

**FINAL CUSTOMER NOTICE**

January 21, 2011

Dear Customer:

On January 19, 2011, the Missouri Public Service Commission (Commission) approved an increase in the annual water operating revenues of Raytown Water Company (Company), under the provisions of the Commission's small utility rate case procedure. The Commission has decided an increase of \$336,867 in the Company's annual water operating revenues is warranted, effective January 31, 2011. Set out at the end of this notice is a table that summarizes the approved revisions to the Company's rates that includes a monthly bill comparison for a residential customer using 6,000 gallons of water.

If you have questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (816) 356-0333 extension 107.

Sincerely,



Neal Clevenger  
President/General Manager

Type of Charge	Current Rates	Approved Rates Effective 01/31/11
Monthly Minimum Charge	\$7.86	\$8.80
Usage per 1,000 gallons	\$4.94	\$5.53
Total Monthly Bill (at 6,000 gallons usage)	\$37.50	\$41.98