

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of the Cancellation of the     )  
Registration to Provide Interconnected     )  
Voice over Internet Protocol Service of     )  
Reflective Group     )

**File No. DD-2016-\_\_\_\_\_**

**MOTION TO CANCEL REGISTRATION**

**COMES NOW** the Staff of the Missouri Public Service Commission and for its  
Motion states:

1. On April 17, 2014, Reflective Group (“the company”) was registered as an IVolP provider in File No. DA-2014-0248.
2. On June 9, 2016, the company notified the Staff that the company no longer wished to be registered as an IVolP provider in Missouri.
3. Having received this information from the company, the Staff believes it is in the public interest to cancel Reflective Group’s registration and to remove the company from the Commissions list of registered IVolP providers.

**WHEREFORE**, the Staff requests that the Commission cancel the IVolP registration of Reflective Group.

Respectfully submitted,



Colleen M. Dale  
Senior Counsel  
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Attorney for the Staff of the  
Missouri Public Service Commission  
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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile or electronically mailed to all counsel of record this 13<sup>th</sup> day of June, 2016.



**From:** [Luebbert, Jessica](#)  
**To:** [Luebbert, Jessica](#)  
**Subject:** FW: Reflective Group annual report - CANCELTION  
**Date:** Monday, June 13, 2016 8:35:27 AM

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**From:** Billing [<mailto:billing@reflectivegroup.com>]  
**Sent:** Thursday, June 09, 2016 10:50 AM  
**To:** Salsman, Kari  
**Subject:** Re: Reflective Group annual report

We do want to cancel it. We had zero revenue in MO in 2015 and won't have any going forward. I will get the report to you ASAP. Thank you for your help.

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Andrea Miller  
, Reflective Group  
[billing@reflectivegroup.com](mailto:billing@reflectivegroup.com)

How would you rate my reply?

[Great](#) [Okay](#) [Not Good](#)



On Thu, Jun 9, 2016 at 10:27 AM CDT, Kari Salsman <[kari.salsman@psc.mo.gov](mailto:kari.salsman@psc.mo.gov)> wrote:

Hi Ms. Miller,

I wanted to confirm that Reflective Group is wanting to cancel their IVolP registration. Upon your confirmation I can have this taken care of for you.

Thanks.

Kari Salsman | Missouri Public Service Commission | 573-526-5630

On Thu, Jun 9, 2016 at 9:38 AM CDT, Billing <[billing@reflectivegroup.com](mailto:billing@reflectivegroup.com)> wrote:  
Good morning! I am trying to get the annual report finalized and to you for Reflective Group. I just have one question and I was hoping you could help me. The CEO, Mike Bosch, has requested that this account be closed. We had zero revenue in Missouri in 2015 and he would like to close this account. How do I go about doing that?

Any help you can provide would be greatly appreciated. Thank you so much!

--

Andrea Miller

, Reflective Group  
[billing@reflectivegroup.com](mailto:billing@reflectivegroup.com)