Notary Public) by the laws of the State in which the same is taken.

OATH

State Of Missouri

County Of Caldwell

ss:

David Adams makes oath and says that
Name of Affiant (Company Official/Representative)

s/he is EVP/General Manager
Official Title of the Affiant (Company Official/Representative)

of Green Hills Communications, Inc.
Exact Legal Title or Name of the Respondent (Certificated Company Name)

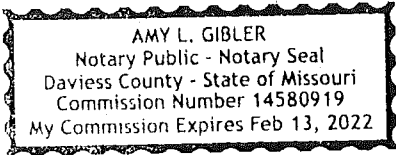
and is located at 7926 NE State Route M, Breckenridge, MO 64625 - 660-644-5411
Address and Telephone Number of the Affiant (Company Official/Representative)

that s/he has 1) examined the foregoing report; to the best of his or her knowledge, information, and belief, all statements of fact contained in the said report are true and the said report is a correct statement of the business and affairs of the above-named respondent, and 2) examined (and updated as applicable) the company's contact information in EFIS; to the best of his or her knowledge, information, and belief, all listed contacts are correct.

from January 1, 2020, to and including December 31, 2020
Month/Day Year Month/Day Year

Signature of Affiant (Company Official/Representative)
(If electronic signatures are used, you must use "s/" before the name.)

Subscribed and sworn to before me, a Notary Public, in and for the State and County above named,
this 31 day of March, 2021
My Commission expires 13-Feb, 2022



Signature of Notary Public
(If electronic signatures are used, you must use "s/" before the name.)
14580919
Notary Commission Number