Exhibit No.:

Issue(s):

Witness:
Charles A. Cooper
Type of Exhibit:
Direct Testimony
Sponsoring Party:
Charles A. Cooper
Case Numbers:
GC-2004-0305

DIRECT TESTIMONY

OF

CHARLES A. COOPER

FILED³
JUN 1 5 2004

Missouri Public Service Commission

CHARLES A. COOPER V. MISSOURI GAS ENERGY

Case No. GC-2004-0305

June 7, 2004

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Charles A. Coop	per, Complainant,)			
v.) Case No. GR-2004-0209			
Missouri Gas Er	nergy, Respondent.)			
,	AFFIDAVIT OF C	CHARLES A. COOPER			
STATE OF MIS	· · · · · · · · · · · · · · · · · · ·				
COUNTY OF) ss)				
Charles A	Cooper, of lawful age and bei	ng first duly sworn, deposes and states:			
1. My 630	name is Charles A. Cooper. I 03-6305 Evanston, Raytown	am a owner/property manager of .			
2. Atta					
	3. I hereby swear and affirm that my statements contained in the attached testimony are true and correct to the best of my knowledge and belief.				
		Charles A. Cooper			
Subscribed and	sworn to me this _//_ day o	f <u>Jane</u> 2004.			
		Margaret C. Terguson Notary Public			
My commission	n expires <u>Jul . 24, 200</u>	MARGARET C. FERGUSON Notary Public - Notary Seal STATE OF MISSOURI Saline County My Commission Expires: Feb. 24, 2007			

DIRECT TESTIMONY

OF

CHARLES A. COOPER

CHARLES A. COOPER V. MISSOURI GAS ENERGY

CASE NO. GC-2004-0305

1	Q.	PLEASE STATE YOUR NAME AND ADDRESS.				
2	A.	CHARLES A. COOPER				
3 4 5	Q.	ARE YOU THE SAME CHARLES A. COOPER WHO FILED A COMPLAINT WITH THE MISSOURI PUBLIC SERVICE COMMISSION THAT HAS BEEN DOCKETED CASE NO. GC-2004-0305?				
6	A.	YES				
7	Q.	WHAT IS YOUR EDUCATIONAL BACKGROUND?				
8	A.	MA, SOUTHEAST MISSOURI STATE UNIVERSITY 1967				
9	Q.	HOW ARE YOU EMPLOYED?				
10	A.	YES, NEW HORIZON DEVELOPMENT & MANAGEMENT				
11 12	Q.	WHAT IS THE NATURE OF YOUR COMPLAINT AGAINST MISSOURI GAS ENERGY?				
13 14 15 16	<i>A</i> .	WHEN I ASKED MGE TO HAVE GAS SERVICE CONNECTED FOR 6303-05 EVANSTON, RAYTOWN, MO I WAS INFORMED THERE WAS AN OUTSTANDING GAS BILL THAT WOULD HAVE TO BE PAID FOR BY THE LANDLORD.				
17	Q.	WHEN DID YOUR DISPUTE WITH MGE ARISE?				
18 19	A.	ON OR ABOUT THE LAST OF NOVEMBER OR THE FIRST PART OF DECEMBER 2003.				
20 21	Q.	PLEASE EXPLAIN THE FACTS AND CIRCUMSTANCES SURROUNDING YOUR COMPLAINT WITH MGE?				

1 2 3 4 5 6		<i>A</i> .	WHEN I CALLED CUSTOMER SERVICE AND REQUESTED SERVICE FOR 6303-05 EVANSTON IN RAYTOWN, MO, I WAS INFORMED THAT AN OUTSTANDING GAS BILL WOULD HAVE TO BE RESOLVED BEFORE I COULD GET SERVICE. I INFORMED THIS PERSON THAT I WAS REQUESTING SERVICE TO BE PLACED IN MY NAME, LANDLORD, FOR FIRST TIME SINCE I DID NOT HAVE PRIOR ARRANGEMENT.
7		Q.	DO YOU HAVE A LEASE AT 6303-6305 EVANSTON, RAYTOWN, MO?
8		<i>A</i> .	YES, JANET BYERS, d/b/a "READY-SET-GO" SCHEDULE 1
9 10		Q.	WERE THE TENANTS AT 6303-6305 EVANSTON RESPONSIBLE FOR THE UTILITIES?
11		A.	YES.
12 13		Q.	WHEN DID YOU FIRST BECOME AWARE OF THE OUTSTANDING GAS BILL AT 6303-6305 EVANSTON?
14 15 16 17		<i>A</i> .	WHILE TALKING TO CUSTOMER SERVICE PERSONAL MRS. SIMMON OF MGE IT WAS EXPLAINED TO MRS. SIMMON THAT THE TENANT IS RESPONSIBLE FOR ALL UTILITIES IN THE BUILDING UNLESS OTHER ARRANGMENTS WERE MADE.
18	į	Q.	WERE THE MGE CUSTOMER REPRESENTATIVES COURTEOUS AND HELPFUL?
19 20 21		A .	COURTEOUS IN THE SENSE OF THE WORD, AS LISTENER, BUT CERTAINLY NOT HELPFUL. I WAS JUST REFERRED ON UP THE LINE TO THE NEXT LISTENING POST.
22		Q.	WHAT DID THEY TELL YOU?
23 24		A .	AS A LANDLORD THAT IT WOULD BE MY OBLIGATION TO PAY THE OUTSTANDING BILL BEFORE ANY GAS SERVICE WOULD BE RESTORED.
25 26		Q.	WHEN DID YOU BECOME AWARE THAT THE TENANT AT 6303-6305 EVANSTON AVENUE HAD TURNED OFF THE GAS?
27 28 29		<i>A</i> .	I LEARNED ABOUT THE DISCONNECTION OF GAS SERVICE WHEN I CALLED MGE CUSTOMER SERVICE TO INQUIRE ABOUT GAS SERVICE FOR 6303-05 EVANSTON IN RAYTOWN.
30 31		Q.	DID YOU AT ANY TIME TURN ON THE GAS SERVICE AT 6303-6305 EVANSTON AVENUE WITHOUT MGE'S KNOWLEDGE?
32		<i>A</i> .	NO, ABSOLUTELY NOT.

1 2 3	Q.	HOW MUCH DOES MGE ASSERT YOU OWE FOR YOUR ALLEGED UNAUTHORIZED USE OF GAS OCCURRING BETWEEN DECEMBER 2002 AND JUNE 2003?				
4	A.	\$760.88				
5 6	Q.	WHEN DID MGE BECOME AWARE OF THE ALLEGED UNAUTHORIZEI GAS USE AT 6303-6305 EVANSTON AVENUE?				
7 8 9	A.	ACCORDING TO THEIR OWN RECORDS THE METER WAS TURNED OFF 12/18/02 AND BY THEIR OWN RECORD KEEPING SYSTEM UNAUTHORIZED GAS USAGE STARTED OCCURING ON 1/8/03.				
10 11						
12 13 14 15 16	A.	ACCORDING TO THEIR OWN METER READING HISTORY FROM 12/18/02 TO 6/19/03. MY CONTENTION IS WHY WAS THE LANDLORD OF THIS PROPERTY NOT NOTIFIED WITHIN SOME REASONABLE TIME FRAME WHEN THERE WAS UNAUTHORIZED GAS USAGE?. WHY WAS NO EFFORT MADE TO ADDRESS THEIR PROBLEM? CAC 3				
17 18	Q.	DID MGE AT ANY TIME CONTACT YOU ABOUT YOUR ALLEGED UNAUTHORIZED USE AT 6303-6305 EVANSTON AVENUE?				
19 20 21	A.	NO. IT WAS BROUGHT TO MY ATTENTION WHEN I MADE A SERVICE REQUEST TO HAVE GAS SERVICE TURNED ON IN THE LANDLORDS NAME ON OR ABOUT 12/1/03.				
22 23	Q.	MGE STATES YOU HAVE HAD ELECTRIC SERVICE AT 6303-6305 EVANSTON AVENUE, IS THAT CORRECT?				
24 25	A.	YES. MARCH 26, 2003 WAS THE DATE I PLACED THE ELECTRICITY IN MY NAME WITH AQUILA UTILITIES. MGE STATED DATE WAS INCORRECT				
26	Q.	DOES THIS FACT HAVE ANY BEARING ON THIS MATTER?				
27 28 29 30	A .	ABSOLUTELY YES. IT WAS BROUGHT TO MY ATTENTION THAT MRS. BYERS OF "READY-SET-GO" HAD TURNED OFF THE ELECTRICAL SERVICE BECAUSE SHE WAS ONLY USING THE FACILITY AT THAT TIME FOR STORAGE AND CHILDREN PLAY AREA DURING INCLIMATE WEATHER.				
31 32	Q.	ARE THERE OTHER GLARING INCORRECT STATEMENTS MGE HAS MADE REGARDING THIS MATTER?				

1 2 3 4 5	A.	YES, MGE STATED THAT I HAD THE ELECTRICITY TURNED ON IN MY NAME AUGUST 2002, WHEN IT WAS TURNED ON IN MY NAME ON MARCH 26, 2003. MGE ALSO STATES THAT THE PREMISES WAS VACANT WHEN IT HAD BEEN RENTED FOR THREE YEARS, OCCUPIED BY READY-SET-GO DAYCARE.				
6 7 8	Q.	WHAT TARIFF PROVISIONS DOES MGE RELY ON TO SUPPORT ITS UNFOUNDED CLAIM THAT YOU SHOULD BE RESPONSIBLE FOR THE \$760.88 OF GAS USED AT 6303-6305 EVANSTON AVENUE?				
9 10	A .	ACCORDING TO THEIR OWN INVESTIGATION, SECTION 3.02, BY THEIR OWN DEFINATION, I AM NOT A CUSTOMER.				
11	Q.	DO YOU BELIEVE THESE TARIFFS SUPPORT MGE'S ASSERTION?				
12	Α.	NO, ABSOLUTELY NOT.				
13 14	Q.	DO YOU BELIEVE TARIFF SECTION 3.02 TITLED PRIOR INDEBTEDNESS OF CUSTOMER APPLIES TO YOU?				
15	A.	NO.				
16	Q.	WHY NOT?				
17 18 19	Α.	BECAUSE I HAVE NEVER BEEN A CUSTOMER OF, NOR APPLIED FOR GAS SERVICE PRIOR TO THIS INCIDENT AT THE ADDRESS OF 6303-6305 EVANSTON, RAYTOWN, MO .				
20 21	Q.	DO YOU BELIEVE TARIFF SECTION 4.10 ENTITLED FRAUDULENT USE OF SERVICE APPLIES TO YOU?				
22	Α.	NO. ABSOLUTELY NOT.				
23	Q.	WHY NOT?				
24	Α.	I DID NOT USE MGE'S GAS NOR DO I KNOW WHO DID USE IT.				
25	Q.	HOW DOES MGE'S TARIFFS DEFINE CUSTOMER?				
26 27 28 29 30 31	A.	A PER SON OR LEGAL ENTITY RESPONSIBLE FOR PAYMENT FOR SERVICE EXCEPT ONE DENOTED AS A GUARANTOR. THE TERM CUSTOMER IS ALSO USED TO REFER TO AN APPLICANT FOR GAS SERVICE. MGE'S CUSTOMER SERVICE PERSONEL DID NOT ALLOW ME TO FILL OUT AN APPLICATION FOR SERVICE OR ALLOW ME THAT COURTESY.				

1	Q.	DO YOU MEET THE DEFINITION OF CUSTOMER?
2 3 4	A .	BY MGE'S OWN REFUSAL OF ALLOWING ME TO FILL OUT AN APPLICATION I WAS REFUSED SERVICE, THEREFORE I HAVE NEVER BEEN A CUSTOMER AT THIS ADDRESS.
5 6 7	Q.	DO YOU HAVE IN PLACE, AT 6303-6305 EVANSTON, A STANDING REQUEST FOR ANY UTILITY SERVICES TO REPORT TO YOUR HOME IN THE EVENT A TENANT TERMINATES UTILITY SERVICE?
8	Α.	NO I DO NOT.
9 10 11 12	Q.	ARE YOU AWARE OF MGE TARIFF PROVISIONS THAT WOULD ALLOW YOU TO HAVE GAS SERVICE CONTINUE AUTOMATICALY IN YOUR NAME WHEN SERVICE IS TERMINATED AT THE REQUEST OF THE TENANT?
13	A.	YES, SECTION 4.11 ON SHEET R-39 STATES: CAC 5
14 15	Q.	DID YOU HAVE SUCH A CONTRACT WITH MGE AT 6303-6305 EVANSTON AVENUE?
16	A.	NO I DID NOT.
17 18	Q.	DO YOU HAVE AN OPINION AS TO WHY MGE DID NOT CONTACT YOU AT THIS TIME?
19 20	A.	YES, I BELIEVE THEY DID NOT CONTACT ME BECAUSE I WAS NOT A CUSTOMER AT THIS ADDRESS.
21 22 23	Q.	HAVE YOU EVER HAD GAS SERVICE DISCONNECTED OR TERMINATED FOR NON PAYMENT OR UNAUTHORIZED USE OF GAS?
24	Α.	NO. ABSOLUTELY NOT
25	Q.	WHAT ARE YOU REQUESTING THE COMMISSION TO DO?
26 27 28 29 30 31	A.	DIRECT MGE TO WITHDRAW THEIR CLAIM OF \$760.88 AGAINST ME. DIRECT MGE TO PROVIDE SERVICE AT 6303-6305 EVANSTON AVENUE RAYTOWN, MO. SINCE MGE ACTED CONTRARY TO THEIR OWN TARIFFS BY DENYING ME GAS SERVICE, HAVE GENERAL COUNSEL ASSESS THE MAXIUM PENALTY AND REIMBURSE ME FOR THE EXPENSES OF THE TWO ELECTRIC HEATERS I HAD TO PURCHASE.

SCHEDULE

CAC I	LEASE AGREEMENT
CAC 2	ASSIGNMENT
CAC 3	MGE METER READING HISTORY
CAC 4	SECTION 3.02 ON SHEET NO. R-19 OF MGE'S TARIFF
CAC 5	SECTION 4.11 ON SHEET NO. R-38-39 OF MGE'S TARIFF

FRADY - Sot- au

R.

COMMERCIAL AND INDUSTRIAL LEASE AGREEMENT

THIS LEASE is made as of June 3, 2001, between <u>Douglas C. Swinger</u> ("Landlord"), with an address of <u>P.O. Box 398 Marshall Missouri 65340</u> and <u>Ready. Set. Go. Inc.</u> ("Tenant"), with an address of <u>1304 Slue Ridge Boulevard, Kansas City Missouri 64334</u> who hereby agree as follows:

1. PREMISES. Subject to the covenants and conditions of this Lease, Landlord leases to Tenant, and Tenant leases from Landlord, the premises (the "Premises") commonly known and numbered as 6100 Evanston (303 in the City of Raytown, County of Jackson, State of Missouri, and further described as: The easterly of the premises containing approximately 2,030 square feet together with the right of ingress and egress.

3 73-01

NC> 1.3~°, TES OF PREMISES. The premises will be used only for Child Care Development and related uses. (collectively, the "Permined Use").

- 3. TERM. The term of this Lesse (the "Term") is for __Taree (3)_ years and _Zero (0)_ month, commencing on the _1* day of _September, 2001, and ending on the _31* day of _August_2004_
- 4 RENT PAYMENTS. Tenant shall pay to Landlord One Thousand Five Hundred and 00/100 DOLLARS (\$1,500.00) per month beginning September 1, 2001 through August 1, 2002 and One Thousand Seven Hundred and 00/100 DOLLARS (\$1,700.00) per month beginning September 1, 2002 through August 1, 2003 and One Thousand Nine Hundred and 00/100 DOLLARS (\$1,500.00) per month beginning September 1, 2003 through August 1, 2004 as rent in monthly installments, each due and psyable in advance without notice or demand at Landlord's above stated address, or at any other place Landlord designates in writing. The first monthly rent installment of \$1,500.00 will be paid September 1, 2001, and all subsequent monthly rent installments will be due on the 1° day of each succeeding month during the Term.
- 5. SECURITY DEPOSIT. Concurrently with its execution of this Lease, Tenant shall deliver to Landford \$,500,00 as security for the performance by Tenant of avery covenant and condition of this Lease (the "Security Deposit"). Said Security Deposit may be co-mingled with other funds of Landford and shall bear no interest. If Tenant shall default with respect to any covenant or condition of this Lease, including, but not limited to the payment of rent, Landford may apply the whole or any part of such Security Deposit to the payment of any sum in default or any sum which Landford may be required to spend by reason of Tenant's default. If any portion of the Security Deposit is so applied. Tenant, upon demand by Landford, will deposit cash with Landford in an amount sufficient to restore the Security Deposit to its original amount. Should Tenant comply with all of the covenants and conditions of this Lease, the Security Deposit or any balance thereof shall be returned to the Tenant promptly after expiration of the term thereof.
- 6. POSSESSION AT BEGINNING OF TERM. Landlard shall use due diligence to give possession as nearly as possible at the beginning of the Term. Rent shall about pro rate for the period of any delay in giving Tenant possession, but the Term will not be extended as a result of such delay. Tenant will make no other claim against Landlard for delay in obtaining possession.
- 7. PROPERTY INSURANCE. Tenant shall comply with all insurance regulations so the lowest property damage insurance and lisbility insurance race may be obtained; and nothing shall be done or kept in or on the Premises by Tenant which will cause an increase in the premium for any such insurance on the Premises or on any building of which the Premises are a part or on any contents located therein, over the rate usually obtained for the proper use of the Premises permitted by this Lease or which will cause cancellation or make word any such insurance.

If, during the Term, the premiums for any property damage insurance maintained by Lendlord with respect to the Premises are increased, or if the amount of property damage coverage that must be maintained with respect to the Premises is increased, then Terant will pay to Landlord, as additional term, the amount of all such increases in excess of the premium covering the Premises for the policy year 2001, within 1410, (30) days after receipt of Landlord's tilling statement and demand for payment of the same. The amount payable by Tenentt under this section will be pro-rated on a per diem basis for the perties years, if any, in which this Lease commences and terminates.

Tenant shall meintain, at all times during the Term, adequate insurance on its personal property used, stared or kept in the Premues.

8. INDEMNITY AND LIABILITY INSURANCE. Testent shall at all times indemnify, defend and hold Landlord harmless from all loss, liability, costs, derinages and expenses that may occur or be claimed with respect to any person or persons, or property on or about the Premises or to the Premises resulting from any act done or ornisation by or through Testant, its agents, employees, invitees or any person on the Premises by reason of Tenant's use or occupancy or resulting from Testant's non-use or prosession of said property and any and all loss, cost, liability or expense resulting therefrom. Testant shall maintain, at all times during the Term, comprehensive general liability insurance in a responsible insurance company, licensed to do business in the state in which the Premises are located and satisfactory to Landlord, property protecting and indemnifying Landlord with single limit coverage of not less than \$1,000,000, for injury to or death of persons and for property damage. During the Term, Tenant shall famish Landlord with a certificance cretificance of insurance covering such insurance on maintained by Tenant and naming Landlord and Landlord's moregages, if any, as additional insureds.

- 9. ASSIGNMENT AND SUBLETTING. Tenant shall not assign, transfer or encumber this Lease and shall not sublease the Premises or any part thereof or allow any other persons to be in possession thereof without the prior written consent of Landlord, at each and every instance, which consent or consents shall not be unreasonably withheld. For the purpose of this provision, any transfer of a majority or controlling interest in Tenant (whether in one or more related or unrelated transactions), whether by transfer of stock, consolidation, merger, transfer of a partnership interest or transfer of any or all of Tenant's assets or otherwise, or by operation of law, shall be deemed an assignment of this !ease. Notwithstanding any permitted assignment or subletting, Tenant shall at all times remain directly, primarily and fully responsible and liable for the payment of the renthered specified and for compliance with all of its other obligations under the terms and provisions of this Lease.
- 10. SIGNS AND ADVERTISEMENTS. Tenant shall not place upon nor permit to be placed upon any part of the Premises, any signs, billboards or advertisements whatever, without the prior written consent of Landford.
- 11. CONDITION OF PREMISES AT BEGINNING AND END OF TERM. Tenant acknowledges
 Tenant has inspected the Premises and, except as may be provided otherwise in this Lease and without abrogating
 Landford's obligations under Paragraph 15 hereof, Tenant accepts the Premises in their present condition.

At the end of the Term, except for damage caused by fire or other perils, Tenant, at Tenant's expense, will a surrender the Premises in as good a condition as the Permitted Use will have reasonably permitted, subject to Tenant's obligations stated in Paragraphs 12 and 14 herein; (b) have removed all of Tenant's property from the Premises; (c) have promptly repaired any damage to the Premises caused by the removal of Tenant's property; and (d) leave the Premises free of trash and debris and the building in "broom clean" condition.

- 12. MAINTENANCE AND REPAIR BY TENANT. Except for the obligations imposed upon Landlord in Paragraph 15 hereof, and except for damage resulting from an Insurable Loss, during the Term and at Tenant's sole cost and expense. Tenant will maintain and keep in good order, repair and condition end, when necessary, will replace all parts of the Premises (except those for which Landlord is expressly responsible under the terms of this Lease, and there have been in the point and apparatus, utility service lines from the point where they enter the building(s) of which the Premises are a part, interior walls, inside surfaces of exterior walls, fixness, floor coverings, lighting frontes, heating, ventilating, air-conditioning, plumbing, sprinkler system, glass, windows, doors, electrical and other mechanical equipment, appliances and systems, railroad spur track, if any, improvements made by and at the expense of Tenant and Tenant's property, including, but not limited to, Tenant's signs and advertisements. Tenant will police and keep the driveways, approaches, sidewalks, parking areas and adjacent alleys that are a part of the Premises clean, orderly, signily, unobstructed and free from ice and snow and will keep railroad spur tracks that are a part of the Premises unobstructed. Tenant will regularly water, mow, trim, fertilize and otherwise maintain the lawn, shrubs, plants, trees and other landscaping of the Premises and will prevent water pipes in the Premises from freezing.
- 13. LANDLORD'S RIGHT OF ENTRY. Landlord or Landlord's agent may enter the Premises at reasonable hours to examine the same, to show the same to prospective lenders and purchasers, and to do enything Landlord may be required to do have under or which Landlord may deem necessary for the good of the Premises or any building of which they are a part and, during the last <u>sixty (60)</u> days of this Lease, Landlord may display a "For Rent' sign on and show the Premises.
- 14. PARKING LOTMAINTENANCE. Tenant shall be responsible for maintenance, cleaning, repaining and repeirs of the parking areas, driveways, sidewalks and approaches, including mow removal. Tenant will repair all damage to parking areas, driveways, sidewalks and approaches caused by placement or movement of trash containers, truck trailer dollies, trucks, etc. Tenant understands and agrees that no personal property shall be stored in the parking area or anyplace outside of the building without the prior written consent of Landlord.
- 15. MAINTEMANCE AND REPAIR BY LANDLORD. Landlord, during the Term and at Landlord's sole cost and expense, will maintain and keep in good repair the roof, exterior walls (exclusive of inside surfaces and glass, windows and doors), gutters, downspouts, foundations and all other structural components of the building(s) of which the Premises are a part, all underground piumbing and sewer lines, and water, gas and electric service lines to the point where such service lines enter the building(s) of which the Premises are a part. Landlord will be under no obligation, and will not be fiable for any failure, to make any repairs until and unless Tenant notifies Landlord in writing they are necessary, in which event Landlord will have a reasonable time after notice to make such repairs.
- 16. DAMAGE BY CASUALTY. In case, during the Term or previous thereto, the Premises hereby let, or the building of which said Premises are a part, shall be destroyed or shall be so damaged by fire or other casualty as to become untenantable, then in such event, at the option of Leadlord, the Term shall cease and this Lease shall become utilities and so such damage or destruction and Tenant shall immediately surrender said Premises and all interest therein to Leadlord, and Tenant shall pay rent within said Term only in the time of such surrender, provided, however, that Landlord shall exercise such option to so terminate this Lease by notice in writing delivered to Tenant within thirty days after such damage or destruction. In case Landlord shall not so elect to terminate this Lease, this Lease shall continue in full force and effect and Landlord shall repair the Premises with all reasonable promptimate, placing the same in as good a condition as they were at the time of the damage or destruction, and for that purpose may enter said Premises and tent shall abate in proportion to the extent and duration of unremarkability. In either event, Tetant shall remove all

rubbish, debris, merchandise, itimiture, equipment and other of its personal property, within five days after the request of Landford. If the Premises shall be but slightly injured by fire or other casualty, so as not to render the same untrumntable and unfit for occupancy, then Landford shall repair the same with all reasonable promptitude, and in that case the rent shall not abuse. Except as provided herein, no compensation or claim shall be made by or allowed to Tenam by reason of any inconvenience or annoyance arising from the necessity of repairing any portion of the building or the Premises, however the necessity may occur.

- 17. <u>PERSONAL PROPERTY</u>. Landlord shall not be liable for any loss or damage to any merchandise inventory, goods, fixtures, unprovements or personal property of tenant in or about the Premises, regardless of the cause of such loss or damage.
- 18. <u>ALTERATIONS</u> Tenant shall not make any alterations or additions in or to the Fremises without the prior written consent of Landlord.
- 19. UTILITIES AND SERVICES. Tenant shall furnish and pay for all electricity, gas, water, fuel, trash removal and any services or utilities used in or assessed against the Promises, unless otherwise herein expressly provided.
- 20. <u>LEGAL REQUIREMENTS</u>. Tenant shall comply with all laws, orders, orninances and other public requirements now or hareafter affecting the Premises or the use thereof, including without lumination ADA, OSHA and like requirements, and indemnify, defend and hold Landford harmiess from expense or charage resulting from failure to do so.
- 21. MULTIPLE TENANCY BUILDING. If the Premises are a part of a multiple tenancy building, the reaponaibility of Tenant for reinfoursements as called for in Paragraphs 7 and 23 of this Lease shall be a percentage of the total increase equal to the percentage of reptable floor space in said building occupied by Tenant. It is agreed Tenant occupies 100 % ("Proportionate Shere") of the floor space in the building for which the Premises are a part.

Landlord may, with written notice to Tenant, elect to perform and provide certain maintenance and services pertaining to the entire building or area of which the Premises are a part including, but not limited to, landscaping, crash removal, lawn maintenance, common area lighting, water, paving maintenance, maintenance to rail trackage and snow removal, and in such event Tenant shall reimburse Landlord for its Proportionace Share of said maintenance services with fitigen. (15) days from the date of Landlord's notice of the amount so the hereunder. Tenant agrees to conduct its business in a manner that will not be objectionable to other tenants in the building of which the Premises are a part, including noise, vibration, odor, trash or furnes. In the event Landlord receives complaints from other tenants in the building and determines, in its sole reasonable judgement, that Tenant is conducting its operations in a manner so as to be objectionable to other tenants, Tenant agrees, upon notice from Landlord thereof, to promptly modify the conduct of its operations to eliminate such objectionable operations.

- 22. FIXTURES. Except for Tenant's property and business fixtures, all buildings, repairs, alterations, additions, improvements, installations and other non-business fixtures installed or erected on the Premises, whether by or at the expense of Landford or Tenant, will belong to Landford and will remain on and be surrendered with the Premises at the expiration or termination of this Lease. However, at Landford's option, Tenant shall remove Tenant's alterations or improvements prior to the expiration of this Lease and return the Premises to their original condition.
- 23. INCREASE IN REAL ESTATE TAXES AND SPECIAL ASSESSMENTS. In the event the real estate taxes and installments of special assessments, payable with respect to the Premises during any lease year shall be greater than the amount of such taxes and installments due and payable during the base year of 2001, whether by reason of an increase in tax rate or an increase in the assessed valuation or otherwise, Tenant shall pay to Landord the full amount of such increase as additional rent within thirty. (20) days after notice that the same is due. Should Tenant occupy less than the whole of the property against which such taxes are assessed. Tenant's obligation nercunder shall be limited to its Proportionate Share of such increased taxes and special assessments.
- 24. EMINENT DOMAIN. If the Premises or any substantial part thereof shall be taken under the power of eminent domain or be acquired for any public or quasi-public use or purpose, the Term shall cease and terminate upon the date when the possession of said Premises or the part thereof so taken shall be required for such use or purpose and without apportionment of the sward, and Tenant shall have no claim against Landlord for the value of any unexpired Term. If any condemnation proceeding shall be instituted in which it is sought to take or damage any part of the Premises or the building of which the Premises are a part or the land under it, or if the grade of any street or alley adjacent to the Premises is changed by any legal authority and such change of grade makes it necessary or desirable to remodel the Premises to conform to the changed grade, Landlord shall have the right to cancel this Lease after having given written notice of cancellation to Tenant not less than ninety (90) days prior to the date of cancellation designated in the notice. In either of said events, rem at the then current rate shall be apportioned as of the date of the termination. No money or other consideration shall be payable by Landlord to Tenant for the right of cancellation and Tenant shall have no right to

share in the condemnation award or in any judgement for damages caused by the taking or the change of grade. Nothing in this paragraph shall preclude an award being made to Tenant for loss of business or depreciation to and cost of removal of equipment or fixtures.

- 25. WAIVER OF SUBROGATION. As part of the consideration for this Lease, each of the parties hereby releases the other party hereto from all liability for damage due to any act or neglect of the other party (except as hereinarter provided) occasioned to property owned by said parties which is or might be incident to or the result of a fire or any other casualty against loss for which either of the parties is now carrying or hereafter may carry insurance; provided, however, that the releases hereto contained shall not apply to any loss or damage occasioned by intentional east of either of the parties hereto, and the parties hereto further coveriant that any insurance they obtain on their respective properties shall contain an appropriate provision whereby the insurance company, or companies, consent to the mutual release of liability contained in this paragraph.
- 26. DEFAULT AND REMEDIES. In the event: (a) Tenant fails to comply with any term, provision, condition or coverant of this Lease; (b) Tenant deserts or vacates the Premises, (c) any petition is filed by or against Tenam under any section or chapter of the Federal Bankruptcy Act, as amended, or under any similar law or statute of the United States or any state thereof; (d) Tensin becomes insolvent or makes a transfer in fraud of creditors; (e) Tenant makes an assignment for benefit of creditors; or (f) a receiver is appointed for Tenant or any of the assets of Tenant, then in any of such events. Tensor shall be in default and Landlord shall have the notion to do any one or more of the following: upon thirty (30) days prior written notice, excepting the payment of tent or additional tent for which no demand or notice shall be necessary, in addition to and not in limitation of any other remedy permitted by lew, to enter upon the Premises either with or without process of law, and to expel, remove and put out Tenant or any other persons who might be thereon, together with all personal property found therein; and, Landlord may terminate this Lease or it may from time to time, without terminating this Lease, rent said Premises or any part thereof for such term or terms (which may be for a term extending beyond the Term) and at such rental or remain and upon such other terms and conditions as Landlord in its sole discretion may deem advisable, with the right to repair, removate, remodel, redecomes, after and change said Premues. At the option of Landlord, rents received by Landlord from such reletting shall be applied first to the payment of any indebtedness from Tanant to Landlard other than rest and additional rent due hereunder, second, to payment of any costs and expenses of such relenting, including, but not limited to, attorney's fees, advertising fees and prokerage fees, and to the payment of any repairs, removation, remodeling, redeconstions, alterations and changes in the Premises; third, to the payment of rent and additional tent due and payable hereunder and interest thereon; and, if after applying said remais there is any deficiency in the rent and additional rent and interest to be paid by Tenant under this Lease, Tenant shall pay any such deficiency to Landlord and such deficiency shall be calculated and collected by Landlord monthly. No such re-entry or taking possession of said Premises shall be construed as an election of Landlord's part to terminate this Lease unless a written notice of such intention be given to Tenant. Notwithstanding any such reletting without termination, Landlord may at any time thereafter elect to terminate this Lease for such previous breach and default. Should Landlord at any time terminate this Lease by reason of any default, in addition to any other remedy it may have, it may recover from Tenant the worth at the time of such termination of the excess of the amount of rent and additional rent reserved in this Lease for the balance of the Term over the then reasonable rental value of the Premises for the same period. Landlord shall have the right and remedy to seck redress in the courts at any time to correct or remedy any default of Tenant by injunction or otherwise, without such resulting or being deemed a termination of this Leese, and Landlord, whether this Lense has been or is terminated or not, shall have the absolute right by court action or otherwise to collect any and all amounts of unpaid rent or unpaid additional rent or any other sums due from Tenant to Landlord under this Lease which were or are unpaid at the date of termination. In case it should be necessary for Landlord to bring any action under this Lease, to consult or place said lease or my smount payable by Tenant hereunder with an attorney concerning or for the enforcement of any of Landlord's rights hereunder, then Tenant agrees in each and any such case to pay to Landlord, Landlord's reasonable attorney's fees.
- 27. WAIVER. The rights and remedies of Landlard under this Lease, as well as those provided or seconded by law, shall be cumulative, and none shall be exclusive of any other rights or remedies hereunder or allowed by law. A varier by Landlord of any breach or breaches, details or defaults of Tenant hereunder shall not be deemed or construed to be a continuing waiver of such breach or default nor as a waiver of or permission, expressed or implied, for any subsequent breach or default, and it is agreed that the acceptance by Landlord of any installment of rent procequently to the date the same should have been paid hereunder, shall in no manner after or affect the covenant and obligation of Tenant to pay subsequent installments of rent promptly upon the due date thereof. No receipt of money by Landlord after the termination of this Lease shall in any way reinstate, continue or extend the term above denied.
- 28. TOXIC OR HAZARDOUS MATERIALS. Tenant shall not more, use or dispose of any toxic or hazardous materials in, on or about the Premises without the prior written consent of Landlord. Tenant, at its sole cost, will comply with all laws relating in Tenant's storage, use and disposal of hazardous or toxic materials. Tenant shall be solely responsible for and will defend, incernnify and hold Landlord, its agents end employees, hazardess from and against all claims, costs and liabilities, including attorney's fees and costs, arising ont of or in connection with the removal, clean-up and restoration work and materials necessary to return the Premises, and any other property of whatever nature located

on the Premises, to their condition existing prior to the appearance of toxic or hazardous materials on the Premises.

Tenant's obligations under this paragraph will survive the termination of this Lease

29. REAL ESTATE COMMISSION. Block and Company, Inc., the REALTOR(S) identified in the "Agency Disclosure(s)" attailed to and hereby uncorporated into this Lease, is (are) the only real entate broker(s) involved at representing or procuring the parties to this Lease.

Upon complete execution of this Lease by both Landlord and Fenant, Landlord will pay the REALTOR(S) a leasing commission of six percent (6%) pursuant to the agreement between Landlord and REALTOR(S).

Upon execution of any emensions of renewals of this Leuse, or expansions of the fremises, a commission of six persent 16%), shall also be paid by Landlord to the above named RRALTOR(S) on all rentals to be received for any extensions or renewals of the Term and on all increases in the amount of rent due Landlord as a result of any enlargement of the Premises. If the Premises are purchased by Tenant during the Term, Landlord will pay such REALTOR(S) a sales commission of six percent (6%).

Any party to this Lease through whom a claim to any broker's, finder's or other fac is made, contrary to the representations made above in this paragraph, shall indemnitly, defend and hold hannless the other party to this Lease frum any other loss, liability, damage, cost or expense including, without limitation, reasonable atterney's fees, court costs and other logal expenses paid or incurred by the other party, that is in any way related to such a claim.

- 30. NOTICES. Any notice hereunder shall be sufficient if sent by certified mail, addressed to Tenant at the Premises, and to Landford where rent is payable.
- 31. <u>SUBORDINATION</u>. In the event Landlord holds title to said Premises by virtue of a lease, then this sublease is and shall remen sticket to all of the terms and conditions of such underlying lease, so far as shall be applicable to the Premises. This Lease shall also be subject and subordinate in law and equity to any existing or future morngage or deeds of trust placed by Landlord upon the Premises or the property of which the Premises form a part.
- 32. <u>SUCCESSORS</u>. The provisions, covenants and conditions of this Lease shall bind and inure to the benefit of the legal representatives, here, successors and assigns of each of the parties hereto, except that no assignment or subletting by Terant without the written consent of Landlord shall vest any rights in the assignee or subtreamt of
- 33 <u>OUTET POSSESSION.</u> Landlord agrees, so long as Tenam fully complies with all of the terms, covenants and conditions herein contained on Tenant's part to be kept and performed. Tenant shall and may peaceably and quietly have, fold and enjoy the Premises for the Term aforesaid, it being expressly understood and agreed that the aforesaid covenant of quiet enjoyment shall be binding upon Landlord, its heirs, successors or assigns, but only during such party's ownership of the Premises. Landlord and Tenant further covenant and represent that each has full right, title, power and authority to make, execute and deliver this Lease.
- 34. <u>SANKREPTCY</u>. Neither this Lease nor any interest therein nor any estate hereby created shall pass to any trustee or receiver in bankruptcy or to any other receiver or assignce for the benefit of creditors by operation of law or otherwise during the Term or any renewel thereof.
- 25. ENTIRE AGREFMENT. This Lease contains the entire agreement between the parties, and no modification of this Lease shall be binding upon the parties unless evidenced by an agreement in writing signed by Landlord and Tenant after the date hereof. If there be more than one Tenant named herein, the provisions of this Lease shall be applicable to and binding upon such Tenants, jointly and severally.
- 36. <u>STBORDINATION</u>. Tenant shall arrors to any successor to Landlord upon request and to execute any documents reasonably required or appropriate to effectuate such an attornment, or the subordination aforesaid, upon written nonce thereof, and Tenant does hereby make, constitute and irrevocably appoint Landlord as Tenant's attorney fact and in Tenant's name, place and need to execute all such documents in accordance therewith.
- 37. ESTOPPEL CERTIFICATES Tenant shall at any time upon not less than ten (10) days' prior written notice from Landlord execute, acknowledge and deliver to Landlord or to any lender of or purchaser from Landlord a statement in writing certifying that this Lease is unmodified and in full force and effect (or if modified stating the nature of such modification) and the date to which the rent and other charges are paid in advance, if any, and acknowledging that there are not, to Tenant's thowledge, any uncured defaults on the part of Landlord or specifying such defaults if any are claimed. Any such statement may be conclusively relied upon by any prospective purchaser or encumbrancer of the Premises or of the business of Landlord.

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39. OFTION TO RENEW. Provided Tenant is fully operating its business in the Premises and shall not be in default hereunder. Tenant shall have the option to extend the term of this Lease for an additional term of three (3) years, upon the same terms and conditions herein contained, except that the monthly rent shall be One Thousand Nice Hundred and 00/100 DOLLARS (\$1,900.00) for the entire option term. Tenant shall notify Landlord in writing of its election to exercise this option at least ninery (90) days prior to the expiration of the then existing term hereof.

IN WITNESS WHERBOF, said parties hereunto subscribed their names. Executed in three (3) originals.

LANDLORD DOUGLASIC, SWINGER

DATE: COLONIA

TIME: 5:100M

DATE: 7-3-01 TIME: 4/30 P4

BY: TITLE:

TENANT

READY, SET, GO, INC.



Approved by Legal Counse: For use in Mesouri and Kaness by Members of the Netropolitan Sansks City Boers of REALTORS*, Copyright July, 2000

AGENCY/BROKERAGE RELATIONSHIPS DISCLOSURE ADDENDUM

Signaturas on this form acknowledge disclosure of brokerage relationships only. This form must be signed no later than the time of the contract. Signatures do not create any legal opligation to either buyer or seller.

SELLER/LANDLORD: Douglas C. Swinger

BUYER/TENANT:

Ready, Set. 3o, inc.

1,203

PROPERTY:

8865 Evanston, Raytown, Missouri

THE FOLLOWING DISCLOSURE IS MADE IN COMPLIANCE WITH MISSOURI AND KANSAS REAL ESTATE LAWS AND RULES AND REGULATIONS.

BUYER SELLER **APPLICABLE SECTIONS** Licensee assisting Licensee sealsting MUST BE CHECKED & COMPLETED Buyer/Tenent is Seller/Landford la acting in capacity of a: acting in capacity of a: FOR BOTH SELLER & BUYER (Check Unly One) (Check Only One) Designated Seller/Landlord Agent: Licenses has been designated by Broker to act as legal agent for Seller/Landford only. Broker is acting in a limited capacity (Transaction Broker if the property is in Kansas). Licensee does not represent Buyer/Tenant. Designated Suyer/Tenant Agent: iconsee has been designated by Broker to act as legal agent for Suyer/Tenant only. Stoker is acting in a limited capacity (Transaction Broker if the property is in Kansas.) Licensee does not represent Seller/Landlord. Transaction Broker: Broker and his/her affiliated licensees assist one or more parties without being an agent or advocate of the interests of that customer. Seller/Landlord Sub-Agent only: Buyer/Tenant is not represented. Seter/Landlord Agent Only: Licensee and Broker are acting as agent of the Seller/Landlord only. Licensee does not represent Buyer/Tenant customer. Suyer/Tenant Agent Only: Licenses and Broker are acting as agent of the Buyer/Tenent only. Licensee does not represent Seller/Landlord customer. Disclosed Dual Agent: (Missouri properties only) Broker, Listing, and Salling Ilcansses are all acting as agents for both Buyer/Tenant and Seller/Landlord (Note: a separate Dual Agency Disclosure form is required. PAYMENT OF COMMISSION: Brokerage fees will be peid at the closing of this transaction as follows: (chack applicable paragraph) Seller/Landbard to pay all Brokerage Pees from the Saller's funds at closing according to the terms of the listing or other commutation agraement. Division of Brokerage Pees. Seller/Lanzford's agent/trensection broker, if any, will be paid from the seller's funds at closing according to the terms of the agency contract or transaction broker agreement. Super/Tenent's egent or transaction broker will be peld from the buyer's funds at blosing according to the terms of the buyer/tenent contract or transaction broker agreement. SIGNATURES: By signing this addendum, Seller/Landford and Buyer/Tenent adknowledge the following: If Keness Property: The againty relationships described havein were previously disclosed orsaly to each of them and/or their respective agents. Saller and Suver also adjunctively that the <u>properties Relationship Disclosure</u> Pamphiet has been furnished to them. (Pamphiet is not required to be given on four or more units of commercial properties.) -ORIf Missouri Property: The brokerage relationships described herein were disclosed to the Seller/Landord and/or Buyer/Teners or their respective agents and/or transaction brokers no later than the first showing, upon first coglect relationship. Salter and Buyer also soknowledge receipt of the Broker Disclosore Form

The signatures below are for the purpose of confirming the brokerage relationships described harein.

SUYER/TENANT

BUYER/TENANT

Licensee Assisting Saller/Landlord

SELLER/LANDLORD

SELLER/LANDLORD

6 29 01 DATE

Licensee Assisting Buyer/Tenent

DATE

DATE

CAC₂

ASSIGNMENT OF LEASES

THIS ASSIGNMENT is made and entered into this 2nd day of July 2001, by and between Douglas C. and Catherine A. Swinger ("First Party") and Charles A. and Patricia J. Cooper ("Second Party"),

WITNESSETH:

WHEREAS, First Party has sold, assigned, transferred and conveyed to Second Parties the real estate known and numbered as 6303-09 Evanston, Raytown, Missouri; and

WHEREAS, First Party has heretofore leased and demised said real estate to American Federation of Teachers (6309) Ready, Set, Go, Inc. (6303), (the "Lessees") pursuant to the leases which are hereinafter set forth; and

WHEREAS, First Party has agreed to assign and transfer its leasehold estate under said leases to Second Party, and Second Party have agreed to accept such assignment and to assume First Party's obligations thereunder.

NOW, THEREFORE, FOR GOOD AND VALUABLE CONSIDERATION, the parties hereto agree as follows:

- 1. First Party hereby assigns and transfers to Second Party, their heirs and assigns, all of First Party's right, title and interest in and to the leases dated February 5, 2001 and June 5, 2001, respectively (the "Leases"), wherein First Party and the said Lessees are landlord and tenants, respectively.
- 2. First Party hereby warrants and represents that the Leases is in full force and effect; that the Leases have not been modified or amended; that the tenants thereunder have made all monthly payments of rent and other charges due under the Leases to and including the payment most recently due and payable; and that First Party has not sent to such tenants any notice of default and no event has occurred which, with the giving of notice or the passage of time or both, might constitute an event of default under the Leases.
- 3. First Party does hereby covenant and agree to assume and discharge all of First Party's obligations as landlord under the Leases accruing prior to the date hereof, and to indemnify and hold harmless the said Second Parties therefrom.
- 4. Second Parties do hereby covenant and agree to assume and discharge all of First Party's obligations as landlord under the Leases

accruing from and after the date hereof, and to indemnify and hold harmless the said First Party therefrom.

5. The provisions of this assignment shall be effective as the date thereof, and shall be binding upon and shall inure to the benefit of the parties hereto, and their respective successors and assigns.

IN WITNESS WHEREOF, the parties have executed this agreement as of the date first above written.

FIRST PARTY:

Douglas C. Swinger

Catherine A. Swinger

Charles le Cooper

SECOND PARTY:

Charles A. Cooper

Patricia J. Cooper

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•	What is	the meter	reading his	story here	from	12/18/02-6/19/03?
	06/19/03		3733	· Q	24	X Meter removed
	06/14/03	178	3734	S		V Meter locked for UBG
	06/06/03	170	3732	Q	24	N
	05/07/03	140	3732	Q	24	· N
	04/07/03	110	3722	0	24	N
	03/07/03	79	3636	Q	24	N
	02/06/03	50	3322	ō	24	N
	01/08/03	21	2939	0	48	N CSS Identifies UBG
	12/18/02	12	2928	s		F Meter Turned Off
	12/06/02	31	2819	Q		N.

P.S.C. MO. No. 1

Original

SHEET No. R-19

Missouri Gas Energy, a Division of Southern Union Company

For: All Missouri Service Areas

GENERAL TERMS AND CONDITIONS FOR GAS SERVICE

3. SUPPLYING GAS SERVICE

3.01 AVAILABILITY: Company will supply gas service in accordance with its rate schedules and these General Terms and Conditions for Gas Service on file with and approved by the Commission.

Except as otherwise provided in Sections 9 and 10 herein, or unless special arrangements have been made between customer and Company, gas service will be supplied by Company under an available rate schedule only at such premises as are adjacent to Company's existing distribution facilities which are adequate and suitable to supply gas service for the requirements of customer. Company shall not be required to furnish gas service at a pressure in excess of 7 inches water column.

Upon the request of any interested person, Company will furnish information regarding the location and size of its distribution mains and the character of service available at any location.

3.02 PRIOR INDEBTEDNESS OF CUSTOMER: Company shall not be required to commence supplying gas service if at the time of application, the applicant, or any member of applicant's household (who has received benefit from previous gas service), is indebted to Company for such gas service previously supplied at the same premises or any former premises until payment of such indebtedness shall have been made. This provision cannot be avoided by substituting an application for service at the same or at a new location signed by some other member of the former customer's household or by any other person acting for or on behalf of such customer.

DATE OF ISSUE <u>January 7 1994</u>

DATE EFFECTIVE

February 1 month day

month day year

Vice President, Rates and Regulatory Affairs

ISSUED BY___

F. Jay Cummings

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4.11 TERMINATION OR DISCONTINUANCE OF SERVICE BY CUSTOMER: Unless otherwise provided by contract, a customer may request discontinuance of service upon giving 3 days (Sundays and legal holidays excluded) notice by phone or in writing mailed or delivered to Company at its office. Customer shall be liable for all service supplied to the premises, to which the notice of discontinuance is applicable, up to the date specified therein provided that such date gives Company at least 3 days in which to effect a turn off. Final gas bills resulting from termination or discontinuance of service are due and payable upon presentation.

In the event that customer fails to give notice of discontinuance of service to Company, customer shall continue to be liable for gas service supplied to the premises until such time as Company receives a service request from a new occupant or owner of the premises.

The owner of rental property may contract in writing for gas service to be continued automatically in the owner's name, with full responsibility for payment for all gas thereafter delivered, when service is terminated at the request of the tenant. No such contract providing for automatic continuation of service shall be for a lesser initial term than one year, and shall continue in effect thereafter until terminated by either party upon 30 days written notice; provided, however, that such contract may be terminated during the initial term upon notification in writing to Company that the owner has sold said rental property.