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GARY V. COVER
MELANIE G. WEAVER

December 8, 2008

Jim Russo Missouri Public Service Commission 200 Madison Street P.O. Box 360 Jefferson City, MO 65102

Via Fax: (573) 751-1847

RE: Missouri Utilities Company

Dear Jim:

Please find enclosed Initial Customer Notice for request of rate increase for Missouri Utilities Company. Please cause this to be filed appropriately.

If you have any questions or need further information, please feel free to contact me.

Sincerely,

Gary V. Cover

GVC/rew

Enclosure

INITIAL CUSTOMER NOTICE

November 24, 2008

Dear Customer:

On October 23, 2008, Missouri Utilities Company (Company) submitted a request for increases in its annual water and sewer operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and/or investments in the Company's facilities.

By its request, the Company is seeking changes to its customer rates intended to generate increases in its annual water and sewer operating revenues of \$12,447.28 (approximately 100%) and \$10,321.24 (approximately 100%), respectively. At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase requests, or comments regarding recent service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (OPC) within 30 days of the date of this notice. Your comments should include a reference to case numbers SR-2009-0153 and/or WR-2009-0150. The Commission Staff and the OPC will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission

Attn: Water/Sewer Dept. P.O. Box 360

Jefferson City, MO 65102

Phone: 800-392-4211

Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102

Phone: 866-922-2959

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) go to http://www.psc.mo.gov;
- (2) click on "EFIS/Case Filings" on the menu bar on the left side of the page;
- (3) on the next page, click on the "Public Comment" icon under Submit Public Comments; and
- (4) fill out and submit the Public Comments form, including one of the case numbers shown above. (To submit comments for both cases, the process must be repeated for each case number.)

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at 660-885-6914.

Sincerely,

Gary V. Cover, Receiver

Water-Single Family

Type of Charge	Current Rates	Proposed Rates	Amount of Rate Change
Monthly Un-metered Water Charge	\$7.82	\$15.64	\$7.82
Monthly Charge (includes 4,500 gallons)	\$7.82	\$15.64	\$7.82
Usage Over 4,500 gallons (per 1,000 gallons)	\$1.04	\$2.08	\$1.04
Total Monthly Water Bill (at 6,000 gallons usage)	\$9.38	\$18.76	\$9.38

Sewer-Single Family

Type of Charge	Current Rates	Proposed Rates	Amount of Rate Change
Monthly Un-metered Sewer Charge	\$7.51	\$15.02	\$7.51
Monthly Charge (includes 4,500 gallons)	\$6.05	\$12.10	\$6.05
Usage Over 4,500 gallons (per 1,000 gallons)	\$0.97	\$1.94	\$0.97
Total Monthly Sewer Bill (at 6,000 gallons usage)	\$7.51	\$15.02	\$7.51