8/27/10

TO: State of Missouri **Public Service Commission** 

Attention: James Russo Rate and Tariff Examination Supervisor Water and Sewer Department

From: Whiteside Hidden Acres, LLC Water Service

Dale and Shelly Whiteside HC 77 Box 899c Pittsburg, Mo 65724 417-852-4939 Fax 417-852-4831

Dear Mr. Russo,

This letter is to notify you, we have mailed the 2 page Initial Customer notice to all known existing customers on 8/27/10. This notice refers to case WR-2011-0024.

Thank You,

Shelly Whiteside

Secretary Whiteside Hidden Acres, LLC

Thelly Whitesold

AUG 3 1 2010

UTILITY OPERATIONS DIVISION

## *INITIAL CUSTOMER NOTICE*

August 27, 2010

## Dear Customer:

On July 28, 2010, Whiteside Hidden Acres, LLC (Company) submitted a request for an increase in its annual water operating revenues to the Missouri Public Service Commission (Commission). The reason for the increase is to cover increases in expenses and/or changes in the number and type of customers served.

By its request, the Company is seeking changes to its customer rates intended to generate an increase in its annual water operating revenues of \$8,506 (approximately 125%). At the end of this notice is a table that compares the Company's current residential customer rates and the proposed residential rates.

To provide comments regarding the Company's revenue increase request, or comments regarding recent service-related problems, please contact the Commission Staff and/or the Office of the Public Counsel (OPC) within 30 days of the date of this notice. Your comments should include a reference to case number WR-2011-0024. The Commission Staff and the OPC will review all customer comments submitted in response to this notice. All comments will be filed in the official case file for review by the Commissioners.

To submit your comments in writing:

Public Service Commission

Attn: Water/Sewer Dept.

P.O. Box 360

Jefferson City, MO 65102

Phone: 800-392-4211

Fax: 573-751-1847

E-Mail: water.sewer@psc.mo.gov

Office of the Public Counsel

Attn: Water/Sewer Dept.

P.O. Box 2230

Jefferson City, MO 65102

Phone: 866-922-2959

Fax: 573-751-5562

E-Mail: mopco@ded.mo.gov

To submit your comments via the Commission's Website:

- (1) Go to http://www.psc.mo.gov;
- (2) Click on the box on the right side of the page entitled "Summit Comments".
- (3) From this page click on the "public comment" link found under Submit Public Comments; and
- (4) Fill out and submit the Public Comments form, including the case number shown above. If you want to attach a document, before clicking the "Submit" button, click the "Attach" button. There are instructions on that page for attaching the document and returning to the previous screen.
- (5) Click the "Submit" button at the bottom of the page

If you have any questions about this notice, or about anything else with which I may be of assistance, please feel free to contact me at (417) 852-4939. Mailed 8-27-10 Shelly totalouds

Sincerely,

Dale Whiteside Jr.

Owner/President Whiteside Hidden Acres, LLC.

Type of Charge	Current Rates	Proposed Rates	Amount of Rate Change
Quarterly Unmetered Rate	\$46.12	\$103.77	\$57.65
Quarterly Minimum Metered Rate	\$15.65	\$35.21	\$19.56
Commodity Metered Rate	\$ 2.26	\$ 5.09	\$ 2.83
Total Quarterly Metered Bill (at 13,500 gallons)	\$46.16	\$103.93	\$57.77